H|One

a **Dialog** company

H|One

Empowering Businesses with Cutting-Edge Digital Transformation.

H One, a subsidiary of Dialog Axiata, is a trusted digital transformation partner, empowering businesses with cutting-edge technology solutions. With a deep commitment to innovation, our leadership team drives excellence through integrity, customer-centricity, and collaboration. Our core values center around trust, agility, and delivering impactful results, making us the preferred partner for organizations seeking seamless digital evolution.
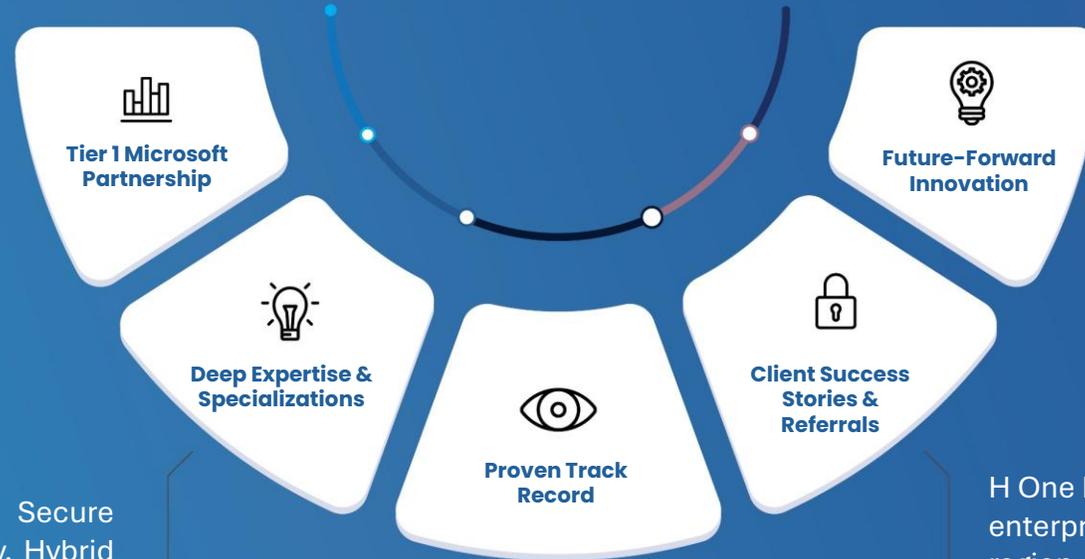
Why Partner with H One?

H One is a Microsoft Tier 1 Licensing and Cloud Solutions Provider, and a premier Microsoft solutions partner with multiple specializations, recognized four times as Microsoft Country Partner of the Year.

Tier 1 Microsoft Partnership

Deep Expertise & Specializations

Proven Track Record

Client Success Stories & Referrals

Future-Forward Innovation

H One continuously integrates the latest advancements, including Agentic AI and advanced analytics, into our solutions to keep your business agile, secure, and competitive in a rapidly evolving digital landscape.

H One's expertise spans Secure Modern Work, Cybersecurity, Hybrid Cloud, Data & AI, and Modern Apps, delivering tailored solutions to address your unique business challenges.

With over 500 satisfied customers across diverse industries, H One has a proven track record in driving successful digital transformation and delivering measurable business outcomes.

H One has successfully built digital enterprises across Sri Lanka and the region, boosting productivity, securing information and data, and optimizing operations through strategic technology adoption. Contact us for use cases and client referrals that showcase our impact.

A Global Footprint of Trust

500+
Clients
Empowered across industries

07
Countries
with active regional presence

04
Microsoft
Country Partner of the Year awards received

100+
Certifications
Driving excellence across all solution areas and domains.

05
Microsoft
Solution Partner Designations with 07 distinct Specializations

200K+
Cloud Seats
Migrated to secure and scalable platforms

12K
Assets
Onboarded and A continuously monitored and security

A Global Footprint of Trust

Leading with Microsoft certified excellence

H One holds multiple Microsoft specializations, showcasing our expertise in delivering and supporting Microsoft 365 solutions. This strong foundation has also earned us Microsoft FastTrack Partner status, placing us among the top 3% of partners in Asia. Customers benefit from smooth deployments, personalized guidance, and continued support to maximize their Microsoft 365 investment.

Microsoft
2023 Partner of the year

Winner
Sri Lanka

Microsoft
Fast Track
Partner

Microsoft Solutions Partner
Security

Specialist
Cloud Security.
Identity and Access
Management.
Data Security.
Threat Protection.

Microsoft Solutions Partner
Modern Work

Specialist
Teamwork Deployment.
Adoption and Change Management.
Meetings and Meeting Rooms for
Microsoft Teams.

Microsoft Solutions Partner
Infrastructure
Azure

Microsoft Solutions Partner
Data & AI
Azure

Microsoft Solutions Partner
Digital & App Innovation
Azure

Microsoft Solutions Partner
Business Applications

Our Solutions

Secure Modern Work

Empowering a seamless and secure hybrid workplace with Microsoft 365 and Cybersecurity solutions.

Hybrid Cloud Solutions

Enabling businesses to modernize infrastructure with Hybrid based cloud solutions.

Data & AI

Empowering organizations to unlock the full potential of data insights and artificial intelligence to accelerate business growth.

Digitalization

Designing and deploying next-gen applications that empower organizations to excel in the digital era.

Our Services

Advisory Services
Strategic consulting to identify and implement the right Technology solutions.

Migration Services
Seamless migration of workloads, applications, and data to modern platforms.

Deployment Services
End-to-end implementation of enterprise solutions tailored to business needs.

Support Services
Comprehensive maintenance and support to ensure business continuity.

Assessments & Cost Optimization
Evaluating IT environments to enhance efficiency and reduce costs.

Managed Services
Boost efficiency by outsourcing IT operations to H One, so you can focus on your core business while we take care of your IT needs.

Secure Modern Work

Discovery & Assessments
Workshops, maturity assessments, and business-aligned roadmaps—ensuring cybersecurity investments directly support organizational objectives.

Solution Design & Deployment
Design and deploy a Security Adoption Framework grounded in Zero Trust principles.

Zero Trust Enforcement
Cybersecurity approach to eliminate implicit trust by verifying every access request—regardless of origin.

Managed Cybersecurity Services
End-to-end protection through continuous monitoring, threat detection, incident response, and compliance management.

Product Offerings

IDENTITY PROTECTION
A multi-layered approach to identity security, combining IAM, MFA, SSO, analytics, and audits to strengthen protection and compliance.

THREAT PROTECTION
An integrated security approach with analytics, monitoring, and automation to protect endpoints, collaboration, and SaaS environments.

DATA PROTECTION AND COMPLIANCE
A holistic data protection approach combining governance, technology, audits, and awareness to ensure secure data across its lifecycle.

- 20,000+ Secured Users
- Recognized in Threat Protection among multiple organizations
- Experts In helping Organizations implement clear data governance frameworks

MANAGED SECURITY SERVICES
Microsoft Sentinel is a cloud-native SIEM and SOAR solution for advanced threat detection, scalable analytics, automated response, and unified security management.

GEN AI & SECURITY
Microsoft Security Copilot uses AI for automated threat detection, deeper insights, compliance, and enhanced security operations.

CLOUD SECURITY
A multi-layered security strategy combining IAM, CSPM, threat detection, compliance, assessments, and training for robust organizational protection.

Recognized Microsoft Security Partner with vast expertise.

AI-Powered Security leveraging Microsoft Security Copilot.

Proven Success: 20,000+ secured users, 7500+ protected assets, 2.5TB+ daily threat analysis.

Product Offerings

H One delivers cutting-edge, AI-powered solutions that drive business process transformation, unlock new revenue streams, and provide actionable insights.

AGENTIC AI ASSISTANT

An AI-powered chatbot provides instant access to policy information through multi-channel integration, automates responses, reduces HR and IT workload, and boosts response speed and efficiency.

CV ANALYSER

An automated resume processing system streamlines recruitment by filtering CVs, extracting data intelligently, using LLM-powered matching, and minimizing manual screening efforts.

INVOICE ANALYSER

An intelligent invoice processing solution that reads multiple formats, automates data extraction and entry, reduces errors, and accelerates financial workflows.

NEXIS QUERY ENGINE

A natural language interface for enterprise data enables seamless access to databases and data lakes, simplifies use for non-technical users, enhances organization-wide data accessibility, and improves retrieval accuracy.

ANNUAL REPORT ANALYSER

A smart solution that uses natural language queries to quickly retrieve key insights from annual reports, reducing search time and improving the stakeholder experience.

WEB ASSISTANT

An intelligent chatbot that provides real-time website assistance, improves user experience, reduces navigation frustration, and offers 24/7 automated access to information.

AI-POWERED KIOSK WITH LIVE AVATAR

An interactive customer service solution featuring lifelike avatars that deliver real-time, personalized support with multi-language capability, platform integration, 24/7 availability, and reduced operational costs.

AI-POWERED CEMENT BAG DETECTION

An automated visual analysis solution for retail shelves that identifies brands, counts products, delivers real-time inventory and marketing insights, and minimizes manual market analysis efforts.

Digitalization with H One

Streamlining business processes

Process Optimization
Identify Business challenges that align to low-code solutions.

Governance & Center of Excellence (COE)
Define low-code strategy and governance policies to drive desired outcomes.

Solution Design & Implementation
Design, develop (Including core system integrations) and implement solutions.

Ongoing Support & Enablement
Provide ongoing support of your execution of the low-code strategy.

Product Accelerators

TRAVEL MANAGEMENT SYSTEM

A comprehensive travel and expense management system with request and approval workflows, detailed tracking, document uploads, and email notifications for stakeholders.

2000+ Users | Dataverse Integration | Role-Based Security

PETTY CASH APPLICATION

A streamlined expense management system for daily operations, supporting various cash requests, multi-level approvals, automated notifications, and cashier functions for settlement and dispatch.

1000+ Users | Dataverse Integration | Role-Based Security

E-BIZ CARD APPLICATION

A digital business card solution with modern features like QR code scanning, VCard export, image download, optional approval, and seamless contact sharing.

2000+ Users | User Authentication | Contact Sharing

CLAIMEASE APPLICATION

An efficient medical bill management system enabling document uploads, streamlined claims processing, multi-level approvals, and role-based access control.

User Authentication | Email Integration | Role-Based Security

Product Accelerators

IT SERVICE DESK APPLICATION

A centralized IT support platform for ticket creation, prioritization, and assignment, featuring role-based access, unified dashboards, and email notification workflows.

VISITOR MANAGEMENT SYSTEM

An enhanced visitor management solution with QR code check-in/out, pre-registration, real-time staff notifications, and frequent visitor tracking.

MAINTENANCE TRACKER APPLICATION

A facility maintenance management solution for issue submission and tracking, with quality ratings, master data management, and MS Teams integration for task assignment.

INTRANET PORTALS

A comprehensive digital workspace offering document management, collaboration tools, news updates, mobile access, customizable dashboards, video libraries, and discussion forums.

500+ Users | User Authentication | Email Integration

User Authentication | QR Code Generation | Email Notifications

User Authentication | QR Code Generation | Inquiries

Successfully implemented for major manufacturing and apparel companies

INDUSTRY-SPECIFIC SOLUTIONS

Optimized warehouse operations connected to Dynamics 365:

QR code scanning and roll sticker printing

Dynamic 365 ERP integration for seamless data flow

Real-time tracking and inventory management

Data Storage, Retrieval and Audit Trail

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ACTUAL CAPTURING APPLICATION: Optimizes fabric processing by seamlessly integrating QR code tracking and custom connectors for enhanced efficiency. Connected with Microsoft Dynamics 365

QR Code Scanning or Manual Entry

Dynamics 365 ERP connection

Table Status Tracking

Data Storage and Retrieval

QR Code Integration | Custom Connectors | Real-Time Tracking

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