

# AN ADAPTIVE AND INTEGRATED APPROACH

## CLIENT/PROVIDER COMMUNICATION

- Send, receive, and store texts, emails, and phone calls
- Realtime transcription and language translation of voice messages, texts, and emails

## COLLABORATION & REAL TIME TRACKING

- Collaboration and real-time tracking integrated into every client profile
- Notification feature when a client's profile has been updated or their eligibility changes



## INTAKE & NEEDS ASSESSMENT

- Store data in client profile
- Conduct needs assessment and capture risk score
- Track changes over time

## ELIGIBILITY & REFERRALS

- Assess eligibility and make referrals
- Allow program enrollment and client consent for information to be shared with specific agencies and program opt-in/out
- Role-based permissions and case assignment features