haptik
A Jio Company

Elevate your CX with Human-like AI Agents

200K
Agent Hours Saved
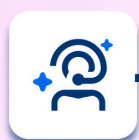
30%
Lead to Conversion Ratio

3x
Repeat Customers

125%
Improvement in NPS

Redefine Growth with AI Agents

SUPPORT AGENT
Resolve high query volumes without pre-built journeys.

SALES AGENT
Tailor product recommendations & drive purchases like a human sales rep.

Scan to Experience AI Agents

BOOKING AGENT
Automate bookings and appointments for end-to-end experiences.

LEAD QUALIFICATION AGENT
Capture qualified leads by tailoring responses to high-value prospects.

VOICE AGENT
Streamline support with natural, human-like voice conversations handled by AI agents.
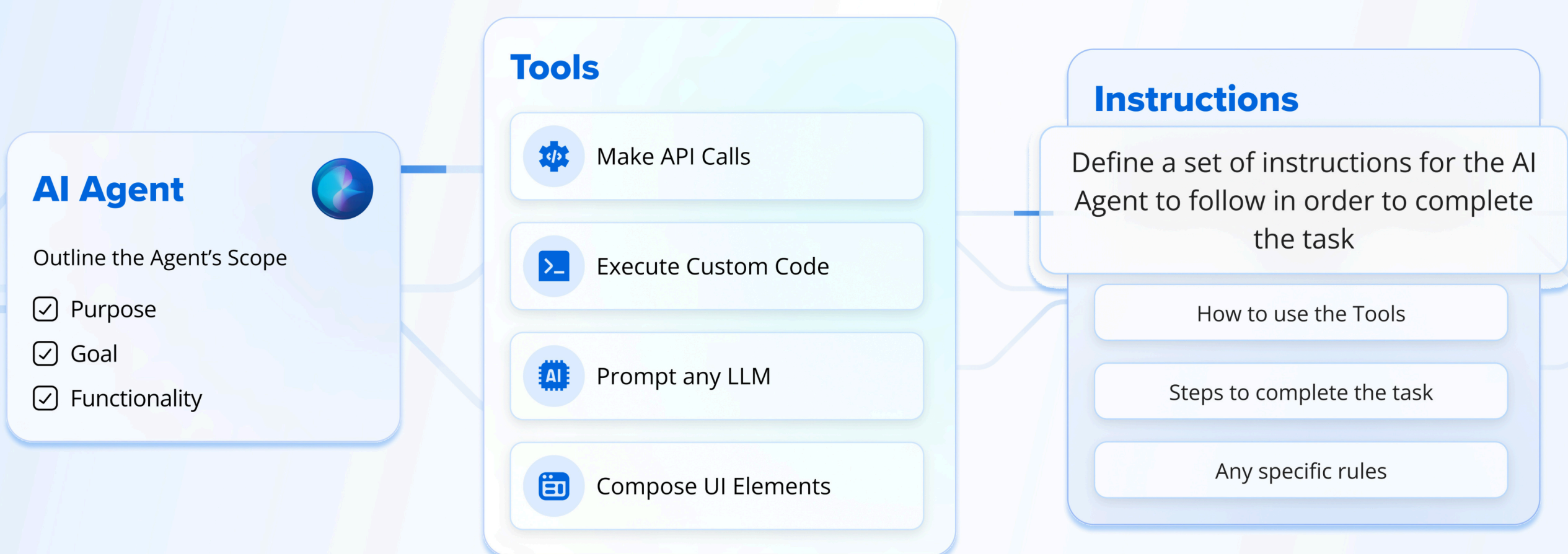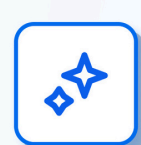
CHANNELS

iOS

Trusted by 500+ Leading Enterprises

P&G | adani | Oriental Insurance | SEPHORA | PRIME HEALTH | SINCE 1987 | APPAREL GROUP

active fitness store | PANTHEON DEVELOPMENT | Al-Futtaim | zepto | CARS 24 | PVR | McDonald's

AI Agent Builder for High-Impact Use Cases

AI Agent
Outline the Agent's Scope
- ☑ Purpose
- ☑ Goal
- ☑ Functionality

Tools
- Make API Calls
- Execute Custom Code
- Prompt any LLM
- Compose UI Elements

Instructions
Define a set of instructions for the AI Agent to follow in order to complete the task

- How to use the Tools
- Steps to complete the task
- Any specific rules

No/Low Code Platform
Build and customize your AI Agent—no heavy coding needed.

Pick an AI Model
Choose between top AI models like GPT, Claude or Llama for performance, security & scalability.

A Complete Toolkit
Access real-time data via APIs, run custom logic, access the web & create dynamic UI components.

Deploy and Scale
Reach customers on their preferred channels - web, chat & voice.

Start Your Journey With AI Agents Today!

Enterprise Security
Ensure utmost confidentiality of user data with Haptik's AI agents, adhering to GDPR, HIPAA, CCPA & SOC 2 regulations.

Powerful Integrations
Offer uninterrupted customer journeys with 100+ OOTB integrations including CRMs, payment gateways, Live chat, and more.

Optimal Performance
Our advanced caching technique dramatically reduces LLM calls to expedite responses and keep costs under control as you scale.
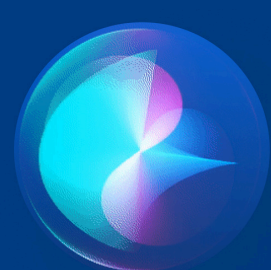
OUR STRATEGIC PARTNERS

Microsoft | Tally | du | Meta | OpenAI | KINESSO

Gartner. Peer Insights™
★★★★½

G2
★★★★½

Capterra
★★★★½

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