

CASE STUDY

Virtual Desktop & App Virtualization for L&T Infotech

Customer

LTI

Industry

**Information
Technology**

Country

India

Organization Size

1000+ employees

Solution

Modern Workspace



Situation

Company had their IT infrastructure in Microsoft Azure, and they needed industry experts to help them implement Windows Virtual Desktop while maintaining the security and compliance mandated by their customers. This was done for around 4000 users on 400 VMs in a very short time span of 5 days because of lockdown imposed due to COVID-19 pandemic. We were selected as a partner given the immediate availability of our certified experts and our experience in implementing Azure Windows Virtual Desktop (WVD) solutions.

Challenge

One of the biggest enterprises in India, had to declare work from home for its employees due to the lockdown imposed by Covid-19 outbreak. These employees were working as consultants on various global projects and critical to minimize impact on their customers. Lockdown was announced at a very short notice leaving no time for any assessment or a Proof of Concept. The challenge was to get the Azure Windows Virtual Desktop environment up and running for its employees within a very short period as organization's employees needed to access their corporate resources from their home.

Solution

Given the urgency of situation, we put together a team of 5 consultants led by an architect in partnership with Microsoft account team. Following a thorough evaluation process, including extensive reviews of key stakeholders, we documented creative, business, technical, security and financial requirements. From gathering requirements to designing a Solution Architecture, we setup a new WVD environment and onboard users to it. As the solution got approved from Client's stakeholders, consultants from our team started to implement WVD for nearly 4000 users on 400 Virtual Machines. We used existing identity infrastructure to streamline access for the users. We implemented WVD with the existing compliance, security, and governance. Security, governance & compliance was challenge. Also, we ensured that the environment is compliant according to Client's policies.