



Genpact Cora AP Suite

Genpact Wayfinder AP Suite powered by AI-driven document extraction, industry-trained large language models with generative AI, and workflow orchestration driving drastically faster processing times, major cost savings, and stronger supplier relationships.



Genpact Cora AP Suite

Choose your Cora AP >>>>>



Genpact Cora Capture | Extraction & Classification

Extracts invoice data, classifies and intelligently queues invoices for prioritization and urgency, provides a UI to capture human feedback for continuous learning

Genpact Cora Advance | Intelligent Workflow

E2E automation for invoice processing, GenAI driven exception management for complex scenarios and enriching experience with collaboration portals

Genpact Cora Trace | Invoice Anomaly Detection

Identifies patterns and anomalies using AI algorithms, continuously learns from historical data and constant user feedback, improving the ability and accuracy to detect irregularities over time

Genpact Cora Assist | Automated Helpdesk

Understanding intent in supplier inquiries, determining sentiment and responding in a conversational manner, consistently and swiftly driving better supplier experience.



Genpact Cora Capture Extraction & Classification

- Extracts invoice data, classifies and intelligently queues invoices for prioritization and urgency
- provides a UI to capture human feedback for continuous learning

90% touchless processing with improved data capture and enrichment

Reduce processing time from >5 minutes to few seconds through higher accuracy and automated anomaly detection

Enables better cash strategy with 360-degree view of invoice in ERP in a timely manner



Genpact Cora Advance Intelligent Workflow

- End-to-end automation of Invoice Processing and Payment cycle.
- Capability to identify and manage complex exception scenarios.
- Standardized and industry specific rules for exception management
- Easy integration with ERPs, other workflows and Payment systems.
- Continuous learning loop.

80 to 90%
touchless
processing

Reduction in
processing time
from 10 days to
1-2 days

Real time visibility
on Invoice PO &
Payment status –
enabling accurate
accruals & cash
strategy

Improve Cost
savings through
reduced manual
effort



Genpact Cora Trace Invoice Anomaly Detection

- Identifies patterns and anomalies using AI algorithms
- continuously learns from historical data and constant user feedback, improving the ability and accuracy to detect irregularities over time
- Improve control through adherence to compliance requirements
- Limited requirement for Post Payment Audit & Recovery
- Audit coverage to 100% supplier invoices & suppliers
- Improve supplier relationship

Enhanced Fraud Detection and Prevention, reducing financial losses due to fraud

Improve accuracy and speed

Productivity and efficiency: reduction in reconciliation and verification of false positives by 50%

Better Cash Flow Management



Genpact Cora Assist Automated Helpdesk

- Understanding intent in supplier inquiries, determining sentiment and responding conversationally
- consistently and swiftly driving better supplier experience

80-90% automation on response generation on amenable scope for Agentic AP Helpdesk

20-30% efficiency improvement from Day 1 with highly automated helpdesk function

>70% improvement in supplier NPS score with improvement in response accuracy and timelines