



Certified

# Gijima Direct Routing as a Service.

## Why Gijima Live Teams Cloud?

Gijima provides a Managed Service using its Live Cloud for Microsoft Teams in Azure to provide a solution that includes hosted SBC voice service, managed SBC resources for interfacing between Microsoft Teams and end-customers via SIP trunks interconnectivity with Microsoft Teams Direct Routing. This service includes a centralised SBC with High Availability (HA) infrastructure, together with managed services for 24x7 monitoring and proactive support.

Gijima will own the cloud resources, including the SBCs, and all related parts of the solution combined with the connection to End-customer's Microsoft Teams Tenant, providing an end-to-end voice solution for customers wishing to utilize Direct Routing.

### Gijima can offer customers an end to end solution that includes:

- O365 Licenses as well as various packages
- Packages for customers who already have O365 licenses

#### Benefits of MS Teams

Teams **increases productivity** by enabling your users to transform how work gets done by unifying calling, chat, and meetings in Microsoft Teams



Teams **increases and speedup collaboration** within a customer's organisation as well as with external customers.



**Save time** between project management and online apps. Instead of having to constantly switch from app to app to communicate with your team, you are going to be able to have the entire communication streamlined and accessible in one single app. Along with this, you are going to be able to communicate with all of your team members in more ways than one in a single app.



Teams is a completely cloud based solution, allowing your users to access information **anywhere, anytime from any supported device**



#### Benefits of Direct Routing

Direct Routing with Microsoft Teams, enables a Microsoft Teams user to make and receive VoIP calls in Teams.



Direct Routing allows you to connect up Teams to a range of telephony providers even if **Microsoft Calling Plans** are not available in your country



Allows a customer to use existing telephony arrangements with the service provider(s).



**No need for investment in infrastructure and resources to manage your telephony. Let Gijima take away the risk!!!!**



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### Packages:

*Packages start from R90 per user per month.*

#### Option1-O365 +Package

O365 License	Total
E1	On Request
E3	On Request
E5	On Request
Phone System	On Request



	Minutes per user	Total
Package1	None	On Request
Package2	100	On Request
Package3	200	On Request
Package4	250	On Request
Package5	300	On Request
Package6	400	On Request
Package7	500	On Request

#### Option2- Package

Already have O365 License

	Minutes per user	Total
Package1	None	On Request
Package2	100	On Request
Package3	200	On Request
Package4	250	On Request
Package5	300	On Request
Package6	400	On Request
Package7	500	On Request

#### Package Includes

- Minutes per user for the month
- Telephone Management System License
- SBC as a Service (HW, SW and Licenses)
- 24x7 Maintenance (service desk)
- Remote Monitoring Service for SBC
- Periodic reporting and analytics

#### Terms and Conditions

- Minutes cannot be carried over to next month
- Out of Bundle rates will apply once minutes are used up
- Contract Term can be negotiated
- Pricing based on ROE
- Once off Professional Services excluded
- Pricing is a per user monthly price

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