

Microsoft 365 Monitoring with Omnicontext™

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OMNICONTEXT

What is Omnicontext™ for Microsoft 365?

Omnicontext™ 365 Monitoring and Reporting produces service metrics and usage reports on SharePoint Online, Skype for Business Online, Exchange Online, Microsoft Teams, other apps, and leverages detailed Microsoft 365 metrics to produce operational and business insight for enterprise users.

Hypersoft Omnicontext™ includes out-of-the-box dashboards for real-time and historic quality of service, technology adoption, and workplace productivity.

Why customers use Omnicontext™

Hypersoft Omnicontext™ provides Microsoft 365 and hybrid customers with state-of-the-art service monitoring and usage metrics.

- Move to the cloud and stay IN CONTROL
- See real-time APPS PERFORMANCE
- Measure actual USER EXPERIENCE



Productivity analytics

- In-depth analysis of work culture in the digital workplace.
- End-user experience for all Microsoft services.
- See how working time is used with the introduction of Microsoft 365 in organizations.

Technology adoption

- Usage details and history for all Microsoft 365 apps.
- Changing balance between on premise and cloud apps.
- Use of new collaboration techniques, reduction of mail and meetings overload.

Service quality

- Real-time status dashboards.
- Holistic view of cloud and on premise infrastructure, including platform and networking.
- Real-life end-user experience with all apps.

Omnicontext™ monitoring for a hybrid Microsoft 365 environment

Starting with availability reporting and continuing with cloud migration analytics, the customer implemented Omnicontext™ to produce an integrated view of status and usage for Teams, Exchange, OneDrive, and other workplace applications. Based on one scalable instance of the software, individual views are available for the global infrastructure managers and for business leaders at the different units worldwide, with their own data scopes and selective anonymization to ensure compliance with the applicable privacy rules.

**International
professional services
group
120 offices
140 000 employers**

How Omnicontext™ works with Microsoft cloud software

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Instant Messaging and Collaboration Services

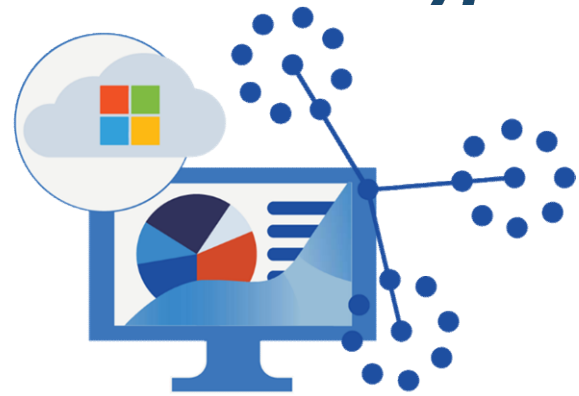
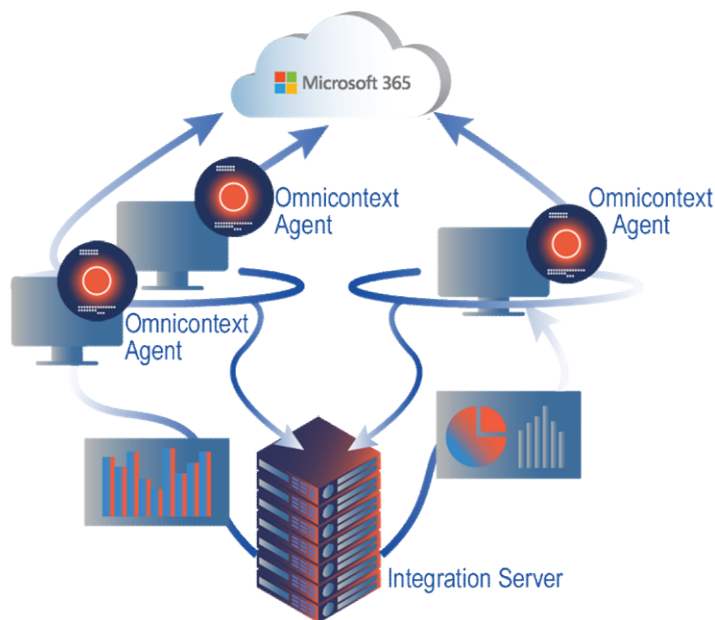
Omnicontext™ provides clear understanding of communication details and service quality for Microsoft teams, Skype for Business on premise and online, and other telephony platforms.

Messaging Services

Omnicontext™ measures availability and granular communication details on Microsoft Exchange Online and on premise. Some of the important key performance indicators include message delivery times, end-user availability, access to mobile and web e-mail.

Storage and Sharing Services

Omnicontext™ collects data on sites, objects, and users of OneDrive and SharePoint. It also measures latency of typical user operations.



Integrated, end-to-end view of applications performance and usage

OMNICONTEXT™ OPERATIONS PORTAL

Comprehensive Microsoft 365 analytics to validate the success of cloud migration and verify the impact of these projects on work productivity.

- Enterprise-wide dashboards visualize data on major resources and infrastructure, customized for various business units and user roles.
- Hypersoft monitoring software is easy to deploy, scales from the smallest to the largest organizations, and includes a comprehensive selection of out-of-the box reports

Architecture and Operation of Omnicontext™

The software can be installed locally, on Azure resources, or used as a cloud service by Hypersoft. For data collection, small-footprint agents are deployed at selected locations across the organization. One instance of Omnicontext™ can scale from smallest to largest local or distributed businesses.

Why Microsoft 365 Monitoring and Reporting with Omnicontext™

Omnicontext™ analytics and monitoring for Microsoft 365 combines the high expectations of consumer-grade easiness of use with the enterprise standards of scalability, security, and privacy.

Microsoft Cloud productivity tools change the way how people work, and with Omnicontext™ these changes can be understood, made visible, and managed.

