

# Genpact Underwriting Manager

Transform the underwriting experience with data analytics, digitization, and artificial intelligence

## Challenge

### Modernize underwriting so specialists can add value

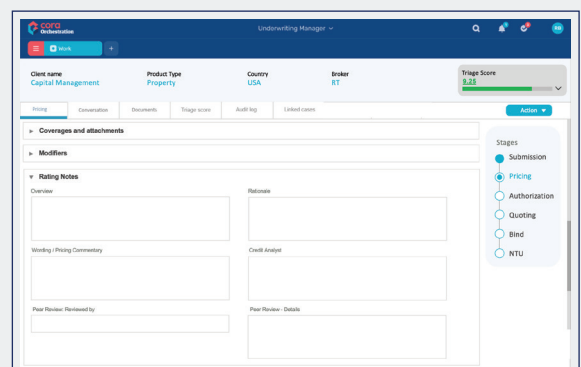
A staggering 30-40%. That's how much time some underwriters spend on administrative jobs, according to one estimate. They're heavily reliant on spreadsheets. They manually key data into multiple systems. They produce documents manually. They must deal with submissions intake, triaging, referrals, pricing, documentation - the list goes on. They're forced to wade through mounds of data in emails, PDFs, and paper, rather than spending their time applying underwriting judgement. Challenges like these waste underwriter expertise - expertise that businesses should invest in finding new ways to grow profitably and at scale.

## Solution

### A modular digital platform built on advanced analytics

Resolving these issues calls for a truly comprehensive response. That's what Genpact Underwriting Manager delivers. It smoothly integrates all the fundamentals of underwriting into one flexible platform, digitizing and repurposing data to augment an underwriter's capabilities while automating multiple processes. It streamlines every aspect of the underwriting lifecycle, freeing underwriters to identify new risks and opportunities while getting their businesses future ready.

Built for underwriters by underwriters, Genpact Underwriting Manager is founded on more than two decades of Genpact's experience in the insurance industry. It solves ongoing bottlenecks across the underwriting lifecycle, adding value for brokers, cover holders, and policyholders. Its analytics-driven automation and predictive and prescriptive capabilities across the underwriting cycle support underwriting judgment and deliver competitive advantage.





# Impact

## Underwriters are free to focus on writing profitable risks

By connecting all underwriting touchpoints, Genpact Underwriting Manager removes pain points and improves underwriters' user experience and productivity. The solution cuts back on pain points through:

- Full, touchless capture and assessment of all submissions
- In-house and third-party enriched data from structured and unstructured sources
- AI-driven portfolio and risk exposure management, with precise risk selection and rating
- Automated risk pricing
- Built-in, robust governance and compliance controls
- Improved risk triage and prioritization, aligning business opportunities with risk appetite, propensity to bind, and probability of material claims
- Exceptional real-time financial performance measurements, analysis, and metrics
- Dashboards that integrate all data, simplifying the user experience to boost productivity

Adapting to new risks and new competitors has never been more crucial. Genpact Underwriting Manager is a comprehensive transformation solution delivered to the heart of your insurance organization.

### About Genpact

Genpact (NYSE: G) is a global professional services firm delivering the outcomes that transform our clients' businesses and shape their future. We're guided by our real-world experience redesigning and running thousands of processes for hundreds of global companies. Our clients - including many in the Global Fortune 500 - partner with us for our unique ability to combine deep industry and functional expertise, leading talent, and proven methodologies to drive collaborative innovation that turns insights into action and delivers outcomes at scale. We create lasting competitive advantages for our clients and their customers, running digitally enabled operations and applying our Data-Tech-AI services to design, build, and transform their businesses. And we do it all with purpose. From New York to New Delhi and more than 30 countries in between, our 115,000+ team is passionate in its relentless pursuit of a world that works better for people.

Get to know us at [Genpact.com](https://www.genpact.com) and on [LinkedIn](#), [Twitter](#), [YouTube](#), and [Facebook](#).