



Voice Biometrics

Quick and fool-proof authentication medium for a range of use cases

Traditional identity verification and authentication systems in Customer Service machinery require users to provide PINs, dates, and passwords. This age-old method can be a cumbersome process often leading to a frustrating experience. AI-based Voice Biometrics Technology can help customers, employees and other categories of users access secured systems by simply using their "Voice".

armour365- New age Voice Biometrics

Our Biometrics solution has been engineered to offer a highly secure, convenient, and seamless authentication medium for your customers. armour365 compares various elements and patterns from a user's voice, such as pitch, dialect, and tone.

With the ability to automate 'conventional verification processes', armour365 can significantly bring down contact center costs and enhance customer satisfaction levels.

WHY armour365?



Authenticate in < 2 secs



Easy-to-integrate across devices and CRM systems



Available on various deployment models/channels



Flexible pricing plans

KEY FEATURES



Key Benefits



Increase NPS and CSAT
Quicker and secure customer verification process



Reduce AHT and Boost self-care service
Enhanced customer experience with zero waiting time



Fraud Prevention
Protection from identity theft and fraudulent activities

Use Cases

Customer Verification, Workforce Management, Public Utility Services, Healthcare and many more.

Success Story

Here's what our clients achieved with armour365



20%
Reduction in opex



90s
Avg. reduction in time saved per call



Achieved
EER less than **2.5%**
FAR less than **2.3%**

"The Power of a Million Voice Interactions a Day"

Next level scale in voice automation

[Know More](#)

About Gnani.ai

Gnani.ai is a Conversational AI company with products and solutions for omnichannel automation and analytics.

Gnani.ai empowers businesses to build customer-centric Conversational AI on multiple channels. Our proprietary Speech Recognition APIs and NLP based solutions power customer support automation for leading companies in BFSI, E-Commerce, and other sectors.

Our ASR engine has been benchmarked by a leading mobile OEM to be the most accurate across all the speech-to-text engine providers for 20+ languages globally. With partners like Nvidia, Intel, and academic partners like IISc, Gnani.ai is leading the Conversational AI revolution.



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