




# Home Health

Hitachi Solutions & Microsoft Cloud for Healthcare


# START HERE

 1. Patient requires a Blood Test


 2. Patient submits appointment request via Web Portal, Email or Virtual Assistant

 3. Patient selects from a list of available slots

**4. Appointment Created**

 5. Practitioner is automatically assigned based on availability, location and skills and Notification of Appointment is sent to Practitioner mobile app

 **Optional step:** Coordinator can review and make adjustment to the assignment and schedule as required considering other priority, emergency etc.


 6. Practitioner views booking details in mobile app, gets route guidance

 7. Patient is notified when Practitioner is in-route

**8. Practitioner Arrives**

 9. Practitioner views appointment details

 10. Practitioner prints label using Bluetooth printer

 11. Practitioner completes collection, records consumables & expenses

**12. Practitioner Finished**

 13. Practitioner moves to next destination

**14. Next Appointment or Sample Drop-off**

 15. CSAT Survey & Analytics

*A Day in the Life:  
Hitachi Solutions Home Health  
solution powered by Microsoft  
Cloud for Healthcare*

Hitachi Solutions' Home Health solution complements Microsoft Cloud for Healthcare and delivers intuitive patient portals for scheduling and optimized routing enable best in class experiences for patients and providers.

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