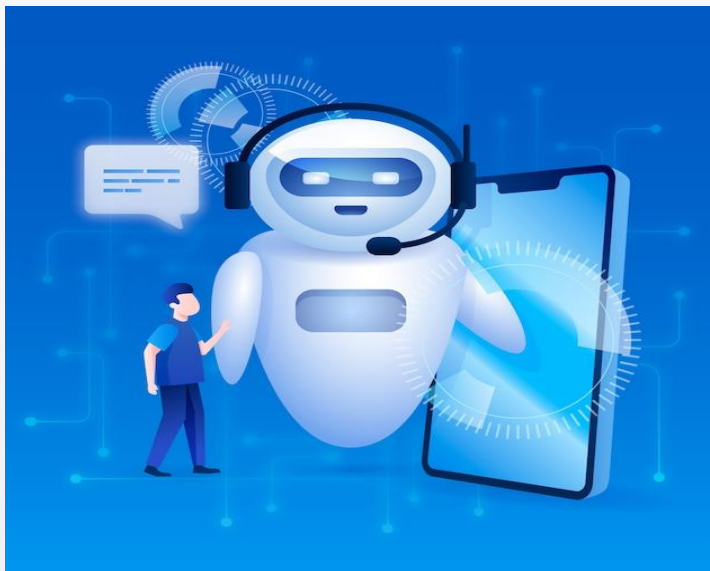


AI Post Call Analyzer – Analyze the call interactions for actionable insights

Wavenet AI Post Call Analyzer

AI post call analyzer enhances customer satisfaction by identifying pain points and areas for improvement in customer interactions through targeted feedback.



Our vision

Transforming customer care with AI-powered post-call analysis to drive unparalleled satisfaction, agent efficiency, and data-driven decision-making

WHAT WE OFFER

Wavenet's AI-powered call analysis solution is designed to revolutionize how operators extract insights from customer-agent conversations that solution that leverages the capabilities of Azure, OpenAI, and Cognitive Services.

Wavenet's AI-powered call analysis solution integrates seamlessly with Microsoft Azure, leveraging its robust suite of cloud services to enhance functionality, scalability, and reliability.

Our solution employs speech recognition technology to accurately transcribe customer-agent conversations. This allows operators to access a textual representation of call interactions, making it easier to analyze and extract valuable information. With the Sentiment Analysis, we can detect the emotional tone and sentiment expressed during conversations.