POWER PLATFORM CoE

As per Forrester, tech talent panic will create broad gaps until new sourcing models go mainstream. IT firms face a 13.8% attrition rate, reflecting a slow move to "future fit" talent strategies. The solution to these upcoming challenges can be the Happiest Minds' Power Platform CoE.
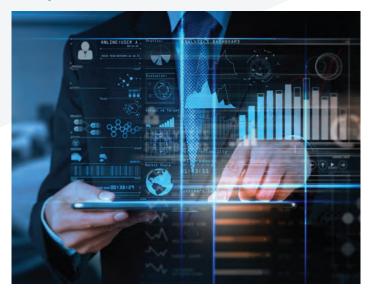
The power platform is a flexible platform to adopt while avoiding data loss and application duplication by maintaining control and data security. The Power Platform Center of Excellence (CoE) helps enterprises realize the ROI by enabling them with a strategy, approach, and framework for adoption and governance.

Using a power platform, we can turn ideas into solutions byenabling the faster building of custom apps, getting more rapid access to business data to generate insights, helping build chatbots, and Enhancing collaboration for users. Frustrated traditional firms will resort to boosting wages to attract talent

Customer challenges will include problems like delay in proving concepts and realizing value, lack of tool & technologies standardization, lack of best practices and guardrails, lack of reusability, and lack of monitoring and governance centrally. In contrast, future-fit firms will use cloud-first and platform-based architectures and adopt low-code/no-code solutions to reduce their need for the most advanced technical skills.

We can drive digital transformation by leveraging the power platform using these 4 components;

01 • **Power apps** is the idea of enabling and empowering to build custom apps that solve business challenges and do not take months and a lot of development work to do.

02 • **Power automate** is the process of getting rid of rudimentary manual tasks and eliminating the manual errors that could arise, and enabling resources and capabilities to automate the process.

03 • **Power virtual agents** help build intelligent virtual bots that can engage conversationally with customers and employees.

04 • **Power BI** supports and leverages data to derive insights.

We got 3 components that are powering the strategy for the power platform CoE; in

• **Enablement,** we have advisory & assessment, development & delivery, CoE community, starter kit, tools, and process advisor.

• **Excellence** consists of governance & security, continuous innovation and improvement, admin and developer manual, and

• **Expertise** consisting of power platform experts and digital capital.

And our Happiest Minds approach towards Power Automation CoE consists of 5 steps: starting with the

1 • Discovery step where we Understand the business requirements, enterprise systems used, Task & Process mining, define roles and responsibilities, and finalize the implementation model to create a high-level roadmap.

2 • Then we move on to the environment and governance planning in which we define deployment architecture, governance model & design monitoring system, and alert mechanism.

3 • In the implementation step, we implement governance policies, monitoring and set up Microsoft CoE Starter Kit andother reusable template/components guidelines.

4 • In the nurture and educate step, we learn & improve how to deliver apps of consequence with easy administration & security,

5 • And in the last step, which is scale & support, we drive innovation and collaboration with the Power Platform.

The Power Platform CoE –
is there to help our customer help identify, enable and expedite their digital journey process through the implementation of Power apps and meeting the required business objective.

Business@happiestminds.com

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www.happiestminds.com