HPT MICROSOFT OPERATION & SECURITY MANAGED SERVICES

HPT Microsoft Operation Managed Services

Unlocking Business Potential with HPT Microsoft Operation Managed Services & Security Managed Services

System Management Services: Empowering Business Efficiency

Effective management of an enterprise's information system is essential for smooth and secure operations. Unfortunately, many businesses face resource constraints, hindering their ability to maintain a qualified workforce for system management.

WHAT WE GUARANTEE?

■ IT Staff Augmentation

- No infrastructure investment
- Reduces time spent on recruitment
- Eliminates the additional costs of having in-house employees
- Not bound by geographical limitations

■ Managed IT services

- Smooth transition from your in-house team
- Information security
- IT service availability improvement
- User satisfaction for a reasonable price

What is System Management?

System Management Service involves the operation, administration, maintenance, and optimization of computer systems to ensure efficient functioning and meet user needs.

Why System Management is Essential?

- Ensuring System Stability
- Information Security
- Performance Optimization
- Meeting User Needs

Types of System Management Services

- Server Management
- Database Management
- Network Management
- Cloud System Management

- Security System Management
- Application System Management
- Device System Management

System Management with Microsoft Azure

- Deploying and configuring Azure resources
- Monitoring and managing for efficiency and security
- Adjusting configurations to meet application and user requirements

System Management with Microsoft 365

- User Account Management
- Security and Compliance
- Monitoring and Reporting
- Deployment and Configuration
- User Support

Why Choose HPT Microsoft Operation Managed Services?

- **Tailored Solutions:** Customized system management services to meet specific business needs.
- **Microsoft Expertise:** Proficient management with Microsoft Azure and Microsoft 365 for optimal performance.
- **Comprehensive Support:** Covering everything from deployment to security and user support.

In Conclusion:

System Management Services are pivotal for ensuring the efficient and secure operation of an enterprise's computer systems. With HPT Microsoft Operation Managed Services, businesses can leverage professional expertise to streamline operations and enhance productivity.

HPT Security Managed service

There are too many risks, too few solutions and where is the answer?

Nowadays, organizations are facing a lot of difficulties in preventing the increasing threats to information security over time in both quantity and complexity. Risks such as ransomware, data theft, or internal data leakage, especially data related to business activities, can directly cause damages of up to hundreds of billions of VND or indirectly cause serious damage to the reputation of the organization.

However, the solutions to monitor and alert risks to information security from security vendors not only require a large investment in copyrights but also only provide efficiency when the enterprise has a team of experienced and skilled information security monitoring. Therefore, equipping solutions for monitoring and alerting information security risks while having a team to operate, monitor, and timely alert is always a balancing equation between "investment" and "effectiveness" - a difficult problem that organizations have to face. With HPT's Information Security Monitoring Service, organizations not only meet and balance the effectiveness - safety - cost but also keep up with the inevitable trend of investing in information security.

Benefits of HPT Security Managed service

The use of Security Managed Services (SMS) is becoming an inevitable trend for businesses in the context of increasing cybersecurity threats and the limited effectiveness of self-defense measures. In comparison to the time, manpower, and resources needed for information security self-operation and monitoring, the advantages of adopting SMS are obvious.
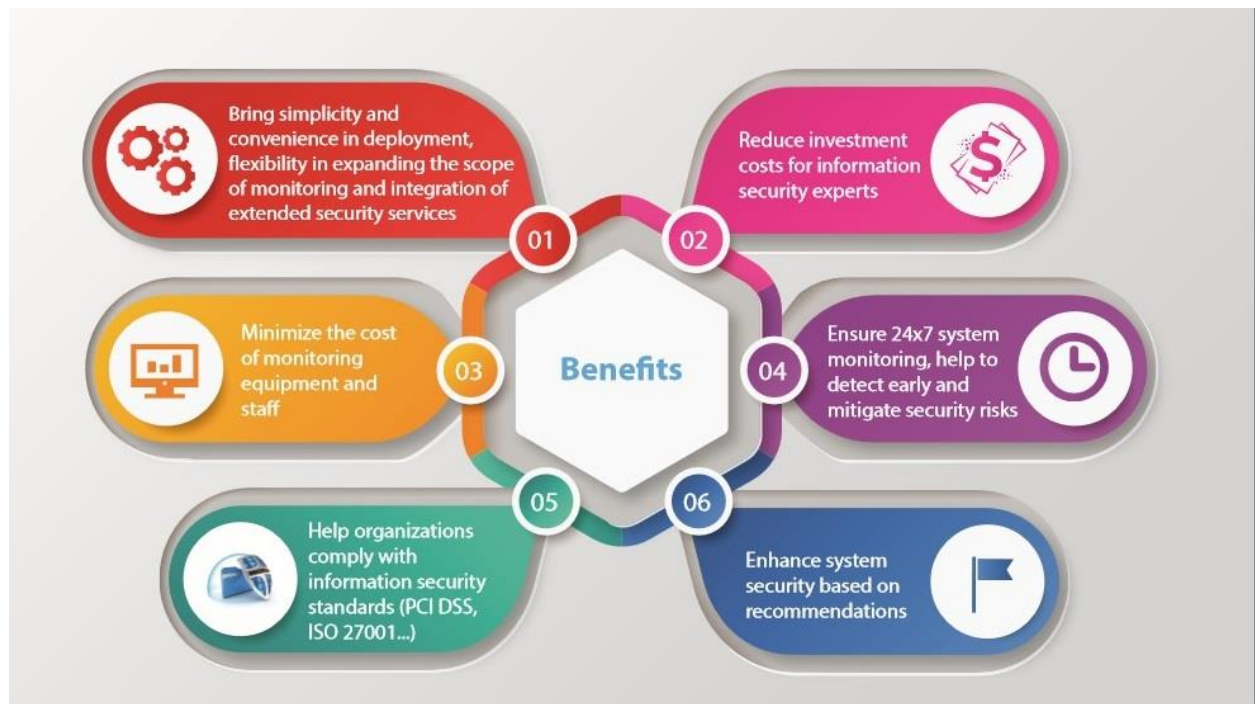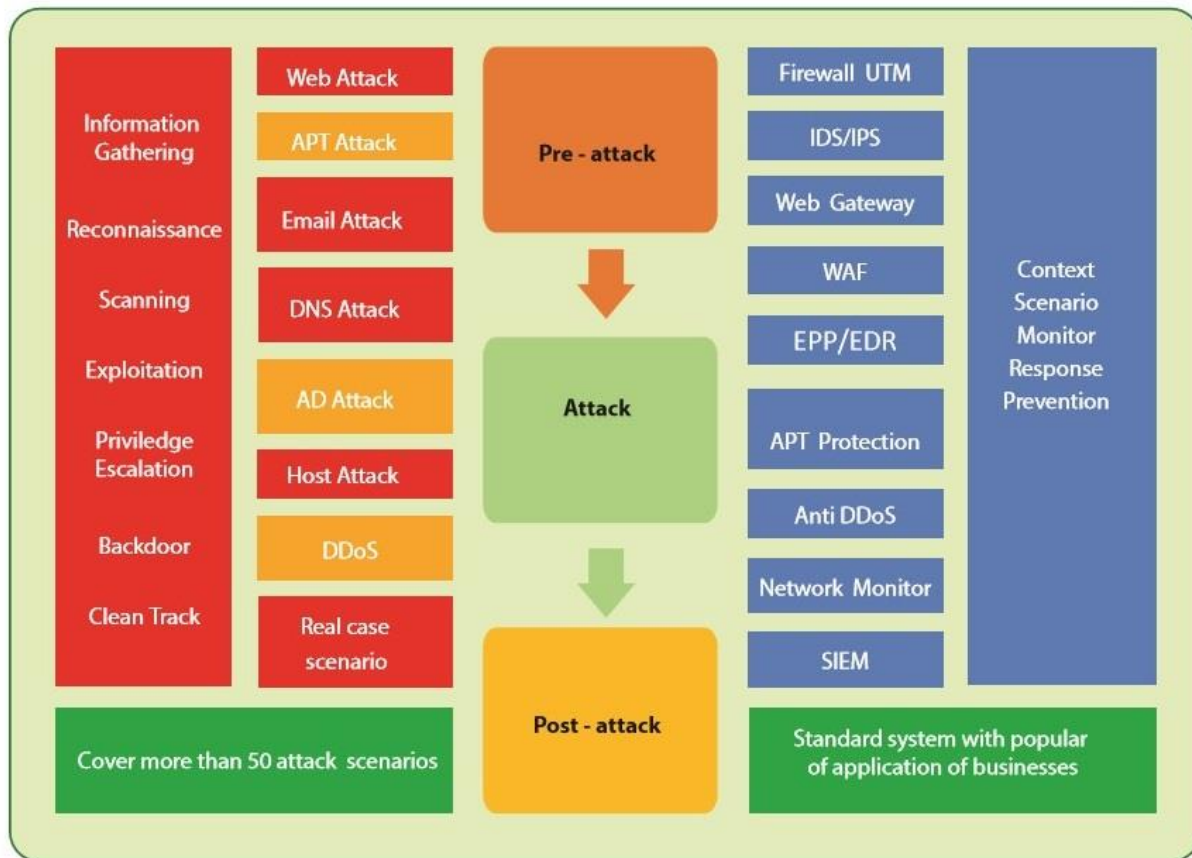
Elevate the security of the organization with the information security monitoring service - ensuring 24x7 information security

The Information Security Monitoring Service is a comprehensive and 24x7 service that monitors the security of an organization's IT system, providing alerts on IT system risks and specific recommendations to enhance organizational security. This service enables the organization to proactively detect and mitigate potential risks to the system, thereby enhancing the level of security for the IT system

Foundational Security Operations Center (SOC)
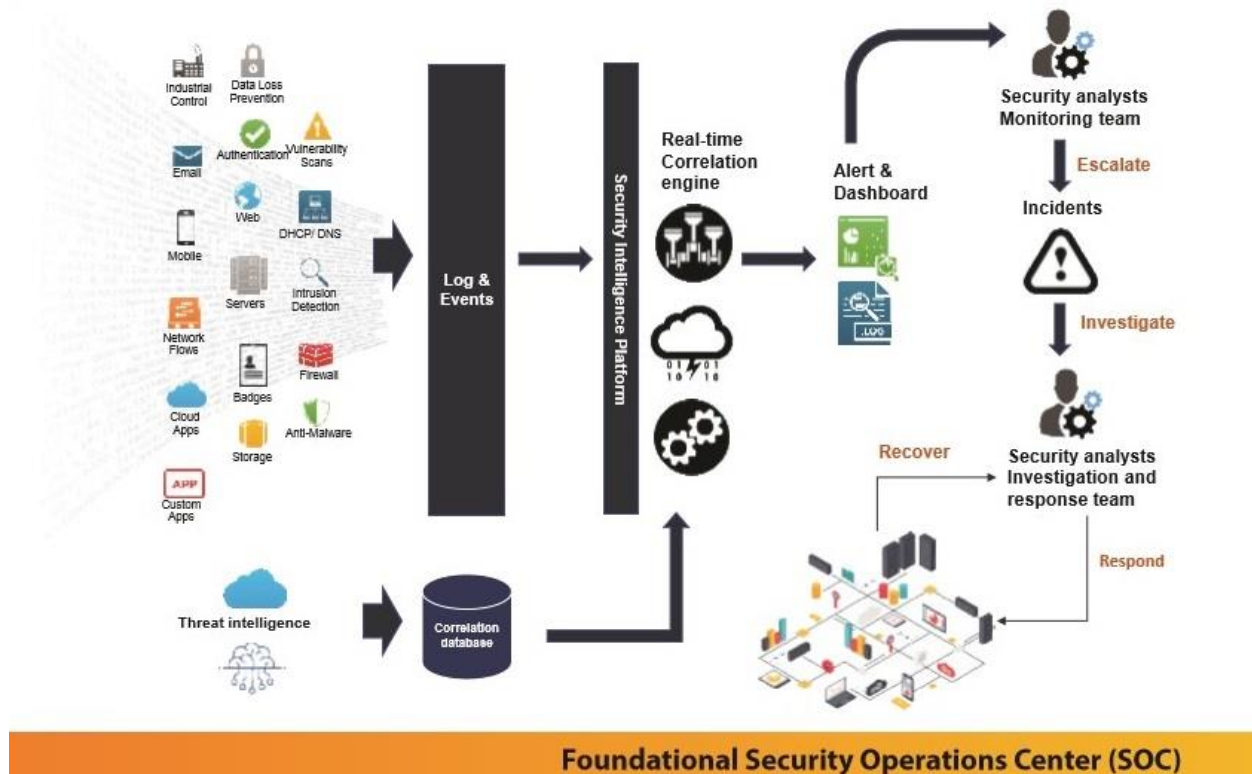
1. The monitoring component is placed within the customer's system with the task of collecting and processing data related to information security from servers, firewalls, applications, etc

2. The monitoring component will connect to HPT's centralized Information Security Operations Center (SOC) through a secure transmission channel

3. At the SOC, HPT's information security experts will continuously monitor events that could pose risks to the system 24x7, using automated tools combined with their professional expertise

4. The monitoring covers various types of information security risks and multiple stages of system attacks.

5. Alert customers when potential information security threats are detected

- Risks posed by different types of cyber-attacks, ranging from common to sophisticated, such as application attacks, system infrastructure attacks, and attacks on end-users

- The various stages of a Kill Chain attack, from information gathering and system scanning to the stages of the attack and aftermath.

- Other risks, such as system or software vulnerabilities.

6. Periodic report (weekly, monthly or quarterly) or emergency report on information security of customers' environment along with recommendations and instructions to protect and enhance

information security.

Strengths of HPT information security monitoring service

HPT has over 10 years of experience consulting and providing in-depth information security services, deploying technology solutions from major security vendors for customers. Officially licensed by the Ministry of Information and Communications for the provision of Information Security services.

The organization's IT system is monitored and supervised by engineers with advanced professional certifications, extensive expertise, and monitoring technologies optimized to suit the characteristics of each organization's system. The Security expert team performs 24x7 monitoring, detection, analysis, alerting, and coordination to prevent information security threats at any time.

Providing enhanced information security services to assist businesses in maximizing their capacity to handle information security issues and risks:

- The Security Assessment service identifies vulnerabilities and assesses the level of protection against potential security threats.
- Threat Investigation and Threat Hunting services help to extensively scan the IT system, detect existing and deeply hidden threats.
- The Incident Response service with experienced expert teams helps to recover the system when it is attacked, minimizing downtime and financial losses for the organization.
- The Endpoint Detection & Response service detect and prevent malicious code on the endpoints in real-time from which to analyze and identify potential risks.