

Subscription Plans

FEATURES	EDU	BASIC	PREMIER	ENTERPRISE
Platform Updates	✓	✓	✓	✓
User Voice Forum	--	✓	✓	✓
Portal Branding	✓	PARTIAL	✓	✓
Plug-Ins Library	A LA CARTE	A LA CARTE	PREMIER INCLUDED	ENTERPRISE INCLUDED
Ticket Response Time: Business Hours	--	1 DAY	4 HR.	2 HR.
Ticket Response Time: After Hours	--	--	--	4 HR.
Telephone Support	--	--	--	✓
Multi-Region High Availability	--	--	--	✓
Enablement Support Hours per Month	--	--	4 HR.	8 HR.
Deployment Included	--	--	RAPID	WHITE GLOVE