



Happier Technicians. Happier Customers.

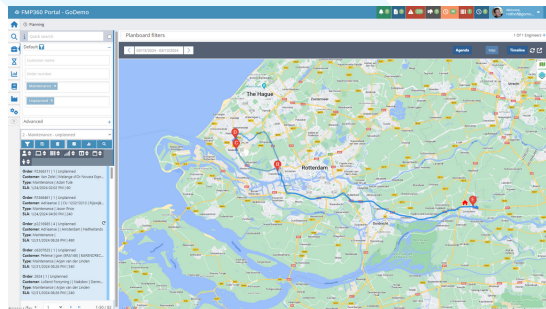
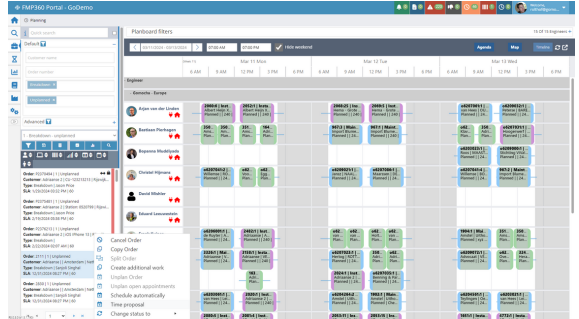
Get them both with Gomocha Automated Scheduling.

- Achieve higher first-time fix rates
- Automate and fully optimize scheduling
- Reduce travel distance

Could manual scheduling woes be slowing you down?

It's the nature of scheduling.

Sometimes, the wrong field technician gets the wrong job. It's no wonder. You're at the mercy of those you know are available. And it's why planning work, optimizing routes, registering time and materials, and monitoring job progress can be so chaotic. When that happens, you get a time-consuming schedule and busy work where you never catch up.



Out with the manual. In with the automated.

It doesn't have to be so chaotic. With Gomocha's automatic scheduling functions, you'll achieve higher customer satisfaction rates. Deliver real-time visibility to essential field team members, keeping the back-office and field workforce connected. Then, take your efforts further with the integrated map and agenda overview, automatically scheduling multiple multi-skilled technicians to best-fit work orders. The best part? All that optimization results in happier techs and happier customers.

Get happier techs and happier customers...with Gomocha.

With Gomocha, you'll create happier techs and happier customers.

- Optimize service routes and decrease travel distance and drive time.
- Manage and maintain SLAs by scheduling field technicians based on customer agreements.
- Get more jobs done daily by aligning work skills and pace to match field technicians with jobs at their skill level.
- Update on new and active job statuses immediately thanks to automatic notifications which gets information to the field as it happens.
- Efficiently schedule tickets to employees based on your criteria, order priority, and availability of the customer
- Consider the cost factor of scheduling a subcontractor over your workforce.

It's all why Field Services leaders trust Gomocha to optimize time and schedule.

Contact US

✉ info@gomocha.com

🌐 www.gomocha.com

🌐 www.linkedin.com/company/gomocha

USA, West Coast

3400 Inland Empire Blvd, Suite 112

Ontario, CA 91764

Phone: +1 (240) 403 6001

USA East Coast

1775 Tysons Blvd, 6th Floor

Tysons, VA 22102

Phone: +1 (240) 403 6001

Europe

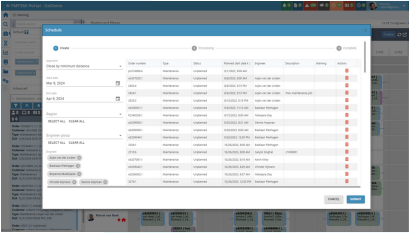
Lange Viestraat 2 B

3511 BK Utrecht, The Netherlands

Phone: +31 (0)85 11 22 400

Gomocha Value

- Happier techs
- Improve first-time fix rates
- Happier customers
- Data accuracy
- Optimized scheduling
- Increase efficiency
- Increase productivity
- Optimized service routes



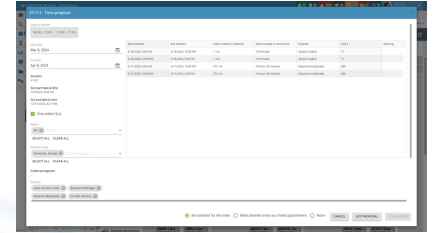
Gomocha Capabilities

- Active notification system
- Techs based on skill level
- Customer Alerts with tech info & ETA
- No more error-prone, manual processes
- Smart algorithms
- Automated scheduler
- Decrease time gap between work request and completion
- Travel time & distance considerations

The Future of Field Service

In Field Services, one thing matters more than anything. Customer satisfaction.

Happier techs = happier customers. Get them both. With Gomocha.



-20%

Reduce Travel Distance

-50%

Reduce Time Spent on Planning

+15%

Increase Team Productivity

About Gomocha

Gomocha is the field service platform for forward-thinking field service operators. Through a combination of service demand management, dispatch scheduling, technician enablement, and analytics—not to mention white glove service—Gomocha uncovers hidden efficiencies, matching skill with demand, so your field workers deliver an exceptional customer service experience time after time. With offices on the East and West Coasts of the United States and in The Netherlands, Gomocha has supported the global field services community for more than three decades.



Contact US

✉ info@gomocha.com
🌐 www.gomocha.com
🌐 www.linkedin.com/company/gomocha

USA, West Coast

3400 Inland Empire Blvd, Suite 112
Ontario, CA 91764
Phone: +1 (240) 403 6001

USA East Coast

1775 Tysons Blvd, 6th Floor
Tysons, VA 22102
Phone: +1 (240) 403 6001

Europe

Lange Viestraat 2 B
3511 BK Utrecht, The Netherlands
Phone: +31 (0)85 11 22 400