



# Reveal Hidden Service Efficiencies and Win

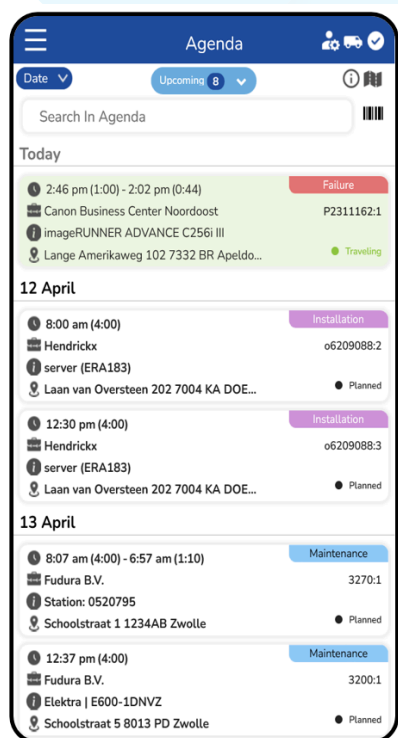
## Gomocha is the field service platform for forward-looking field service operators

- Get rid of inefficiencies that slow down otherwise good service
- Match skill with demand across your field services team
- Deliver exceptional service again and again

## Are you delivering on the thing that matters most?

There's a hard truth that every field service operator knows. The most important focus is the customer service experience, and it's not even close. When you don't—or can't—meet evolving customer expectations consistently, the entire organization feels it.

To address it you have a couple options. You can look for the hidden inefficiencies in your field service operations...and address them. Or, you can rely on tools and technologies that can set you up to fail.



## With Gomocha, you will

Gomocha is the flexible, integrated field service management platform that empowers you to optimize your operations, delight your customers, and stay ahead in a rapidly evolving service landscape.

## Evolve Your Field Service Operations with Gomocha

With Gomocha, you'll uncover hidden efficiencies and continually deliver exceptional service experiences that drive customer satisfaction and loyalty.

- **Boost Efficiency** with powerful automation and advanced scheduling capabilities.
- **Enhance Technician Productivity** through intuitive mobile tools that work offline.
- **Ensure Compliance** with comprehensive audit trails and safety protocols.
- **Optimize Asset Management** with real-time tracking and predictive maintenance.
- **Elevate Customer Experience** by reducing downtime and improving first-time fix rates.
- **Increase Service Revenue** by implementing service-centric business models.

*Reveal hidden efficiencies in your field service operations and win in today's service-first world... with Gomocha*

### Contact US

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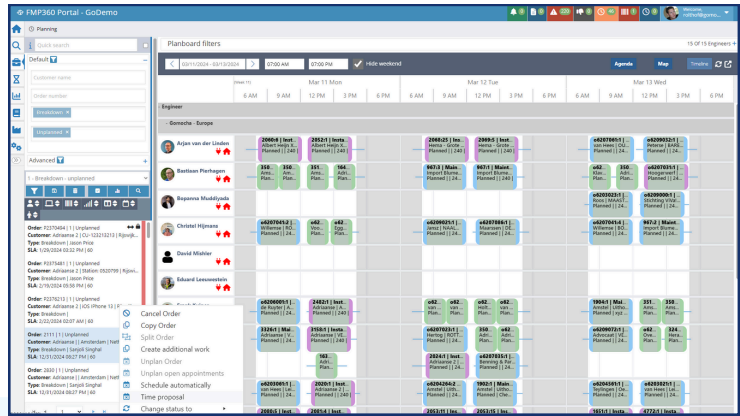
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## Focus on Value

- Boost operational efficiency
- Improve first-time fix rates
- Improve customer satisfaction
- Increase technician productivity and job satisfaction
- Drive customer loyalty
- Optimize service delivery
- Increase revenue
- Gain a competitive advantage



## Focus on Capabilities

- Flexible field service platform
- Guaranteed integration
- Automated scheduling and dispatch optimization
- Real-time dashboards and analytics
- Field tech mobile app with offline capabilities
- Customizable workflows and forms
- IoT integration
- Predictive maintenance support
- Multilingual and multi-currency
- Comprehensive API for extended functionality

## Focus on the Future of Field Service Operations

In the evolving service-first landscape, your success hinges on the ability to continually deliver exceptional experiences.

Reveal the hidden service efficiencies that can put you over the top... with Gomocho, the field service platform for forward-looking field service operators.

# ASSA ABLOY



## OVERCOME SERVICE INEFFICIENCIES ONCE AND FOR ALL

Contact Gomocho today at [gomocho.com](http://gomocho.com) or [info@gomocho.com](mailto:info@gomocho.com) to set up a personalized demo. See how the best field services teams are already taking advantage of their hidden efficiencies.

## About Gomocho

Gomocho is the field service platform for forward-thinking field service operators. Through a combination of service demand management, dispatch scheduling, technician enablement, and analytics—not to mention white glove service—Gomocho uncovers hidden efficiencies, matching skill with demand so your field workers deliver an exceptional customer service experience time after time. With offices on the East and West Coasts of the United States and in The Netherlands, Gomocho has supported the global field services community for more than three decades. For more information, visit [gomocho.com](http://gomocho.com).

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