haiva

Empower Your Business with AI-Powered Voice and Chat Agents

Multilingual AI agents for Seamless Engagement & Growth

About Haiva

haiva

About the Company

Haiva democratizes AI with no-code, multilingual voice agents that help businesses improve customer engagement and drive growth

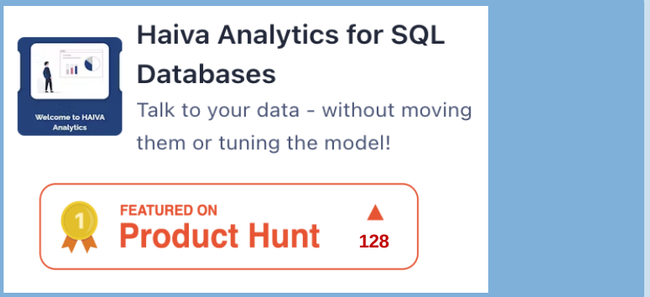
Vision

Make AI accessible to all, empowering people and organizations to thrive through voice technology

Mission

Provide **no-code multilingual voice agents** platform that simplify collaboration, accelerate innovation and learn through business engagement

Partnership / Media Coverage



Microsoft
AI Cloud Partner

Enterprises want to move to AI...

Cost Savings

Automate Routine Tasks
Automation of repetitive and time-consuming tasks, reducing manual effort and human error

Reduce Cost
Automating processes leads to significant cost savings in operations, customer service, and IT management

Improved Decision Making

Data Driven Insights
To analyse vast amounts of data quickly, identifying trends, patterns, and opportunities that humans might overlook

Predictive Analytics
To forecast market trends, customer behaviour, and operational challenges, helping them make proactive decisions

Enhanced Customer Experience

Personalization
AI tailors products, services, and communication to individual customer preferences

24/7 Support
AI-powered chatbots and voice agents provide round-the-clock support, ensuring faster response times

Risk Management and Compliance

Fraud Detection
To detect anomalies in financial transactions and prevent fraud.

Compliance Monitoring
AI ensures adherence to regulatory requirements by monitoring processes and generating reports

Workforce Augmentation

Productivity Boost
AI enhances employee productivity by automating mundane tasks and enabling them to focus on higher-value activities

Skill Enhancement
AI-driven tools provide employees with resources for upskilling and real-time decision support

Globalization

Multilingual Support
AI facilitates communication across languages and regions, helping enterprises serve global markets efficiently

Cultural Adaptability
AI models can be trained to adapt to different cultural contexts, enhancing brand relevance in diverse markets.

…but they hesitate to or couldn't adopt….

Large Datasets

Data Acquisition
Need large volumes of data for training

Data Cleaning and Labelling
Raw data typically requires extensive cleaning, preprocessing, and annotation

Data Storage
Storing large datasets requires expensive infrastructure

Computational Power

High-performance GPUs/TPUs
To process od vast amounts of data, perform matrix operations, and adjust model parameters

Cluster of Machines
Need to own or rent hardware to deploy clusters of GPUs / TPUs

Cloud Services
Long running tasks like model training adds more cost

Application Integration

Legacy Systems Compatibility
Need to refactor or replace legacy systems to accommodate AI technologies,

Data Silos
Need to access to clean, integrated data from various sources.

API and Microservices Integration
Need to build robust APIs, ensure compatibility across systems, and manage secure data transfers

Tools and Frameworks

Development Frameworks
To build AI models with scalability, optimized performance and/or integrate with other systems

AI Platforms
To build, train, and deploy AI models cost more while pay-as-you-go

Version Control and Collaboration
To resolve conflicts with multiple teams, and managing code, data, and model versions

Legal and Compliance

Data Privacy
To comply with strict regulations (GDPR, CCPA, HIPAA, etc)

Model Transparency and Accountability
To conduct audits to ensure models are not biased or discriminatory

Industry-Specific Regulations
To meet requirements of highly specific regulatory frameworks governing the use of AI

Specialized Talent

Data Scientists and AI Engineers
To design/implement ML algorithms, fine-tune models and optimize performance

Domain Experts
Require domain-specific knowledge to ensure they are applicable to the enterprise's needs

Ethics and Compliance Teams
To address bias, fairness, explainability and regulatory adherence

Need of An Agentic Ecosystem

haiva

Accelerate AI Adoption

01 *without*
Data Movement or Tuning models
Use data as-is from any source

02 *without*
Technical Barriers
AI available even for non-technical users

04 *without*
Long Waits
Get AI-enabled in minutes, not months

03 *without*
Coding
No programming skills needed to create voice agents

An agent is not just an answering bot...

haiva

Haiva works autonomously with data **on your behalf**.

Watch
Look for anomalies on your behalf.

Fetch
Get & ready any data, anywhere.

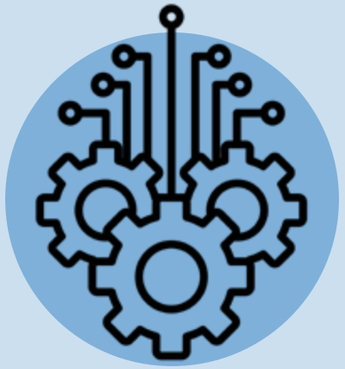
Talk
Just start asking questions.

Act
Execute actions in other systems.

All powered by AI. All designed to destroy friction.

What we solve for businesses

haiva



API-First Approach

Integrate **directly** with your systems through API connectors, enabling intelligent interactions and triggering actions based on API data

No Data Migration

Do not move data— work with data in-place through APIs, ensuring security and compliance while reducing complexity

Automated Workflow Generation

Automatically builds and manages the workflow for user's request, orchestrating multiple actions across systems without manual coding

Fast Deployment

Launch multilingual voice agents in under 10 minutes, reducing time-to-market

Haiva streamlines the integration of diverse applications and data sources, accelerates time-to-market, and makes advanced AI accessible and adaptable, ultimately driving efficiency and improving customer engagement.

Architected for Action

haiva

Data Sources

Databases

SQL Server · cassandra · MySQL · PostgreSQL · redis · mongoDB.

Enterprise Apps

infor · SAP · ORACLE E-BUSINESS SUITE · salesforce · workday · servicenow · SAP SuccessFactors

BI Platforms

Qlik · Infor Birst · tableau · Power BI

1 Haiva Console

- Haiva Tenant Management Services
- Haiva Agent Studio
- Haiva Admin & Developer Services

3 Haiva Agent Hub

- Haiva Agent Marketplace
- Haiva Seller Services
- Developer Services

2 Haiva Core

- Metadata Storage
- Haiva Data Science Services
  - Prediction Services
  - Anomaly Detection
  - Forecast Services
  - Recommendation Services
  - Insights & Causal
  - Narration Services
- Haiva Agent Services
  - Interaction Services
  - Conversation Services
  - Fulfilment Services
  - Automated Actions
- Haiva Data Services
  - Data & Reporting Services
  - Knowledge Base
  - Data Pipeline
- Haiva Intelligence Services
  - Intelligence Services
  - AI / ML Services
- Configuration Platform – Entities & Abstractions
- Platform Core Services
- Operations

4 Haiva Channels

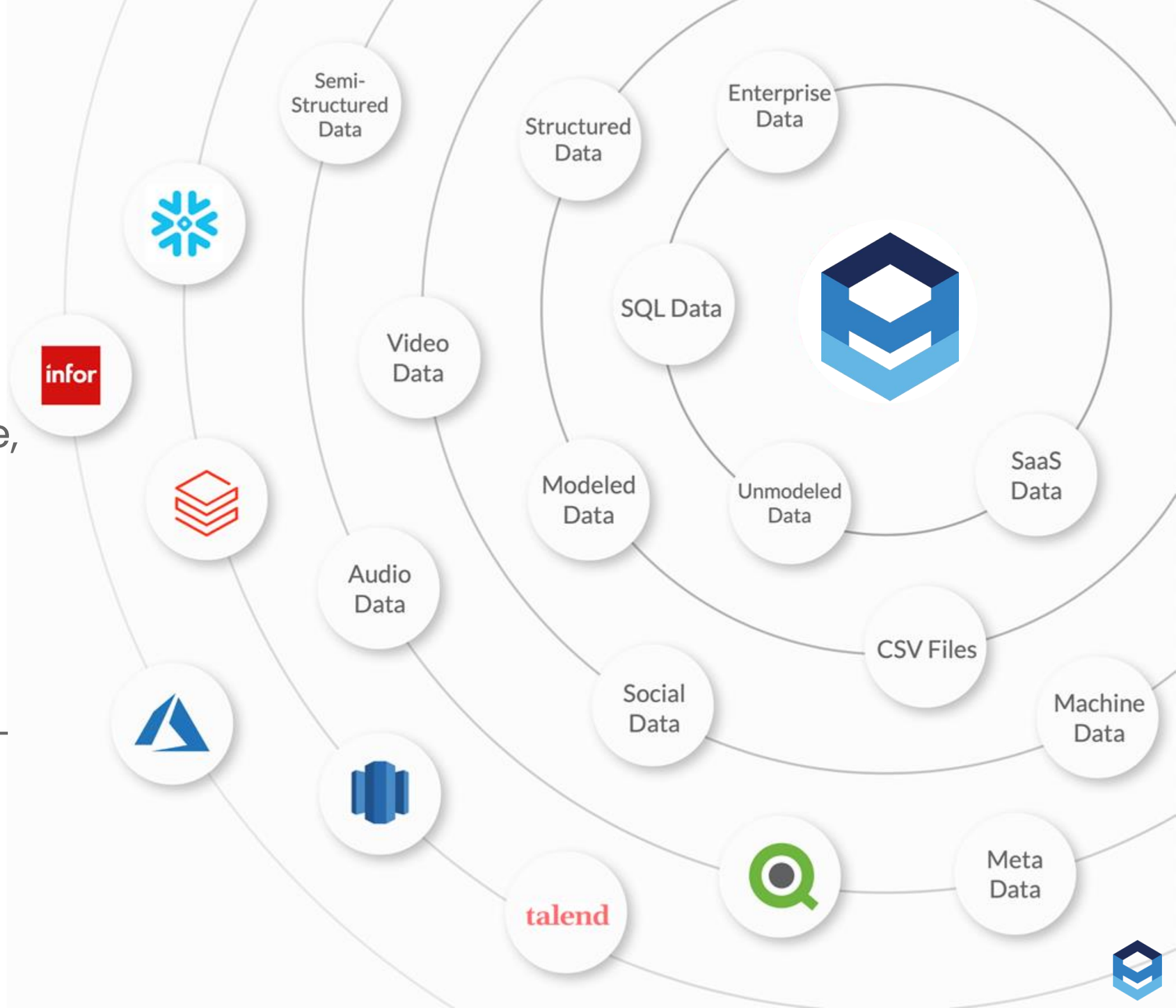
- Haiva Mobile
- Haiva Browser
- APIs
- MS Teams
- Slack
- Infor Coleman
- other platforms & tools

ANY DATA
ANY PLACE
ANY TIME

If you have a data source, **Haiva** speaks your language.

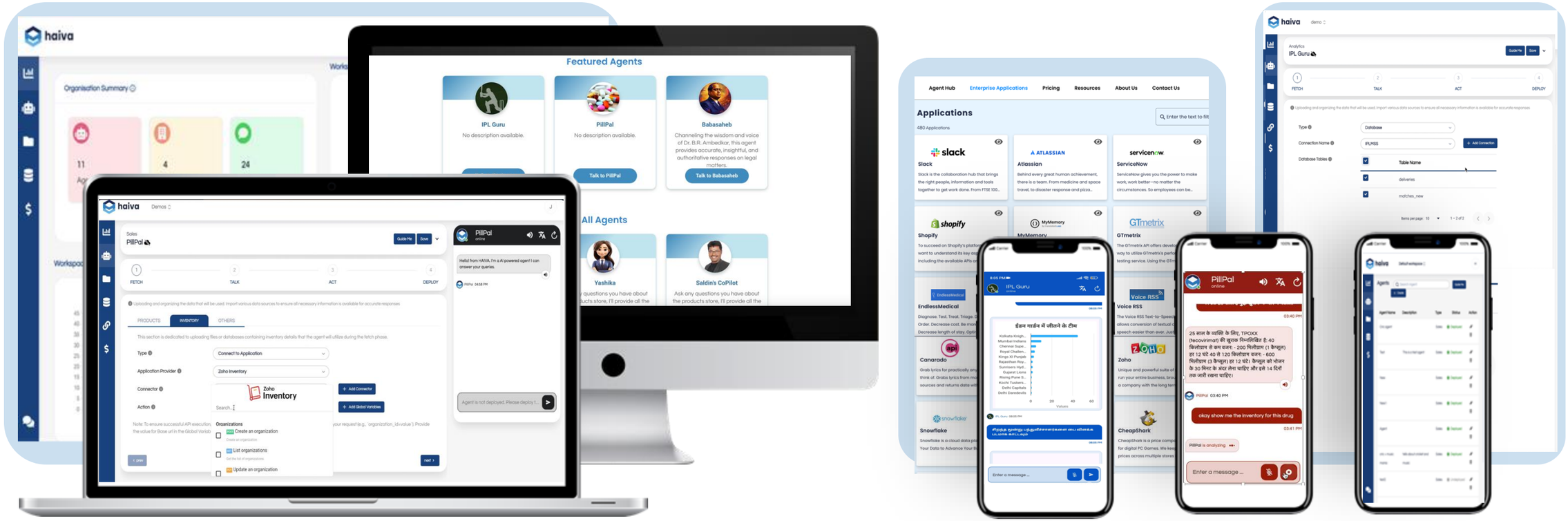
Haiva connects & prepares data from any **data source**, from COBOL to Snowflake.

And we do it in minutes.



Glimpses of the Platform

haiva



Haiva in action for Square Appointments

Setup Merchant Account	• Create an account with Square Appointments and setup services with variants, staff, calendar, etc.
Onboard Square Appointments	• Create a Service Provider for Square Appointments • Create an OAuth Connector • Test and understand data
Create Multi-connector Agent	• Create an Agent by configuring API Endpoints, Global Variables, Connector for authorization and any specific instructions required
Converse In natural language	• Check for slot availability for a service • Book, Retrieve and Cancel appointments
Validate Agent Actions	• Validate automated intelligent workflows and agent actions

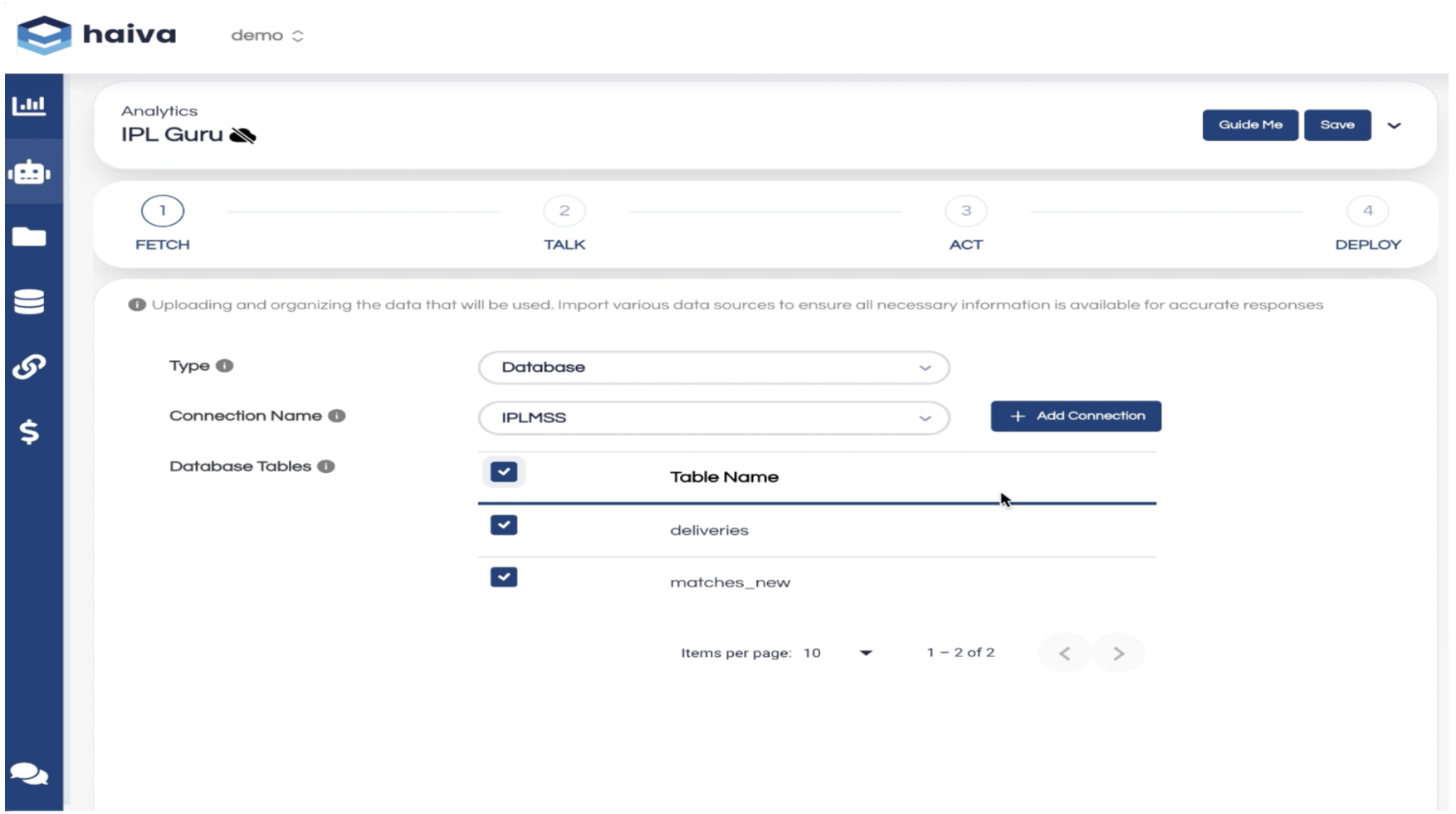
haiva

Live Demo Recording

Haiva Analytics Agent for SQL Databases

haiva

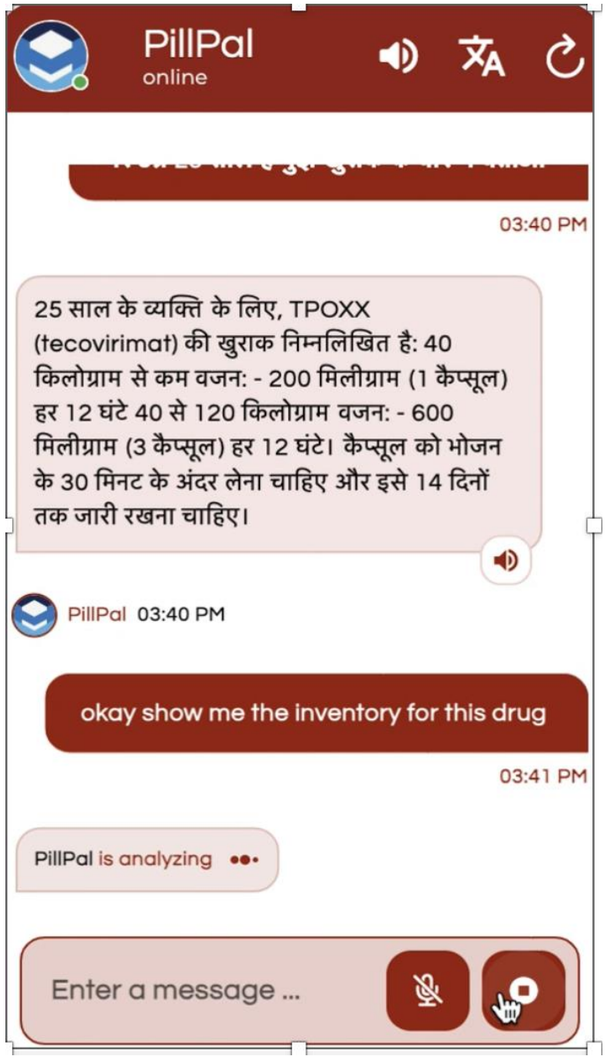
Building it hardly takes few minutes!

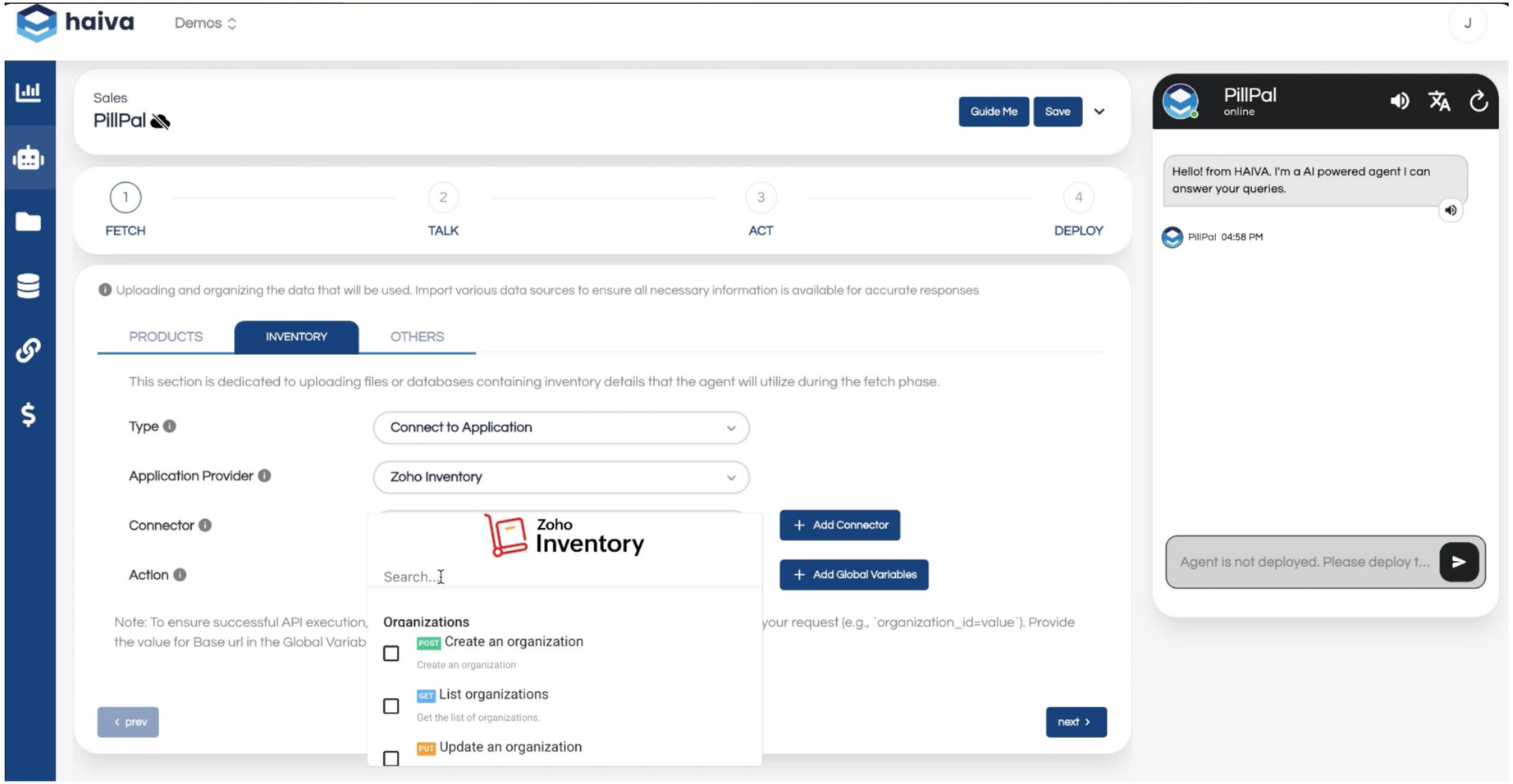


Click on images to play video

Haiva Sales Agent for Zoho Inventory

Building it hardly takes few minutes!

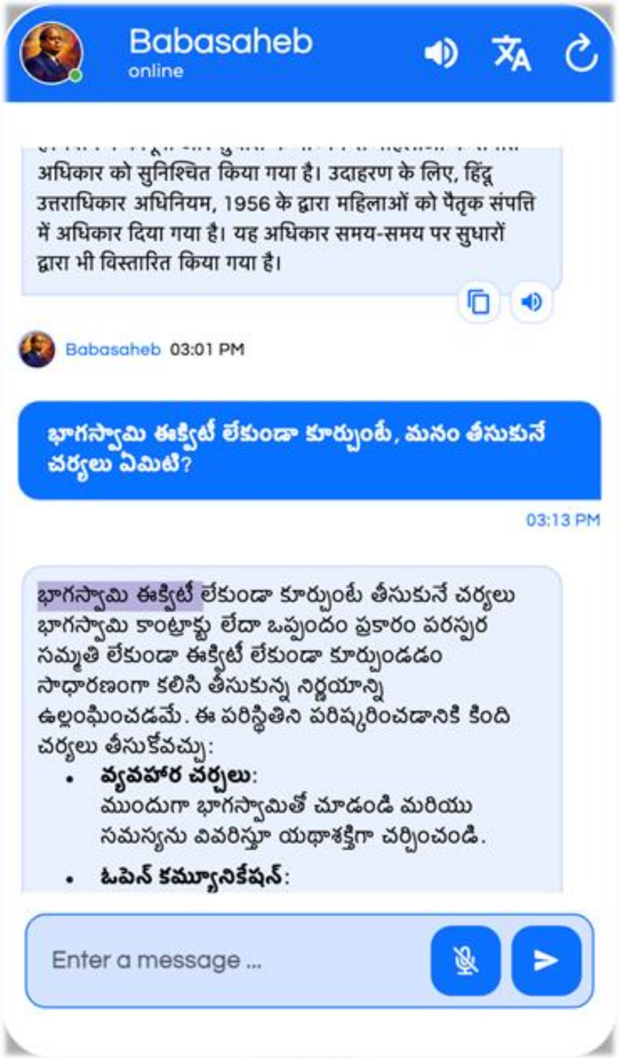


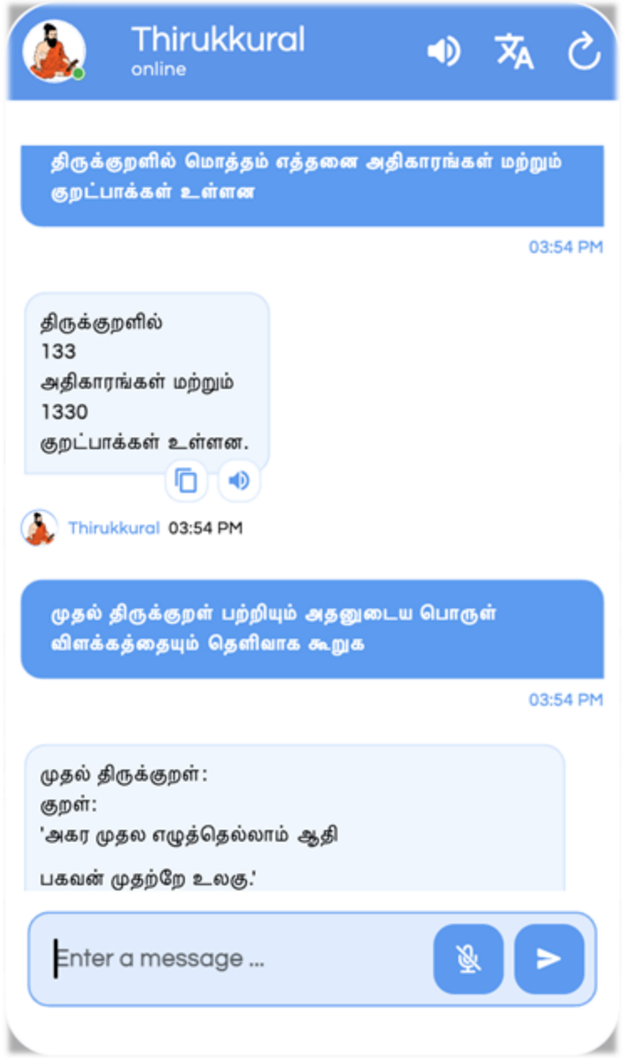


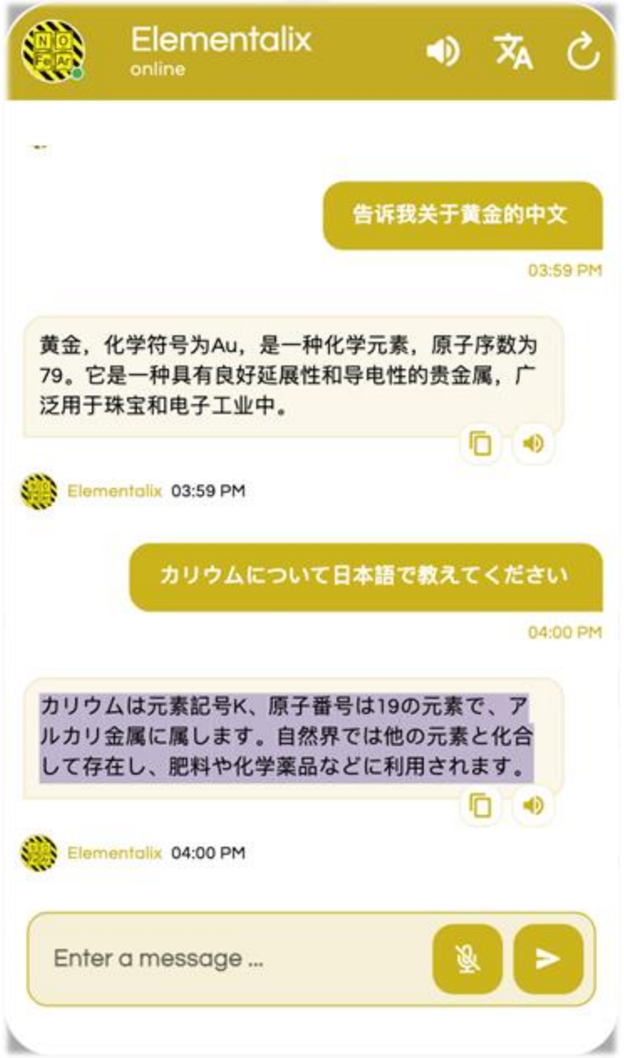
Click on images to play video

Artificial intelligence accessible to everyone

haiva







Built by non-technical people... No PhD required!

Subscription

Subscription through tiered plans on platform

Business Model

haiva

Free	Personal	Professional	Business	Enterprise
B2B / B2C	B2C	B2C	B2B	B2B
GREAT FOR STARTERS	**GREAT FOR INDIVIDUALS**	**BEST FOR PROFESSIONALS**	**IDEAL FOR LARGE TEAMS**	**IDEAL FOR ENTERPRISES**
Allows users to explore the platform and assess its potential before committing to a paid plan	Affordable entry-level plan that supports smaller-scale operations with enhanced productivity	Provides robust features that help businesses streamline operations without the need for extensive IT resources	Optimizes large-scale operations, allowing businesses to scale quickly and efficiently with minimal manual intervention	Offers complete customization to meet unique business requirements and integrate with existing infrastructure
• Startups, small businesses, individual users	• Individual users and freelancers	• Growing businesses and freelancers	• Medium to large enterprises	• Large enterprises with specialized needs

haiva

Call To Action

Let’s Build the Future of AI Together

Reach us on

+1 669 215 3234

experience@haiva.ai

https://haiva.ai