

Customer Success Story: Würth Italia



HoloMaintenance, the new remote maintenance platform

The multinational company asked Hevolus Innovation to implement a new platform capable to dramatically innovate and transform the maintenance processes of all the commercialised machines and equipment, allowing operators to intervene in real time to assist customers.

- **Insert Deal Size**
- **Insert Closed Date**
- **Insert Vertical/Region: Italy**

Win Results

In-house maintenance services

Direct management of the post-sales, repair and maintenance activities without having to subcontract the service

Very professional service without specialization

Remote support by experts, images and data sharing, 3d animated instructions in real time, no need for technical specialization for the Firstline workers on site

Improved customer services

Very fast intervention times, reduction of service interruption times, high reduction of error rate while performing the maintenance operations