




# Microsoft Teams Apps and Solutions Workshop





# The way we work has changed forever



## Respond

### Navigating the Now

Tackle immediate priorities to keep workers safe, set up for remote work, and maintain operations



## Recover

### Planning the Comeback

Recover from shutdowns and economic fallout and return business operations to scale quickly



## Reimagine

### Shaping the New Normal

Strengthen resilience by investing for agility, competitive advantage, and employee wellbeing

# Teams Apps and Solutions Workshop structure:



## Assess

- Pre-Engagement Kick-Off
- Pre-engagement questionnaire
- Introduction to Teams Platform



## Art of the Possible

- Art of the Possible Kick-Off
- Hybrid Work
- Modernize the Meeting Experience with Apps
- Automate Business Processes with low code
- Integrate Custom LOB Apps



## Build the Plan

- Build the Plan Kick-Off
- Scenario Analysis and Prioritization
- Adoption and Change Management
- Report and Recommendations



## Optional modules include



## Meeting and Operational Efficiency

- Meeting Extensibility
- Virtual Visits and Visitor Management



## Innovation through Automation

- Ticket Resolution and Self-Service Support
- Approvals and Digital Signing
- Project Management



## Frontline Worker

- Scheduling and Cover Management
- Frontline Process Automation