

# H | One



# H

# | One

**Empowering Businesses with Cutting-Edge Digital Transformation.**

H One, a subsidiary of Dialog Axiata, is a trusted digital transformation partner, empowering businesses with cutting-edge technology solutions. With a deep commitment to innovation, our leadership team drives excellence through integrity, customer-centricity, and collaboration. Our core values center around trust, agility, and delivering impactful results, making us the preferred partner for organizations seeking seamless digital evolution.

# Why Partner with H One?

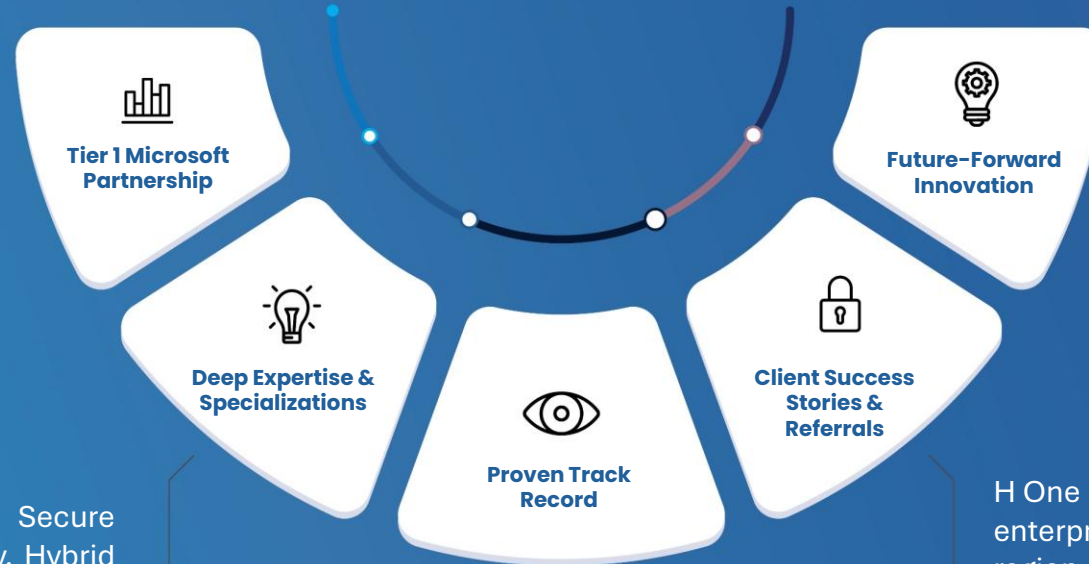
H One is a Microsoft Tier 1 Licensing and Cloud Solutions Provider, and a premier Microsoft solutions partner with multiple specializations, recognized four times as Microsoft Country Partner of the Year.

H One's expertise spans Secure Modern Work, Cybersecurity, Hybrid Cloud, Data & AI, and Modern Apps, delivering tailored solutions to address your unique business challenges.

With over 500 satisfied customers across diverse industries, H One has a proven track record in driving successful digital transformation and delivering measurable business outcomes.

H One has successfully built digital enterprises across Sri Lanka and the region, boosting productivity, securing information and data, and optimizing operations through strategic technology adoption. Contact us for use cases and client referrals that showcase our impact.

H One continuously integrates the latest advancements, including Agentic AI and advanced analytics, into our solutions to keep your business agile, secure, and competitive in a rapidly evolving digital landscape.



# A Global Footprint of Trust

**500+**

**Clients**

Empowered across industries

**07**

**Countries**

with active regional presence

**04**

**Microsoft**

Country Partner of the Year awards received

**100+**

**Certifications**

Driving excellence across all solution areas and domains.

**05**

**Microsoft**

Solution Partner Designations with 07 distinct Specializations

**200K+**

**Cloud Seats**

Migrated to secure and scalable platforms

**12K**

**Assets**

Onboarded and A continuously monitored and security

# A Global Footprint of Trust



# Leading with Microsoft certified excellence

H One holds multiple Microsoft specializations, showcasing our expertise in delivering and supporting Microsoft 365 solutions. This strong foundation has also earned us Microsoft FastTrack Partner status, placing us among the top 3% of partners in Asia. Customers benefit from smooth deployments, personalized guidance, and continued support to maximize their Microsoft 365 investment.

 Microsoft  
2023 Partner of the year

**Winner**  
Sri Lanka

 Microsoft  
**Fast Track**  
Partner

 Microsoft  
Solutions Partner  
Security

**Specialist**  
Cloud Security,  
Identity and Access  
Management,  
Data Security,  
Threat Protection.

 Microsoft  
Solutions Partner  
Modern Work

**Specialist**  
Teamwork Deployment,  
Adoption and Change Management,  
Meetings and Meeting Rooms for  
Microsoft Teams.

 Microsoft  
Solutions Partner  
**Infrastructure**  
Azure

 Microsoft  
Solutions Partner  
**Data & AI**  
Azure

 Microsoft  
Solutions Partner  
**Digital & App Innovation**  
Azure

 Microsoft  
Solutions Partner  
**Business Applications**

# Our Solutions



## Secure Modern Work

Empowering a seamless and secure hybrid workplace with Microsoft 365 and Cybersecurity solutions.



## Hybrid Cloud Solutions

Enabling businesses to modernize infrastructure with Hybrid based cloud solutions.



## Data & AI

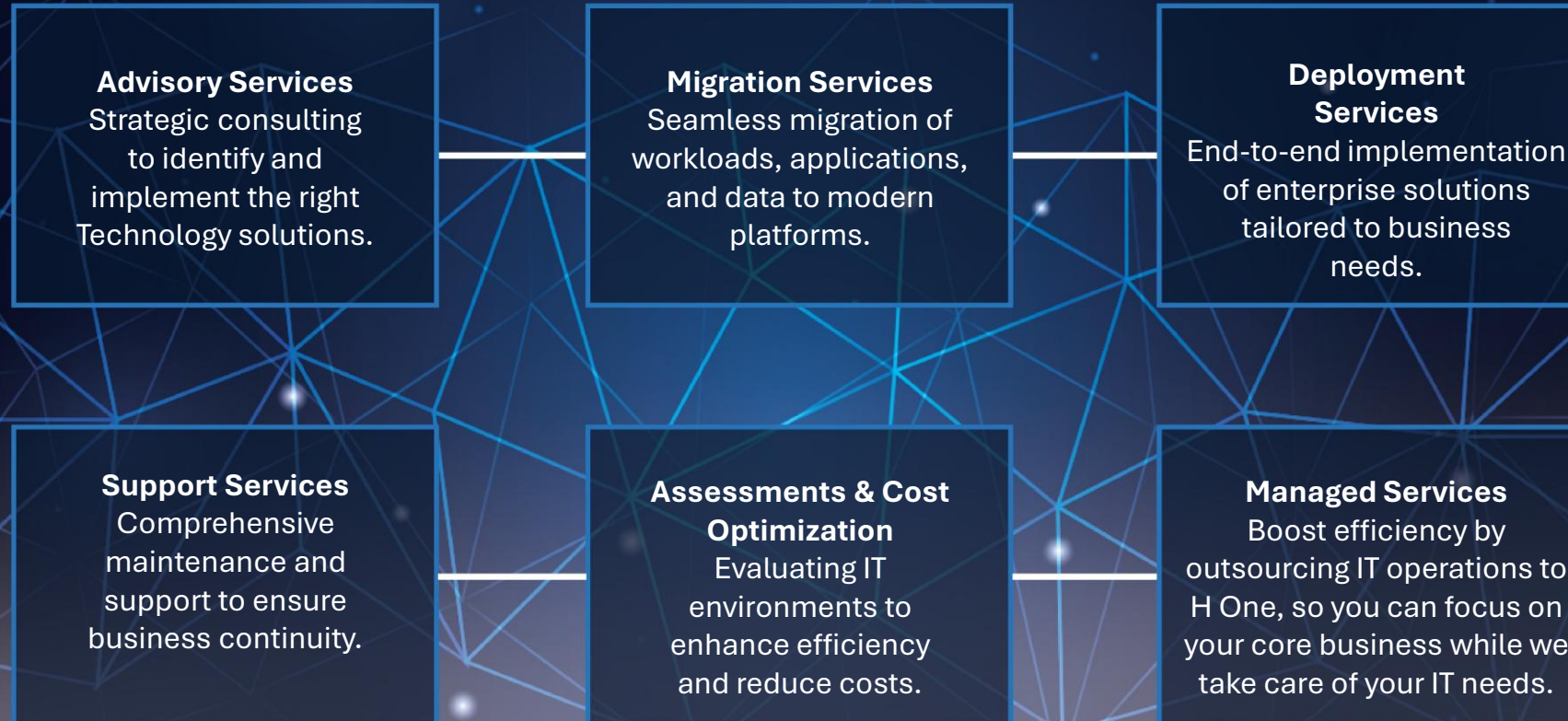
Empowering organizations to unlock the full potential of data insights and artificial intelligence to accelerate business growth.



## Digitalization

Designing and deploying next-gen applications that empower organizations to excel in the digital era.

# Our Services



# Secure Modern Work

## Discovery & Assessments

Workshops, maturity assessments, and business-aligned roadmaps—ensuring cybersecurity investments directly support organizational objectives.

## Solution Design & Deployment

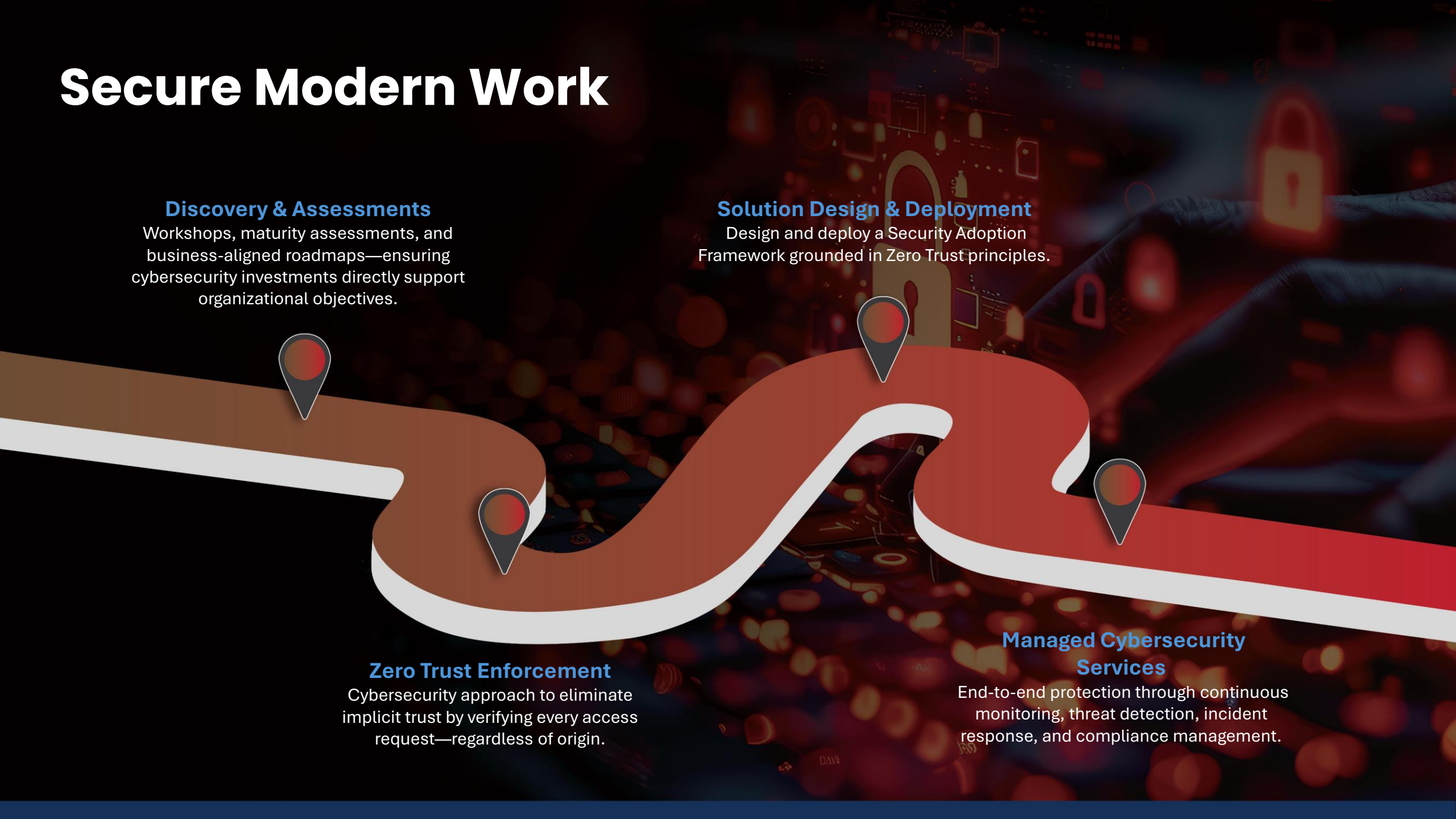
Design and deploy a Security Adoption Framework grounded in Zero Trust principles.

## Zero Trust Enforcement

Cybersecurity approach to eliminate implicit trust by verifying every access request—regardless of origin.

## Managed Cybersecurity Services

End-to-end protection through continuous monitoring, threat detection, incident response, and compliance management.



# Product Offerings



## IDENTITY PROTECTION

A multi-layered approach to identity security, combining IAM, MFA, SSO, analytics, and audits to strengthen protection and compliance.



## THREAT PROTECTION

An integrated security approach with analytics, monitoring, and automation to protect endpoints, collaboration, and SaaS environments.



## DATA PROTECTION AND COMPLIANCE

A holistic data protection approach combining governance, technology, audits, and awareness to ensure secure data across its lifecycle.



20,000+ Secured Users



Recognized in Threat Protection among multiple organizations



Experts In helping Organizations implement clear data governance frameworks



## MANAGED SECURITY SERVICES

Microsoft Sentinel is a cloud-native SIEM and SOAR solution for advanced threat detection, scalable analytics, automated response, and unified security management.



## GEN AI & SECURITY

Microsoft Security Copilot uses AI for automated threat detection, deeper insights, compliance, and enhanced security operations.



## CLOUD SECURITY

A multi-layered security strategy combining IAM, CSPM, threat detection, compliance, assessments, and training for robust organizational protection.



Recognized Microsoft Security Partner with vast expertise.



AI-Powered Security leveraging Microsoft Security Copilot.



Proven Success: 20,000+ secured users, 7500+ protected assets, 2.5TB+ daily threat analysis.

# Stronger Together

## H One and ACFC Cyber Alliance

H One a Dialog company AXIATA CYBER FUSION CENTER

### VULNERABILITY MANAGEMENT

Stop drowning in **vulnerabilities**

We help you spot, prioritize, and fix the risks that matter most – before attackers do.

- Cut vulnerability backlogs by **40%** in under a year.
- Strengthen compliance in regulated industries.
- Reduce remediation times from months to weeks.

H One a Dialog company AXIATA CYBER FUSION CENTER

### RED TEAMING

Ever wondered how **hackers** see you?

**Why It Works**

- Mimics tactics of global APT groups.
- Tests your people, processes, and technology.
- Finds weaknesses in your strengths – before attackers can exploit them.

Through real-world attack simulations, we expose your blind spots – digital, social, and physical.

H One a Dialog company AXIATA CYBER FUSION CENTER

### PENETRATION TESTING

**Hack yourself** before hackers hack you

Our penetration testing simulates real-world cyberattacks to uncover weaknesses across every layer of your digital environment.

- Comprehensive coverage: Web, Mobile, Cloud, APIs, Databases, Networks
- Structured methodology from reconnaissance to revalidation
- Post-remediation validation ensuring your fixes actually work
- Tailored testing models: White Box, Grey Box, Black Box
- Compliance-ready: aligned with industry standards & best practices

H One a Dialog company AXIATA CYBER FUSION CENTER

### HELIOS PLATFORM

Knowing the **Unknown**

- Always-on monitoring
- AI-powered analytics
- Unified visibility
- Rapid response
- Built for scale

HELIOS enables you to detect emerging threats throughout your digital ecosystem empowering your organization to act proactively before threats turn into incidents.



**Malaysia Cybersecurity Award 2023:**  
Cybersecurity Project of the Year (Axiata CFC)



**Malaysia Technology Excellence Award 2024:**  
Cybersecurity in Telecommunications (AGB)



**Malaysia Cyber Security Award:**  
Innovation (Product) of the Year – Helios



**AIBP Enterprise Innovation Award 2024:** Helios



**Asian Telecoms Awards 2025 :**  
Cybersecurity Initiative of the Year - Malaysia



**Malaysia Technology Excellence Award 2025:**  
Cybersecurity in Telecommunications (AGB) - HELIOS

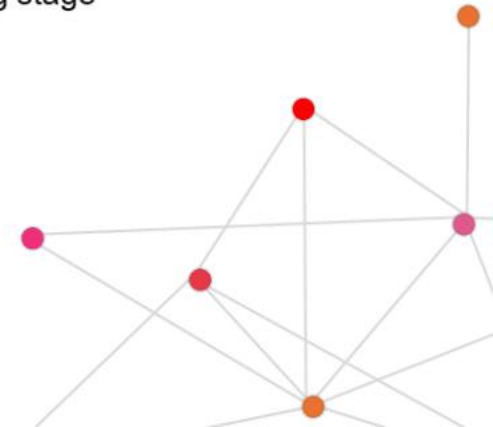


**Malaysia National Business Awards 2025:**  
Initiative Awards - Telecommunications for ACFC HELIOS

**Patent Pending**



HELIOS is currently in patent pending stage



## Our Capabilities and Team



### Strategy & Architecture

- More than 2 to 22 years of experience in a team of 3.
- Certified TOGAF, SISA-CPISI, AWS Architect, Forrester Zero Trust, CIPM & CCSP.



### Governance, Risk & Compliance – Cybersecurity & Data Privacy

- Team of 3 and total experience ranging from 3 to 15 years..
- Certified CRISC, ISO-27001, CISM & CISO.



### Monitoring & Detection

- Experience ranges from 2 to 20 years for the total team of 21 members.
- Certified in Incident handling & analysis- GMON, GCED, CompTIA Sec+, Azure SOA & Security Eng and more.



### Threat Intelligence

- Team of 3 of which total experience ranges from 4 to 17 years.
- Certified GCFA, GCTI & CSX-P.



### Penetration Testing

- Experience range from 2 to 5 years and a team of 3.
- Certified CEH & CPTI (mile2).



### Vulnerability Management

- Range 6 to 11 years of work experience and team of 2.
- Certified GEVA & Forrester Zero Trust.



### Offensive Security

- Team of 4 members and experience ranging from 4 to 8 years.
- Certified OSCP, OSWE, CHFI & Red Team Operator.



# Data & AI Solutions

## Maturity Assessment

Evaluating current data and AI capabilities to identify gaps and opportunities for growth.

## H One Chatbots

Deploying bots and agents to reduce routine work, save time and costs, with both off-the-shelf solutions and proprietary IP, plus deployment accelerators.

## AI Solutions

Developing custom AI solutions using the latest technology to streamline routine processes, save time, and address unique pain points.

## Data and AI Adoption

Multiple programs to drive internal AI adoption across the organization.

## Data Engineering

Building data lakes, data warehouses, and leveraging Microsoft Fabric to enable efficient data management and analytics.

# Product Offerings

H One delivers cutting-edge, AI-powered solutions that drive business process transformation, unlock new revenue streams, and provide actionable insights.



## AGENTIC AI ASSISTANT

An AI-powered chatbot provides instant access to policy information through multi-channel integration, automates responses, reduces HR and IT workload, and boosts response speed and efficiency.



## CV ANALYSER

An automated resume processing system streamlines recruitment by filtering CVs, extracting data intelligently, using LLM-powered matching, and minimizing manual screening efforts.



## INVOICE ANALYSER

An intelligent invoice processing solution that reads multiple formats, automates data extraction and entry, reduces errors, and accelerates financial workflows.



## NEXIS QUERY ENGINE

A natural language interface for enterprise data enables seamless access to databases and data lakes, simplifies use for non-technical users, enhances organization-wide data accessibility, and improves retrieval accuracy.



## **ANNUAL REPORT ANALYSER**

A smart solution that uses natural language queries to quickly retrieve key insights from annual reports, reducing search time and improving the stakeholder experience.



## **WEB ASSISTANT**

An intelligent chatbot that provides real-time website assistance, improves user experience, reduces navigation frustration, and offers 24/7 automated access to information.



## **AI-POWERED KIOSK WITH LIVE AVATAR**

An interactive customer service solution featuring lifelike avatars that deliver real-time, personalized support with multi-language capability, platform integration, 24/7 availability, and reduced operational costs.



## **AI-POWERED CEMENT BAG DETECTION**

An automated visual analysis solution for retail shelves that identifies brands, counts products, delivers real-time inventory and marketing insights, and minimizes manual market analysis efforts.

# Digitalization with H One

Streamlining business processes

## Process Optimization

Identify Business challenges that align to low-code solutions.

## Governance & Center of Excellence (COE)

Define low-code strategy and governance policies to drive desired outcomes.

## Solution Design & Implementation

Design, develop (Including core system integrations) and implement solutions.

## Ongoing Support & Enablement

Provide ongoing support of your execution of the low-code strategy.



# Product Accelerators



## TRAVEL MANAGEMENT SYSTEM

A comprehensive travel and expense management system with request and approval workflows, detailed tracking, document uploads, and email notifications for stakeholders.

2000+ Users | Dataverse Integration  
| Role-Based Security



## PETTY CASH APPLICATION

A streamlined expense management system for daily operations, supporting various cash requests, multi-level approvals, automated notifications, and cashier functions for settlement and dispatch.

1000+ Users | Dataverse Integration  
| Role-Based Security



## E-BIZ CARD APPLICATION

A digital business card solution with modern features like QR code scanning, VCard export, image download, optional approval, and seamless contact sharing.

2000+ Users | User Authentication  
| Contact Sharing



## CLAIMEase APPLICATION

An efficient medical bill management system enabling document uploads, streamlined claims processing, multi-level approvals, and role-based access control.

User Authentication | Email Integration  
| Role-Based Security

# Product Accelerators



## IT SERVICE DESK APPLICATION

A centralized IT support platform for ticket creation, prioritization, and assignment, featuring role-based access, unified dashboards, and email notification workflows.

500+ Users | User Authentication  
| Email Integration



## VISITOR MANAGEMENT SYSTEM

An enhanced visitor management solution with QR code check-in/out, pre-registration, real-time staff notifications, and frequent visitor tracking.

User Authentication | QR Code Generation  
| Email Notifications



## MAINTENANCE TRACKER APPLICATION

A facility maintenance management solution for issue submission and tracking, with quality ratings, master data management, and MS Teams integration for task assignment.

User Authentication | QR Code Generation  
| Inquiries



## INTRANET PORTALS

A comprehensive digital workspace offering document management, collaboration tools, news updates, mobile access, customizable dashboards, video libraries, and discussion forums.

Successfully implemented for major  
manufacturing and apparel companies

# INDUSTRY-SPECIFIC SOLUTIONS

## Optimized warehouse operations connected to Dynamics 365:

QR code scanning and roll sticker printing

Dynamic 365 ERP integration for seamless data flow

Real-time tracking and inventory management

Data Storage, Retrieval and Audit Trail

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QR code scanning and roll sticker printing

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Real-time tracking and inventory management

Data Storage, Retrieval and Audit Trail

**ACTUAL CAPTURING APPLICATION:** Optimizes fabric processing by seamlessly integrating QR code tracking and custom connectors for enhanced efficiency. Connected with Microsoft Dynamics 365 QR Code Scanning or Manual Entry

Dynamics 365 ERP connection

Table Status Tracking

Data Storage and Retrieval



QR Code Integration | Custom Connectors | Real-Time Tracking



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QR Code Integration | Custom Connectors | Real-Time Tracking

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