Cloud Managed Services Offerings

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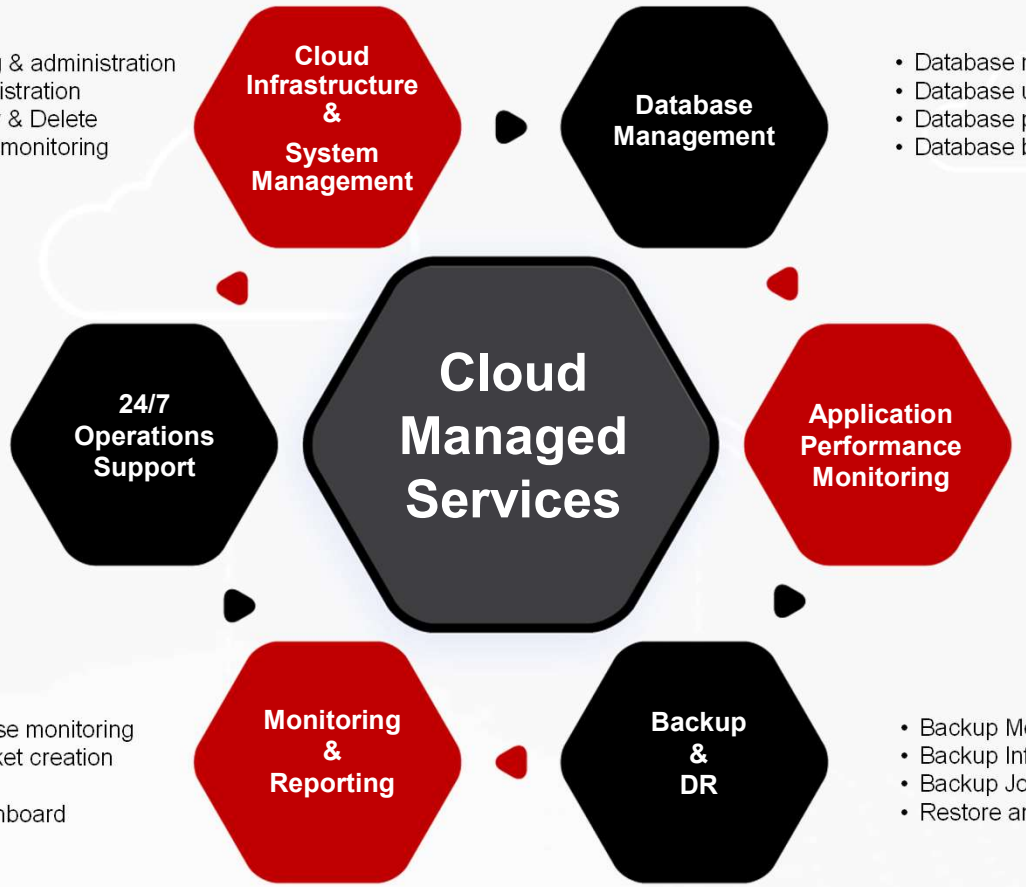

- Compute – VMs / EC2 provisioning & administration
- Network – configuration and administration
- User management – Create Modify & Delete
- System – OS, patching, upgrades, monitoring

- Database monitoring
- Database user account management
- Database patching
- Database backup and restoration

- Ticket lifecycle management
- Incident management
- Problem management
- Change management

- Application performance monitoring
- Application logs monitoring
- Alerts and Notifications
- Coordination with vendors/ App team.

- Proactive alerts base monitoring
- Notification and ticket creation
- Reports and KPI
- Service health dashboard

- Backup Monitoring
- Backup Infrastructure Management
- Backup Job creation and scheduling
- Restore and DR Test

Cloud Assessment Framework - BRACE

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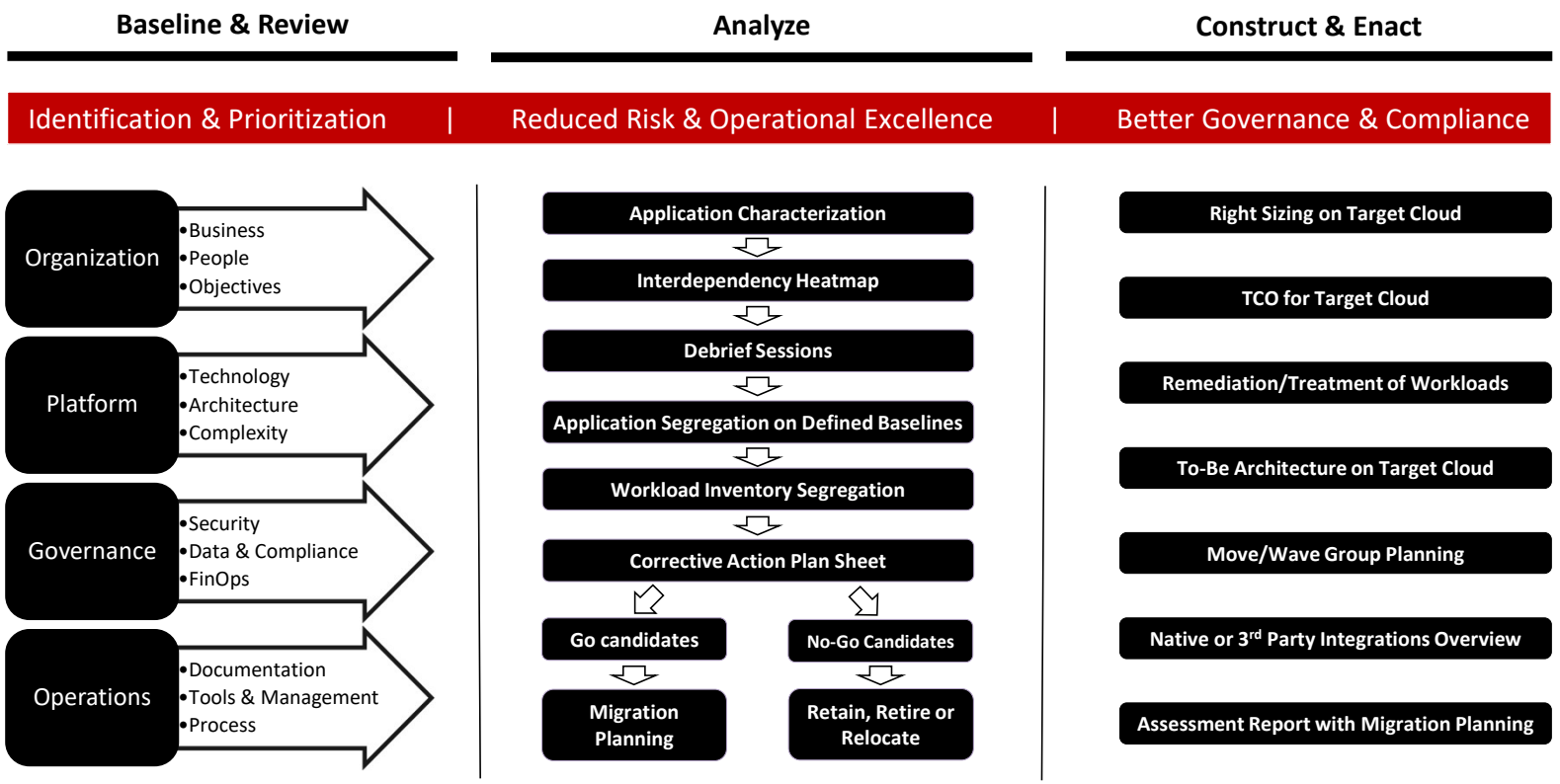

Migration Factory

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Project Governance

Assessment Team

- Assessment Tool (Based on target Public Cloud)
- Cloud Assessment Questionnaire
- CMDB Discovery
- Discovery Tool & Workshop Findings
- Right Sizing, TCO, Remediation
- Assessment Report

Assessment

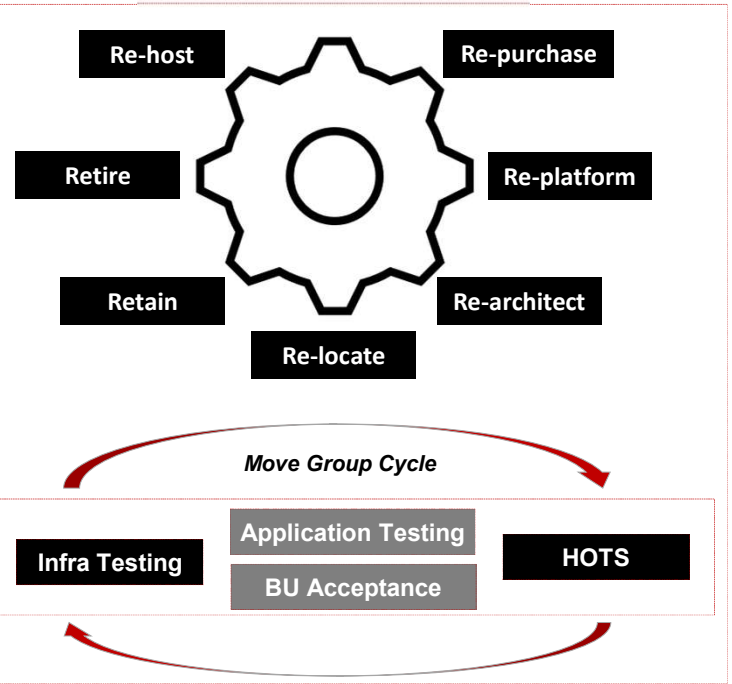
Foundation Design

- Foundation Design
- HLD/LLD
- Foundation Analysis
- Report & Remediate

Migration Planning

- Foundation Validation
- Assessment Validation
- Move/Wave Group Planning
- Success Criteria

Foundation & Migration Planning



Migration Execution

Operations Manager/SDM

- 24x7 Monitoring & Management
- Single SLA across Cloud
- Proactive & Predictive remediation
- DevOps Integrated Framework
- Multi-cloud Support

60+ | 100%

24/7 | 500+

Managed Cloud Services

Managed Services

Governance | **Financial Controls** | **Reporting** | **Change Management** | **Partnerships**

Unleash Copilot's Potential 0365 Copilot

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01 Get AI and Copilot ready

- *AI products and principles*
- *M365 suite + Copilot*
- *Provision your own Copilot COE*

02 Help customers get M365 Copilot ready

- *Specify the technical prerequisites*
- *Address and resolve concerns related to data access*
- *Implement the deployment of Microsoft 365 E3/ME5*

03 Bring apps and data to Copilot

- *ChatGPT*
- *Teams Message Extension*
- *Power Platform connector*
- *Graph connectors*

04 Get ready for GA

- Train and evaluate customers for the adoption of M365 Copilot.

Bing PowerPoint Excel Microsoft Teams