

Microsoft Power Platform:

- *Boost business productivity to get more done by giving everyone the ability to automate organizational processes*
- *Eliminate Redundancy and Inconsistency with Microsoft Azure and Power Automate.*

Transform Your Business with Idea Entity's Cloud Expertise

Harness the power of Microsoft technologies to drive rapid organizational change. Our Business Process Assessment reveals how Microsoft Azure and Power Automate can reshape your processes for immediate and long-term success. Unlock the potential of workflow management and discover the importance of a process excellence center. Optimize your processes and maximize your Microsoft Technologies investment.

TODAY'S CHALLENGES

Industry Pain Points

→ **Lack of Visibility**

- Broken collaboration
- Little to no transparency of communications
- Disparate data and insufficient compliance

→ **Time-Consuming**

- Tasks that should take hours are taking weeks to complete
- Labor intensive processes

→ **Complicated Software**

- Requiring a deeper level of technical expertise and more extensive training
- Protracted implementation with high risk and budget creep

CHANGE MANAGEMENT APPROACH:

- Dive deep into your current systems to identify and rectify inefficiencies. We evaluate organizational and employee practices, culminating in an intuitive, automated solution.
- **Comprehensive Assessment:** Our experts use questionnaires and brainstorming sessions in just half a day to understand your organizational processes. You'll receive visual storyboards within 2 days post-assessment, a value of \$8,500, absolutely free.

OUR ASSESSMENT COVERS

- Evaluation of the current state of contracts and procurement processes.
- Raising awareness within the organization about current processes.
- Defining the ideal future state for your business.
- Crafting visual storyboards to illustrate our improvement strategy.
- Providing a roadmap for solution execution.

BUSINESS BENEFITS

- Implemented an enterprise-wide Microsoft technologies, enhancing process efficiency by 38% in the first year.
- Achieved financial transparency and streamlined approval processes using.
- Transitioned from manual workflows to a digital Microsoft Azure and Power Automate solution, improving visibility and management across all operations.
- Defined value propositions that highlight both short-term gains and long-term strategic goals.

VALUE PROPOSITIONS

•Overcome Insight Limitations.

•Address Efficiency Issues.

•Navigate Compliance and Complexity.

•Optimize Constrained Resources.



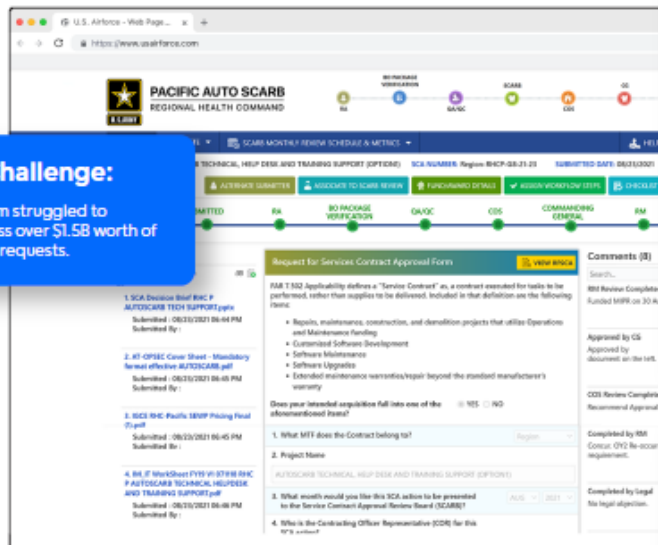
Idea Entity

MAKING IDEAS REAL

"Through the innovative use of Microsoft Power Platform, organizations have experienced transformative shifts, crafting holistic end-to-end business solutions showcased in our compelling case studies."

Contract & Procurement

CASE STUDY



Business Challenge:

US Army Medcom struggled to efficiently process over \$1.5B worth of service contract requests.

Solution:

Idea Entity standardized the service contract approval process to:

- Ensure audit readiness
- Greater visibility for collaboration

Contract Management: Centralized repository for contract management supported by a dashboard that provides a common operating picture of the contract life.

Contract Transparency: Automates "the review of contracts against CARE standards and provides full transparency over current and past contracts"

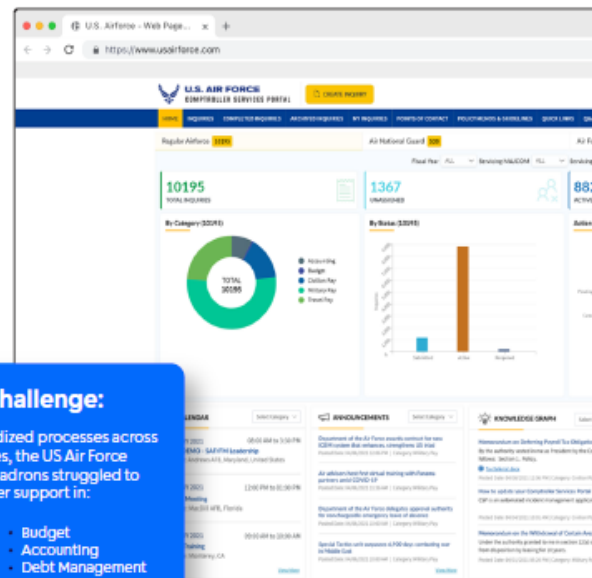
Streamlined Contract Creation: Streamlines the workflows associated with contract creation, review, and signature to support collaboration and accelerate value.

Outcome:

Reduced contract processing time from 8 months to 2 months & 16% reduction in contract costs due to redundancy.

Customer Services Portal

CASE STUDY



Business Challenge:

With no standardized processes across 78 Air Force bases, the US Air Force Comptroller Squadrons struggled to manage customer support in:

- Military Pay
- Budget
- Civilian Pay
- Accounting
- Travel Pay
- Debt Management

Solution:

The US Air Force deployed Idea Entity's workflow software providing end-to-end standardization supporting over 1.2M customers worldwide.

Customer-Facing Portal: Provides knowledge base to accelerate resolution.

Analytics: Used insights to improve training needs and customer service, guiding future self-service content generation

Increased Visibility: Consolidated inquiry correspondence and improved collaboration.

Outcome:

Cut customer service ticket average resolution time from 30 days to 3 days.

