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HCL BigFix Remediate

Extends the power of HCL BigFix Patch with the industry's fastest vulnerability remediation to align security and IT operations and shrink the enterprise attack surface

HCL **BigFix**

Vulnerability remediation and effective patch management are key to ensuring the IT environment is secure and protected against cyber-attacks. Research has shown that many cybersecurity incidents result from well-known vulnerabilities which have gone unpatched. Lengthy delays in vulnerability remediation also lead to greater security risk, data breaches and ransomware attacks.

HCL BigFix® Remediate delivers a powerful solution that IT management urgently needs. HCL BigFix's' single intelligent agent technology provides real-time visibility into the state of endpoints and gives IT operations an effective solution to prioritize and remediate vulnerabilities discovered by Tenable, Rapid7 or Qualys. HCL BigFix Remediate significantly reduces vulnerability correlation and remediation time spent by IT and Security Operations resulting in improved security across the enterprise.

With HCL BigFix Remediate, vulnerability remediation is accelerated using out-of-the-box content for hundreds of operating systems and third-party applications. BigFix content eliminates the development and testing effort that other endpoint management solutions often require.

An accurate and comprehensive "single source of truth" of patch status is delivered across your entire fleet of endpoints, all from a single management server. Deployed in as little as a few hours, HCL BigFix Remediate helps you prioritize what to fix, speed remediation, mitigate cybersecurity risk, and boost IT and Security Operations productivity.

Highlights

- Extends the power of HCL BigFix Patch to align cybersecurity and IT teams by shrinking vulnerability-driven patch cycles from weeks to hours

- Includes the ability automatically correlate vulnerability data and asset data from external sources, recommend the latest available Fixlets for remediation, and make them quick and easy to deploy

- Provides thousands of ready-to-deploy operating system and third-party application patch content, eliminating costly development and testing effort

HCL BigFix Remediate can resolve vulnerabilities faster... up to 96% faster!

Respond to threats faster

BigFix Remediate delivers effective endpoint patch management and fast vulnerability remediation with continuous patch compliance and intelligent automation. This means that endpoints will remain compliant over time. HCL BigFix Remediate includes:

Device discovery

HCL BigFix Remediate provides dynamic awareness about changing conditions in the infrastructure. The ability to run distributed scans on the entire network delivers the visibility and control needed to quickly identify all IP-addressable devices—with minimal network impact. HCL BigFix Remediate's device discovery capabilities provide visibility into all enterprise endpoints, including endpoints in the cloud and laptops that are roaming beyond the enterprise network.

Multi-platform patch management

Patch management includes comprehensive capabilities for delivering patches for Windows, UNIX, Linux and macOS endpoints regardless of their location, connection type or status. Real-time reporting provides information on which patches were deployed, when they were deployed, and who deployed them, as well as automatic confirmation that patches were correctly applied. HCL BigFix can significantly reduce patch cycles from days to weeks to hours or minutes while achieving greater than 98% first-pass patch success rates. High patch rates drastically reduce the remediation effort.

Unified endpoint visibility and reporting

HCL BigFix provides visibility and control of all managed endpoints from one platform. Visibility to all endpoints — regardless of operating system, location or connection status— is critical to IT staff who require enterprise-wide endpoint status and who deliver consolidated patch compliance reports to various stakeholders.

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Ready-to-deploy patch content

HCL BigFix Remediate is enhanced with ready-to-deploy patch content for nearly 100 operating system versions for Windows, UNIX, Linux, and macOS, and patch content for hundreds of third-party applications. In fact, there are 500,000+ ready-to- deploy Fixlets, and the list keeps growing. BigFix patch content is curated and tested by HCL, eliminating the development and test time spent by IT staff required by other solutions. Visit www.hcltechsw. com/bigfix/supported software for a complete list of content provided by BigFix Remediate.

Unified endpoint visibility and reporting

Typically it can take days or weeks for IT Operations to remediate vulnerabilities after a vulnerability assessment, exposing organizations to potential attacks. Using HCL BigFix Remediate, both IT Operations

and Security Operations can speed remediation of endpoint vulnerabilities across the enterprise by compressing remediation time from vulnerability assessment to remediation; dramatically reduce errors from spreadsheet-based, manual processes; and reduce the attack surface across the enterprise. The Vulnerablity Remediation dashboard shown below provides IT staff the ability to quickly identify the discovered vulnerabilities by Tenable or Qualyis that are most critical and which can be immediately remediated.

CyberFOCUS Analytics

CyberFOCUS Security Analytics is a new capability delivered in several HCL BigFix solutons. It discovers, prioritizes, and patches critical vulnerabilities to reduce cybersecurity risk in real-time, across your global desktop, mobile, datacenter, cloud and IoT landscape from a single console. It allows IT Operations teams to define and manage Protection Level Agreements, a set of baselines that combine asset criticality, CVE criticality, active threats (future), desired patch levels, and compliance to standard against agreed-to organizational service levels.

Vulnerability Remediation dashboard

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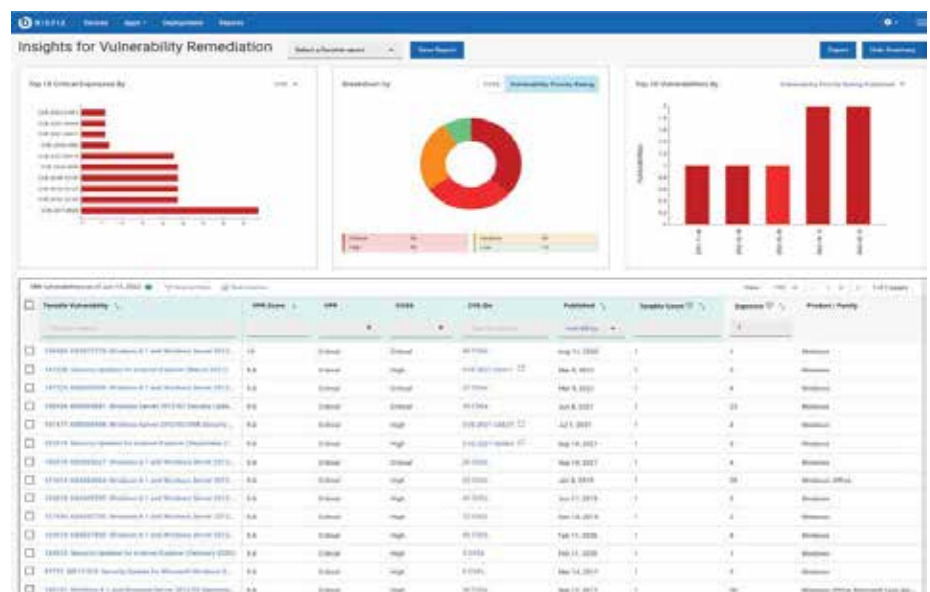
Deep insights and advanced reporting

HCL BigFix Insights is a data analytics platform included with HCL BigFix Remediate. It provides a powerful integration platform and database for deeper data insights across all managed endpoints, and leverages existing Business Intelligence (BI) reporting tools to provide out-of-the-box and customizable reports.

Highly scalable and easily upgraded

HCL BigFix easily scales as your enterprise grows. A single management server can support up to 300,000 endpoints, shortening patch times with no loss of endpoint functionality even over low-bandwidth or globally distributed networks. As your endpoint management needs evolve, BigFix Remediate can be easily upgraded to provide additional functionality beyond what BigFix Remediate provides.

Why BigFix?

HCL BigFix helps IT Operations deliver end-to-end endpoint visibility, continuous compliance and intelligent automation. For more information, visit www.BigFix.com.

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