

HIVE ADVISORY SERVICES - REAL TIME SUPPORT

Monitor and mitigate issues in real-time during your Teams Town Hall event

Together with a Video Experience expert, you will have access to a real-time event monitoring system where multiple data points are being monitored for issue detection. It will surface ongoing issues in the video delivery chain and allow you to take action to prevent event failure.



About the Advisory Service:

This service provides access to a sophisticated monitoring system that helps detect and resolve issues during live events, ensuring a smooth viewing experience for all Town Hall attendees. After the event, detailed insights into event performance and improvement recommendations will be provided.

Advisory Service outcomes:

1. Real-time support and performance monitoring during a Teams Town Hall live event



2. Training on how to use Hive real-time monitoring and mitigation technology



3. In-depth post-event analysis and recommendations



Service best suited for: IT, Network and Virtual Event Managers

Agenda | 6 hour project:

- Hive Video Experience (VX) technology setup
- Pre-event technology introduction
- Use of Hive VX technology during the event
- Post-event analysis

How to get started:

Email us at advisory@hivestreaming.com and we'll coordinate with your event stakeholders to set up the necessary systems prior to your event.

Requirements:

- Hive eCDN
- Control the Event

Contact us at advisory@hivestreaming.com to get started today.