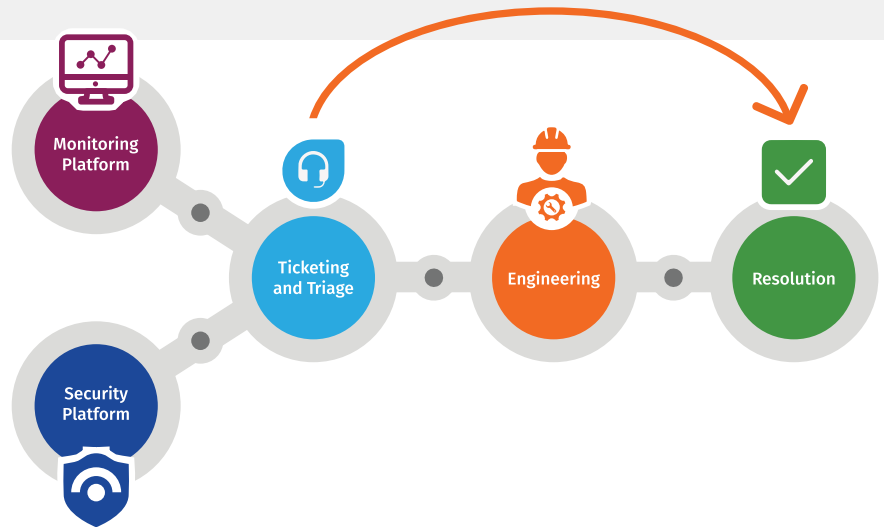


Managed Azure Monitoring Services

Proactive monitoring, reporting, and support

Monitoring and maintaining Azure can be tough, and the ability to understand multiple environments and support all levels is vital. Failure to do so properly can result in downtime, frustration, and security issues. Having a partner you can rely on to expertly monitor and manage your Azure footprint removes the pressure of doing it yourself, ensures business continuity, and provides peace of mind.



Why Azure Monitoring?

With ever evolving and daily security threats, the need for consistent uptime, and shrinking in-house resources, the best way to stay a step ahead is with Hitachi Solutions Azure Monitoring with Managed Services. Hitachi Solutions has the right proactive performance and security monitoring solution to give you the 24/7 support you need for your Azure environment and ensure issues are detected early.

The Value

- 24/7 workload monitoring
- Access to a team of trusted experts
- Quick alerts and response
- Simplified dashboards

The Proof

- Depth of Azure and monitoring knowledge
- High-value support expertise
- Close and trusted Microsoft relationship

The Outcomes

- Maintain a reliable and secure environment
- Reduce costly downtime and disruption
- Mitigate security risks

Take Action

Complexity: Understanding how to monitor an Azure environment takes experience to get right. Leave us to the heavy lifting.

Prevention: Effective workload and security monitoring significantly reduces application downtime and security threats.

Resources: Most organizations don't have the dedicated resources available to provide the level of monitoring needed.

Depth of Knowledge: We are experts at Azure monitoring and management and you instantly gain the advantage of our team's experience and knowledge.

Partner with Us

As a strategic Microsoft Gold Certified partner, Hitachi Solutions Managed Services can provide levels of support, engagement, and flexibility you can't get on your own or from other providers. It means we can uniquely help you improve, manage, and maintain your Azure environment as well as your entire Microsoft ecosystem.

Azure and Security Monitoring Services

Our monitoring services provide centralized monitoring and management of your infrastructure. We use remote monitoring and management (RMM) software that remotely monitors and administers client servers, applications, and services. This service detects problems to proactively prevent service outages and allows you to respond to detected and reported issues quickly.

We monitor the performance and status of:

- Azure Virtual Machines and infrastructure
- Azure Platform Services (e.g. Azure SQL, Azure Web Apps, and Azure Modern Data solutions)
- Azure security components, including Azure Sentinel and Microsoft 365

Microsoft Managed Services

Hitachi Solutions Microsoft managed services provides expert post go-live support for Azure and your entire suite of Microsoft solutions. We are fully equipped to offer a wide range of enterprise management services including proactive security and performance monitoring, diagnostics, preventative and issue-based break/fix maintenance, release and source code management, application integration, and reliable backup and recovery.

With us as your managed services partner, you have 24/7/365 access to a dedicated team of support professionals, so you always have an expert to turn to. You can subscribe to the amount of hours you need and use them however you choose. Working together, we'll tackle priorities and help maintain your environment and provide support for your day-to-day operations.

The Business Problem

"I want to ensure business productivity by creating a healthy, secure, and reliable Azure environment — but I don't have the resources to spare."

Tackle Any Blockers

We understand maintaining an Azure environment can be hard. Knowing what and how to monitor in the cloud takes experience and requires dedicated resources to get it right. And, you need experts to ensure the environment stays up and secured.

Do any of these sound familiar? It might be time to outsource.

- *The virtual machine ran out of memory and brought down the application.*
- *We didn't know that was broken.*
- *Our Azure SQL Database was undersized and we had no idea.*
- *What if someone accesses our application passwords who shouldn't?*

Infrastructure & Cloud Monitoring

Detect problems to proactively prevent service outages and respond to detected and reported issues quickly.
Monitor and alert on potential security issues.

PRICING VARIES

Azure SQL Database Administration

This subscription-based continuity of service ensures optimal performance and efficient operation of your Azure SQL Server database — anywhere, anytime.

PRICING VARIES

As part of the 110-year-old Hitachi Ltd. family, we uphold its legacy of quality, integrity, and excellence. This strong foundation allows us to build trust with our clients, attract the best and brightest people, and create a culture rich in innovation. Through industry-first cloud solutions, we help organizations everywhere to be better every day.