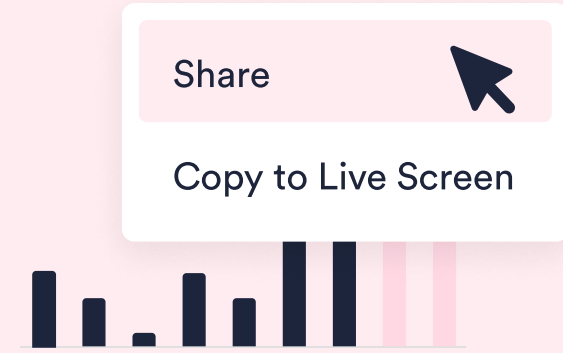
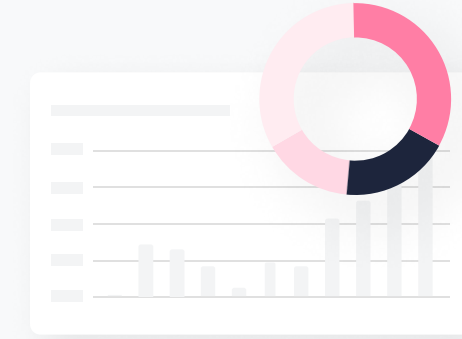


ITXM™ Framework

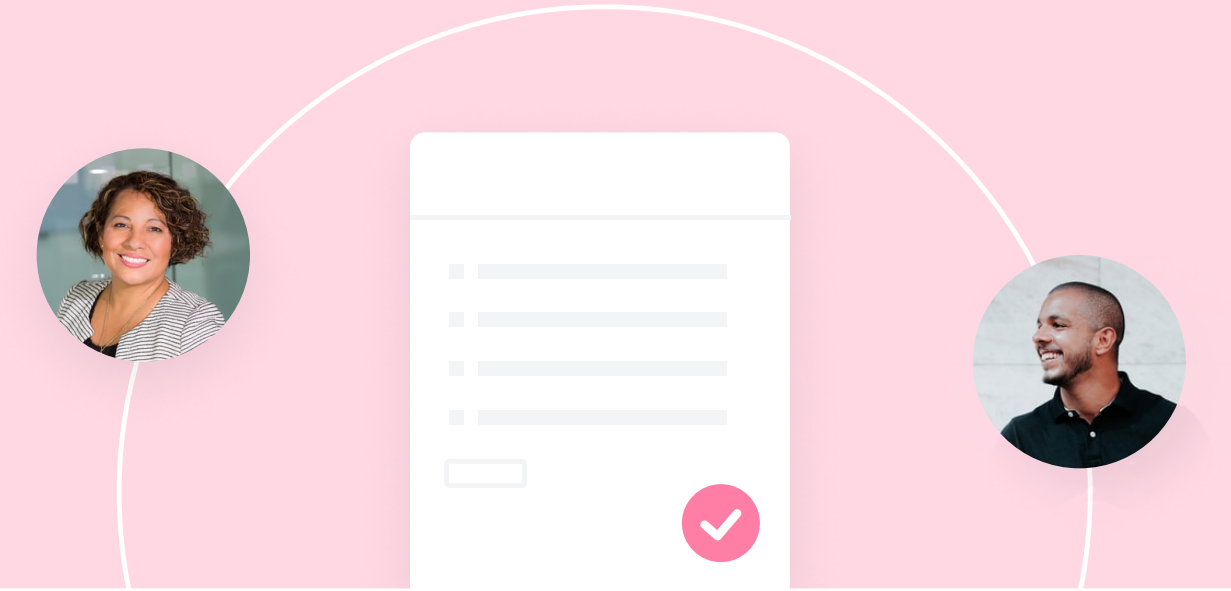


Real-time data sharing

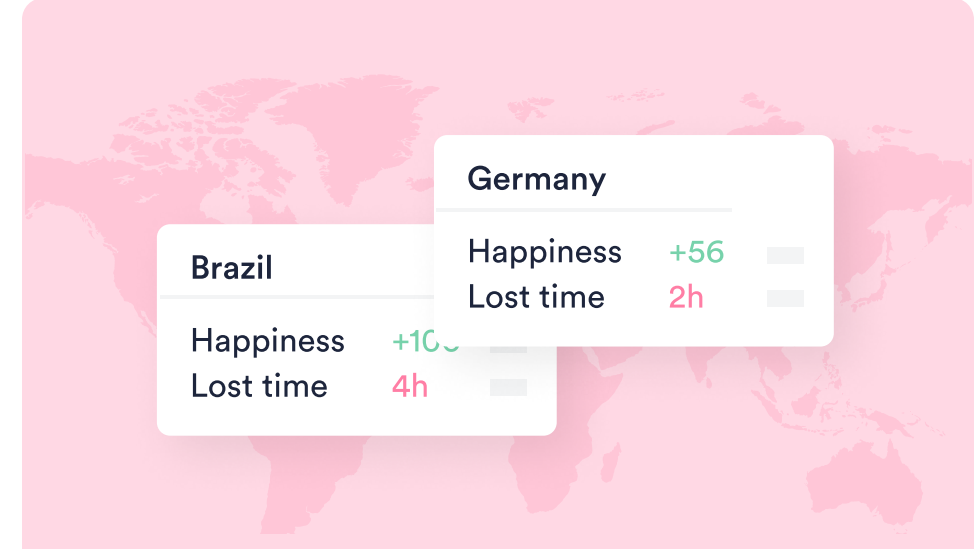
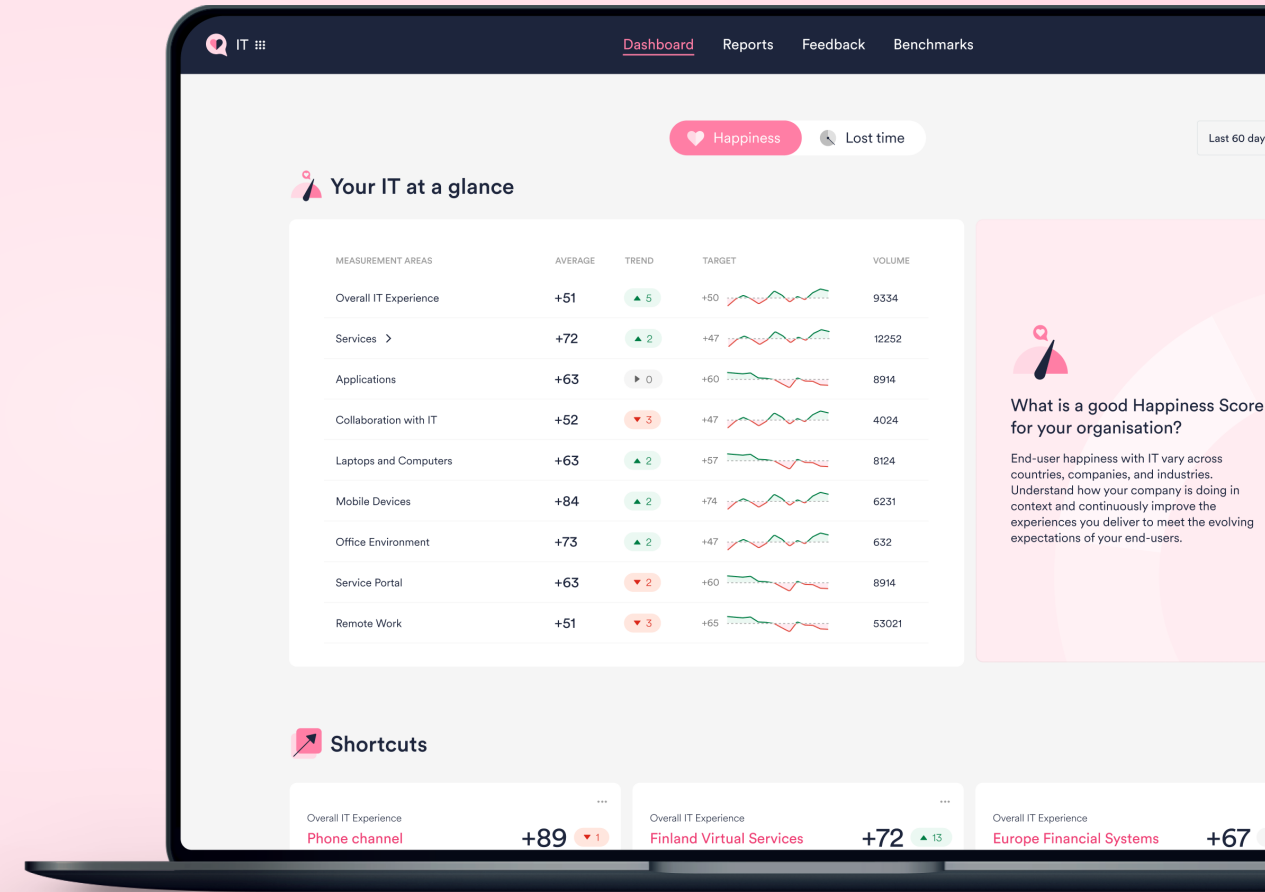


Comparable data from standardized surveys

Out-of-the-box research-backed surveys



Happiness and Productivity measurement for Ticket-based IT and Proactive IT



Global benchmarks



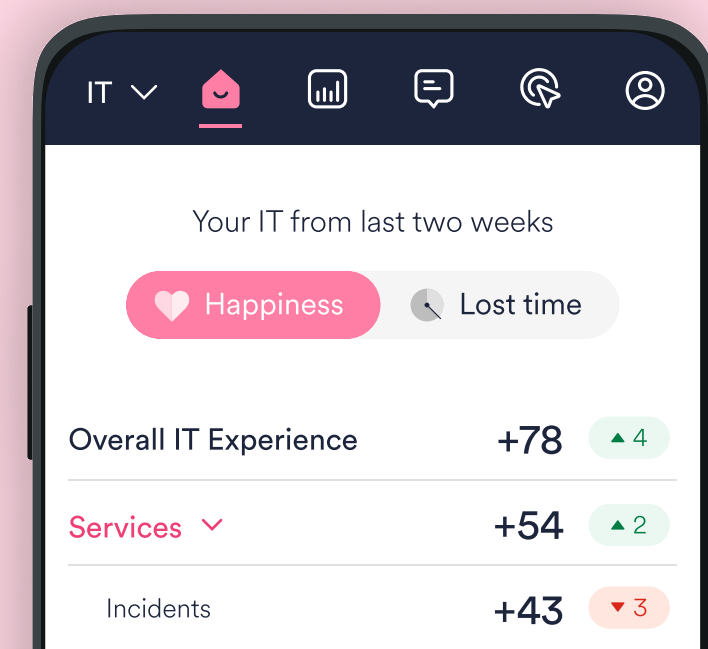
End-user profiling by Support Profiles

Live Screens

10 For me the best service inside our office.
15min

Instant Feedback Loop for everyone

Intuitive Drill-down Analytics



Targets



Built-in XLA Management

48% I can easily access the tools I need.
194 selected this

Reasons behind ratings



Surveys via Email, Microsoft Teams, and Slack

servicenow

Easy integration with ServiceNow ITSM