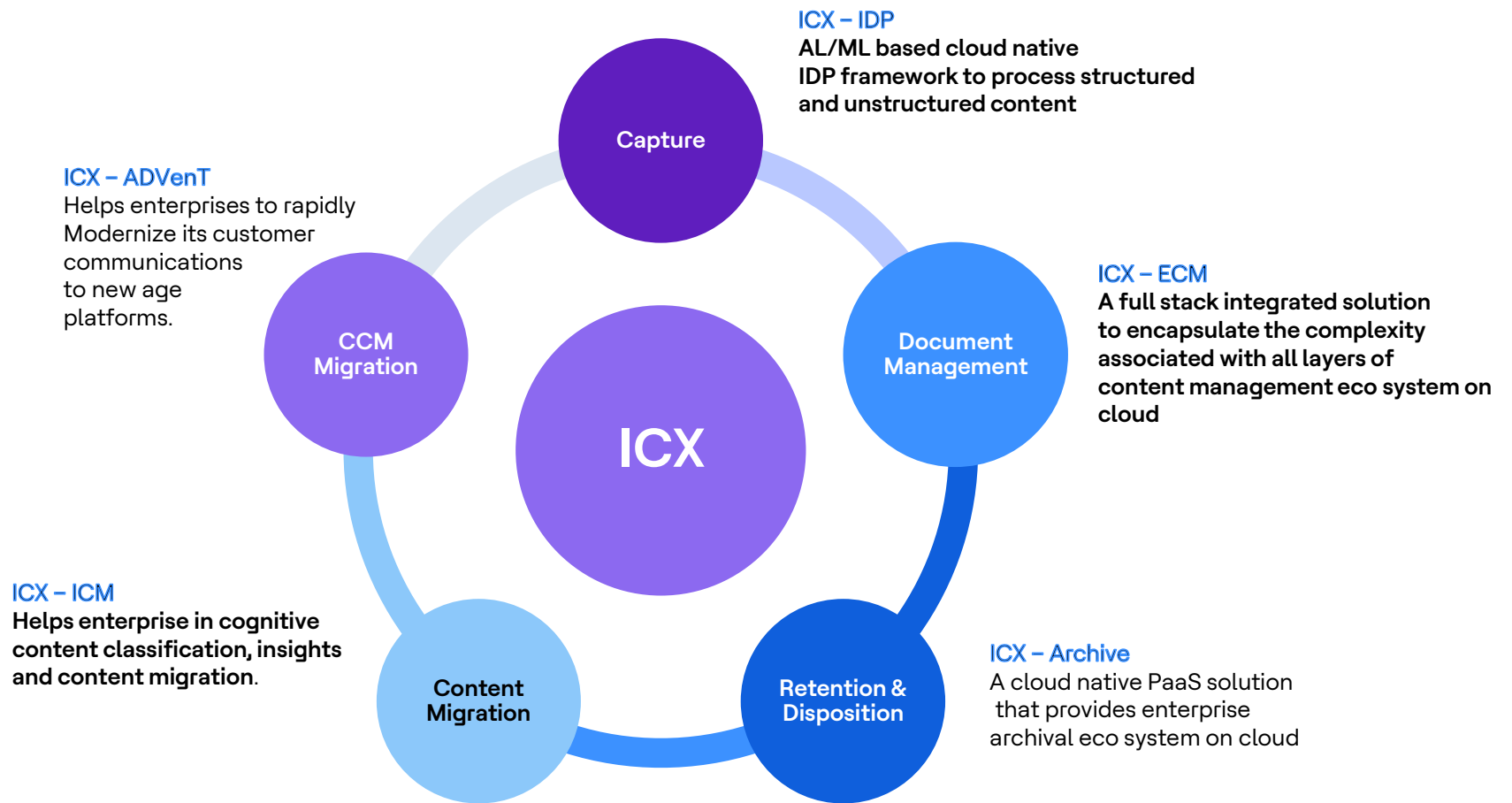


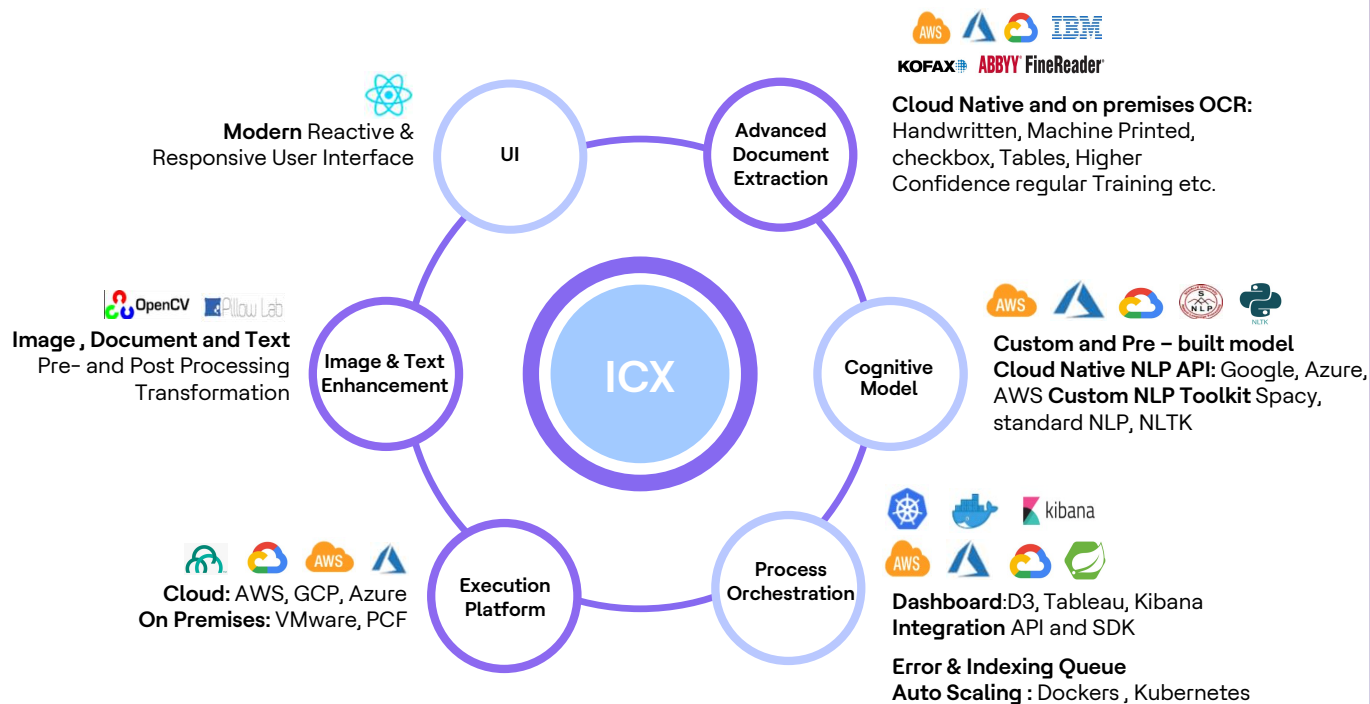
# HCLTech's Content Services – IDP Capabilities

# HCLTech's iCX (Intelligent Content Experience) Solution- Snapshot



# iCX IDP – Intelligent Document Processing

HCLTech's machine learning based framework for structured and unstructured Content (Text & Image) extraction and analytics.



- Modern and Integrated User Interface.
- Cloud and On-Premise OCR solution support.
- Cognitive Capabilities related to text are provided using NLP APIs
- Process orchestration and Dashboard and queue management.
- Support both on premise and cloud deployment.
- Support any cloud native and on premises platform
- Extensive capability for the Text and Image pre and post -processing features.

# ICX IDP vs COTS Solution

Features	iCX	COTS Products	Remarks
Pricing	Usage/transaction-based	User & volume based	
OCR Engine	Open framework	Proprietary Engine	iCX can integrate with multiple OCR/ICR engines
Search	Yes	No	iCX provides search feature on extracted Text
Dashboard	Yes	Limited	iCX provides insight into business data that drive action
Storage	Yes	No	iCX provides integrated cloud storage
User Interface	Flexible	Limited	iCX interface can customize to meet business requirements
Performance	No Limit	Fixed	iCX does not put any restriction on the document size
Translator	Yes	No	iCX provides language translation feature
Document Source	Extensive	Limited	iCX provides options to create adapter to integrate any business/ upstream application
ML Algorithm Integration	Yes	Limited	iCX allow integration of 3rd party ML algos
Multi-Cloud integration	Yes	Limited	iCX allows integration with multiple cloud services
Custom Model Training	Yes	Limited	iCX allows for custom training
Monitoring & Maintenance	Easy	Complex	iCX provides real time monitoring and easy maintenance

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