HEAL

SAAS Startup Guide

HEAL Software Inc.

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Contents

About this Document

This document contains details related to starting and using HEAL on Cloud.

Note: The procedures mentioned in this guide are administrator-level tasks.
User should be familiar with concepts of computer networks, network protocols, and system administration.

Document Conventions

Font style / Color	Description	Example
Bold, Italics, &	Commands	tar -xvf Heal_2020_2.tar
Italics &	Folder Path	/<Install_Dir>/Heal/
	File/Folder name	qpidwork
	URL's or Hyperlinks	support@appnomic.com
	Cross reference or Mini TOC	
Bold	Required/Insert	ostype
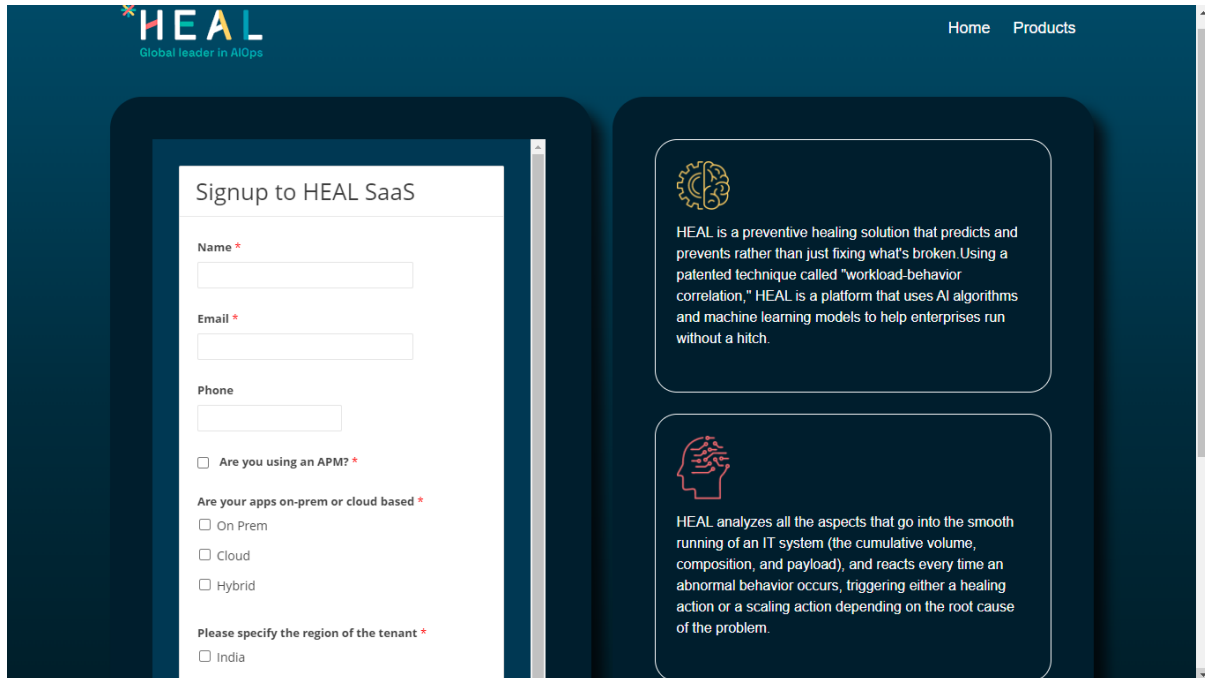
HEAL Version	Date	Changes Done
Mid Dec 2021 Release	6-Dec-2021	Initial Release

You can try out HEAL free edition service to check on the features we offer.

2. Signing Up

1. Navigate to saas.healsoftware.ai

2. Fill up **Saas Signup** form.

3. Click **Submit**.

You see following message.

*HEAL
Global leader in AIOps

Home   Products

We need to confirm your
email address. To complete
the form submission
process, please follow the
link in the email we just sent
you.
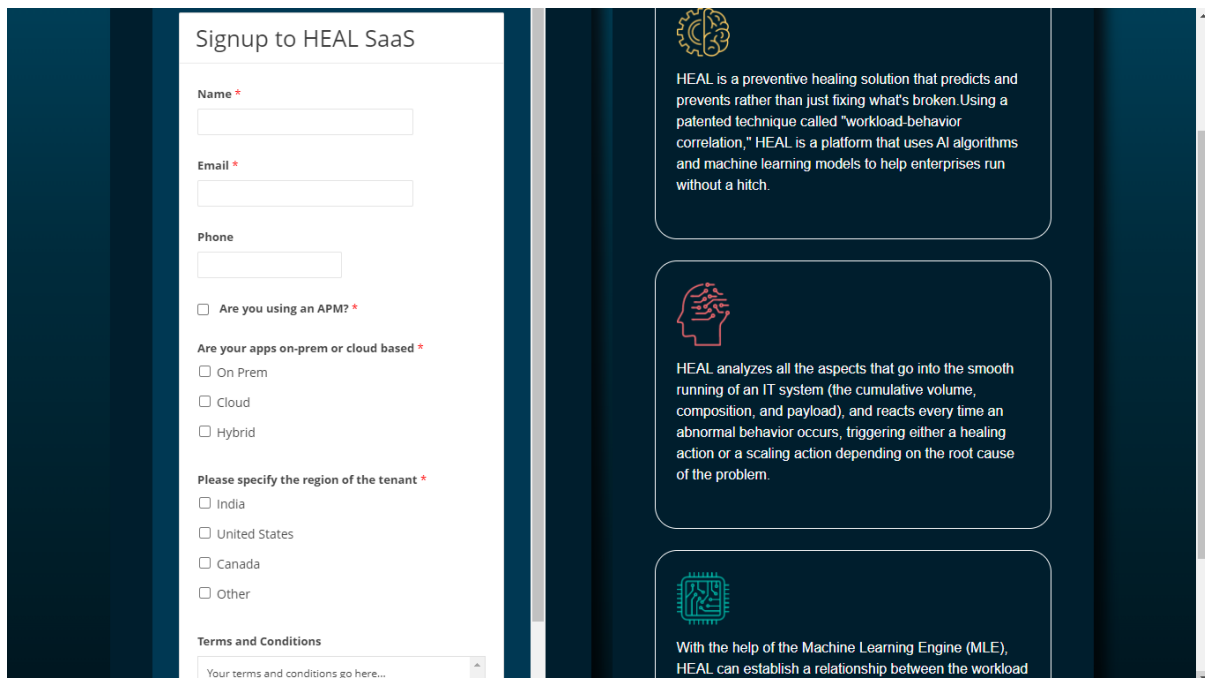
HEAL is a preventive healing solution that predicts and
prevents rather than just fixing what's broken.Using a
patented technique called "workload-behavior
correlation," HEAL is a platform that uses AI algorithms
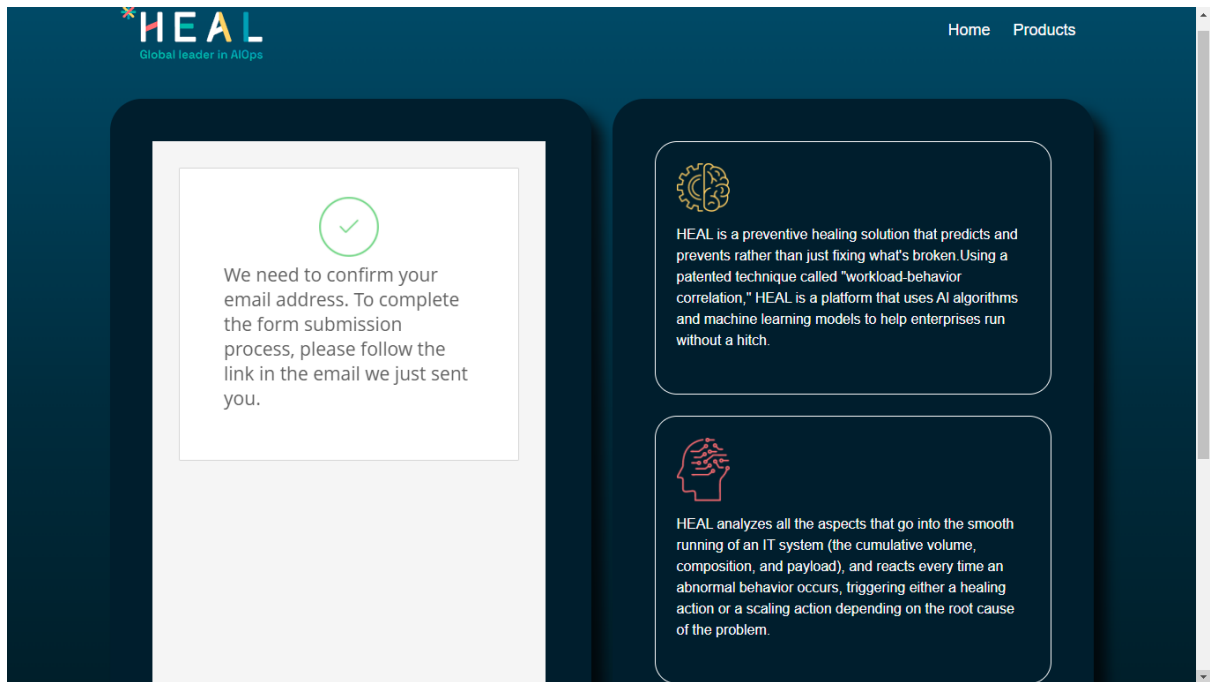and machine learning models to help enterprises run
without a hitch.

HEAL analyzes all the aspects that go into the smooth
running of an IT system (the cumulative volume,
composition, and payload), and reacts every time an
abnormal behavior occurs, triggering either a healing
action or a scaling action depending on the root cause
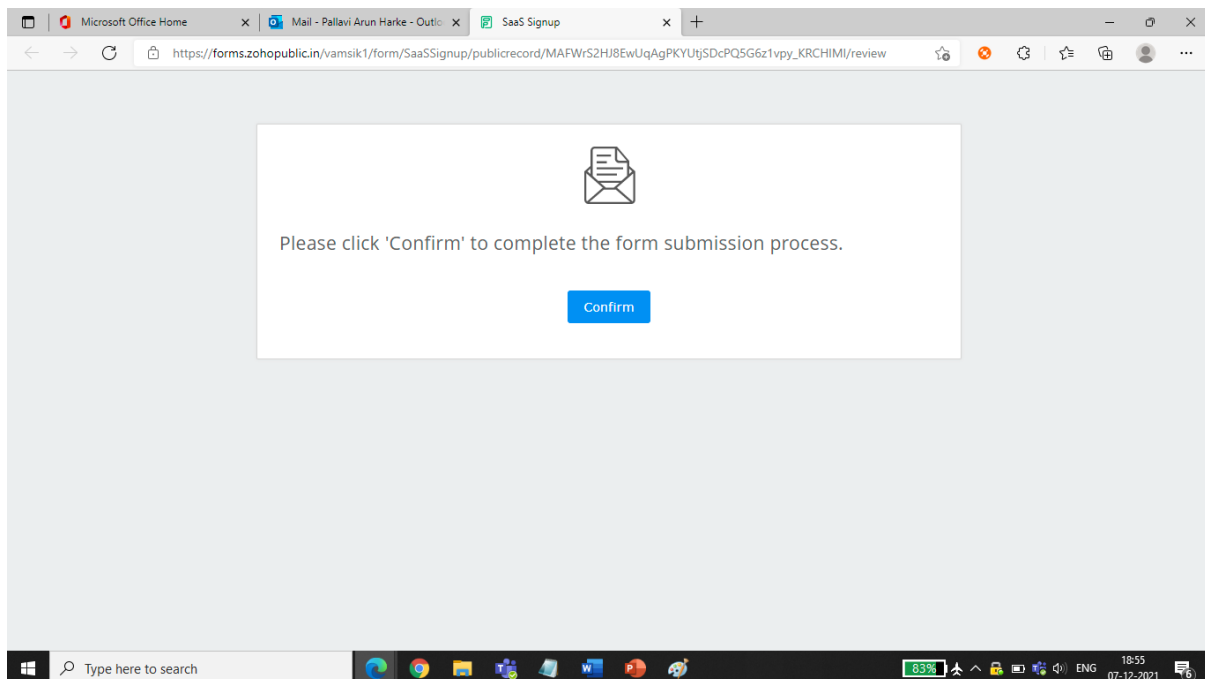of the problem.

3. Confirm your Email Id

You receive an email from saas.support@healsoftware.ai.
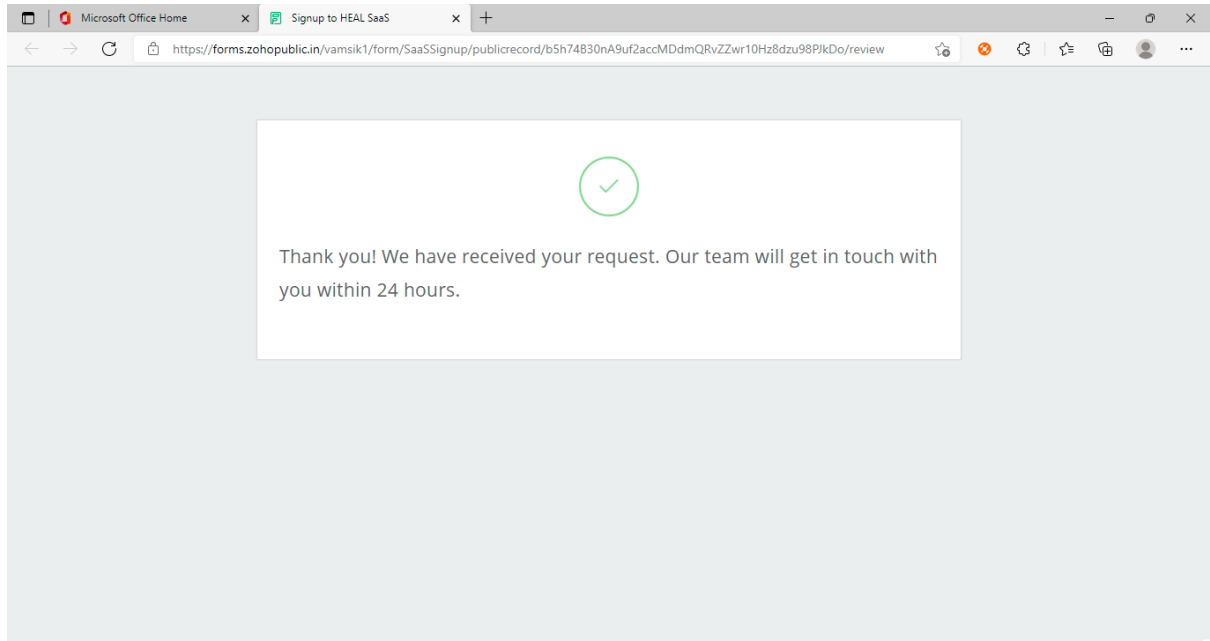
Example:
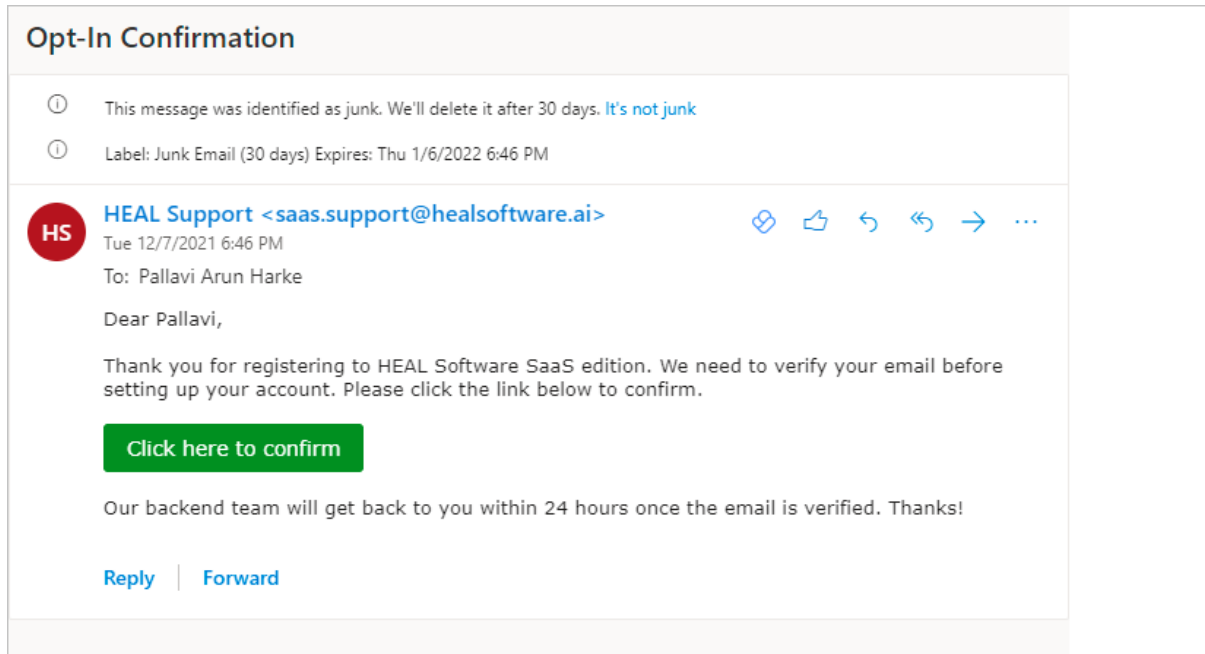
Click **Click here to confirm** to confirm your email address. You see following screen.
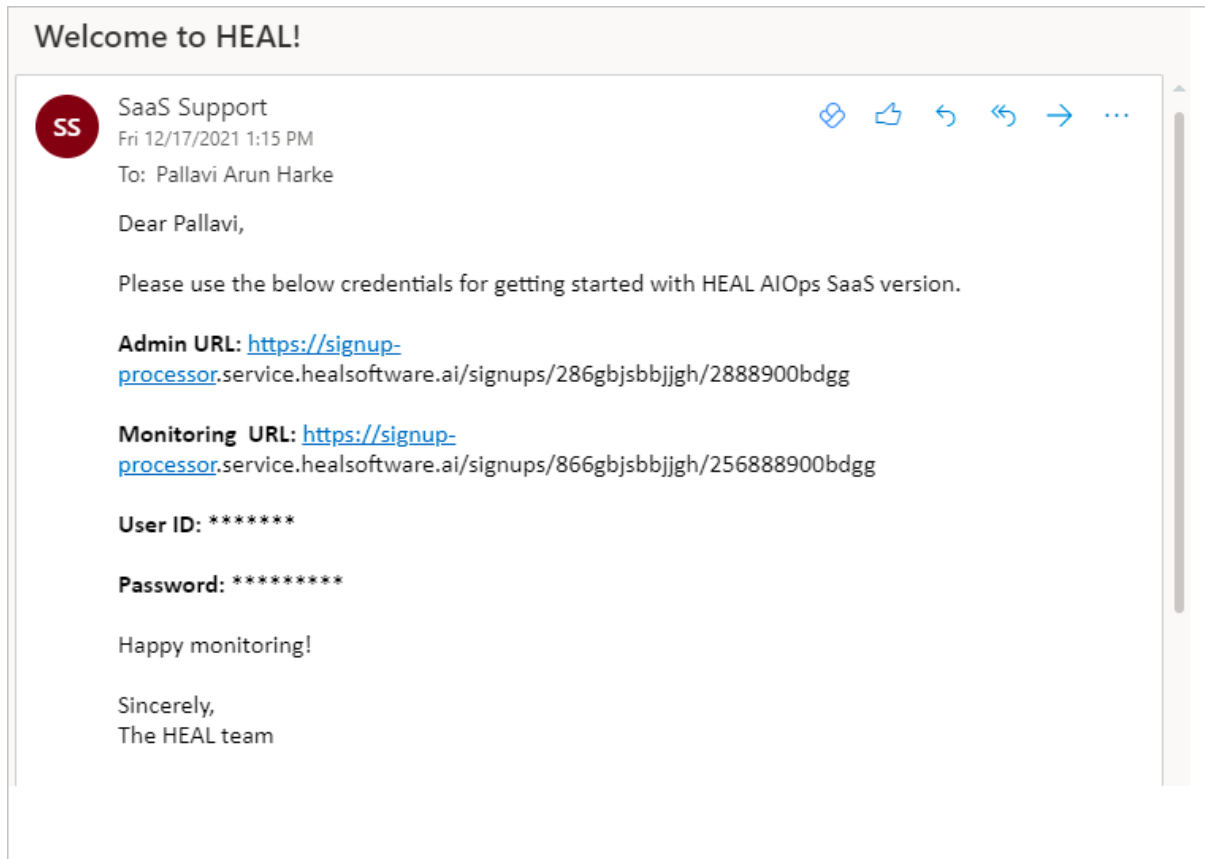

Click **Confirm**. You see following screen.

Thank you! We have received your request. Our team will get in touch with you within 24 hours.

4. Receiving HEAL Credentials

You receive an email within 24 hours from saas.support@healsoftware.ai after your email confirmation.

<u>Example:</u>

Click on the link to navigate to HEAL login page.

HEAL Technical Support team provides technical assistance on troubleshooting and resolving technical issues with HEAL products. For assistance, send an email to saas.support@healsoftware.ai.