idenxt

Ensure 24/7 Availability for Your Mission-Critical Applications

Idenxt assures round-the-clock uptime, management, and security of your critical applications with our proprietary IP and Microsoft's management and security portfolio.

First Ever SleepWell SLA for Unmatched Peace of Mind

Neglecting the optimal functioning of essential applications and systems can be costly. With Idenxt, you will no longer lose sleep worrying about the availability and performance of key business applications. Rely on us to monitor, maintain, and protect your vital applications and infrastructure within your Microsoft Cloud environment.

Our Mission Critical Application Protection strategy provides a structured plan leading to improved performance and greater peace of mind:

Discovery & Planning

Attend a strategic planning session where critical applications and necessary resources are identified for service coverage.

Business Case Review

Receive a complimentary analysis and business case to evaluate if Idenxt is the right choice for you.

Access & Documentation

Grant access and provide relevant documentation to facilitate the setup and implementation of the service.

Service Implementation

Rest easy as we take over the managing of your environment, responding to threats and ensuring security, uptime, and optimal performance.

Recommendation & Autonomy

Gain strategic recommendations like tips to strengthen your security and the activation of additional Microsoft services for superior protection.

Comprehensive Application Protection

We'll maintain the reliability and availability of your key applications and supporting infrastructure, including virtual machines, containers, storage, and databases in the Microsoft Cloud.

Sleep soundly as Idenxt supports your organization with:

Cloud Operations Foundation

Implement proactive incident handling, automated ticketing, and problem management with detailed post-incident reports.

Security Operations Management

Identify security weaknesses, hunt for suspicious activities, and automatically escalate issues, supplemented by comprehensive monthly reporting.

Application Incident Management

Manage all standard, customized, and bespoke applications with complete incident handling and quarterly proactive reports.

Configuration Management

Maintain optimal configurations for performance, availability, and cost, adjust settings based on usage patterns, and manage systems categorization.

Patch Management

Follow Microsoft's guidelines using Azure Update Management, with detailed logging and role-based patch inclusion and exclusion.

Business Continuity

Get resilient backup and recovery for VMs following industry best practices, including incident management for backup jobs and monthly testing.

Combine Human Expertise & Automation for Assured Uptime

Rest assured that you're guaranteed high availability and security using Idenxt's distinct and tested approach, modern AI technology, an outstanding SleepWell SLA, and an affordable fixed price.

Get in touch to protect and manage your applications starting today!

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