



HappyRobot

SUPPLY CHAIN/LOGISTICS

MANUFACTURING

The infrastructure for enterprises to build and orchestrate an AI workforce that handles complex work at scale, powers insight, and constantly improves.



SOLUTION AREA:

Cloud & AI Platforms

CUSTOMER PAIN POINT:

Enterprises still rely on humans to execute the manual, repetitive, and exception-heavy work that keeps operations running.

- **Expensive Overhead:** Teams scale headcount with volume, often outsourcing to call centers.
- **Reactive Operations:** Teams fight fires instead of driving growth and priorities.
- **Missed Opportunities:** Customer interest goes unactioned, exceptions slip through, and key data isn't captured.
- **Fragmented Systems:** Work is spread across systems, email, calls — with no single layer to coordinate action.

SOLUTION:

An AI Workforce That Runs Your Operations

HappyRobot is the enterprise infrastructure to build and orchestrate an AI workforce that autonomously executes complex operational work across systems, channels, and teams.

Context + Execution Built In

AI workers operate across phone, email, messaging, web, and internal tools, using prompts and guardrails to make decisions and take action. Every interaction captures context that helps the workforce improve over time.

Closed Loop: Data → Insight → Action

HappyRobot connects data, insights, and execution in one system—so insights turn into action, and execution feeds new data back to continuously improve outcomes.

Enterprise-Grade Control

Teams set goals, measure performance, test with evals before production, manage exceptions with full visibility, and audit every decision. Secure, scalable, SOC 2 & GDPR compliant.

KEY CUSTOMERS:

1. DHL
2. CMA CGM
3. Naturgy
4. Ryder Systems
5. Job&Talent



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