



GYAANI work-BOT

Product Introduction

29 February 2024

AGENDA

Product Overview

Customer Success

How Does It Work?

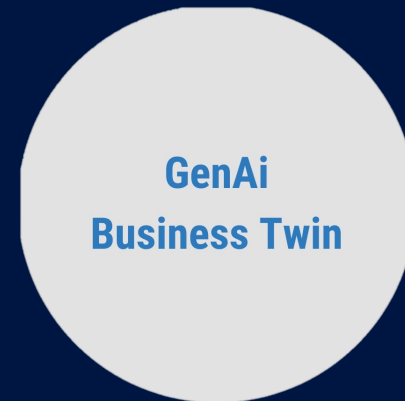
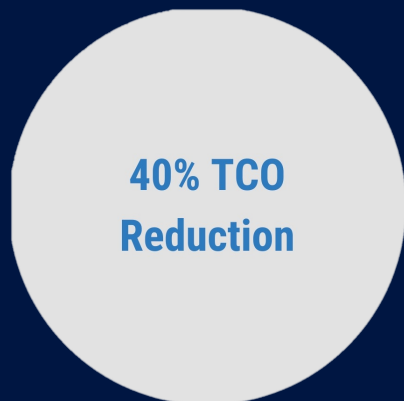
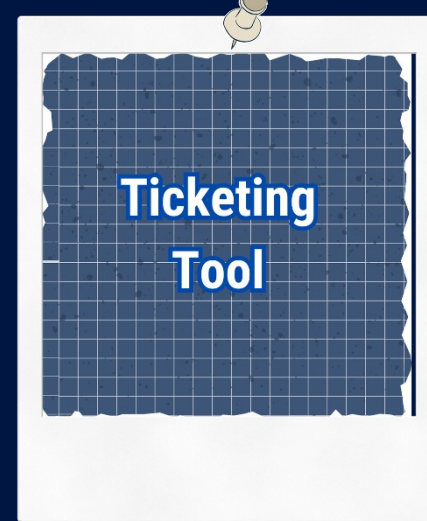
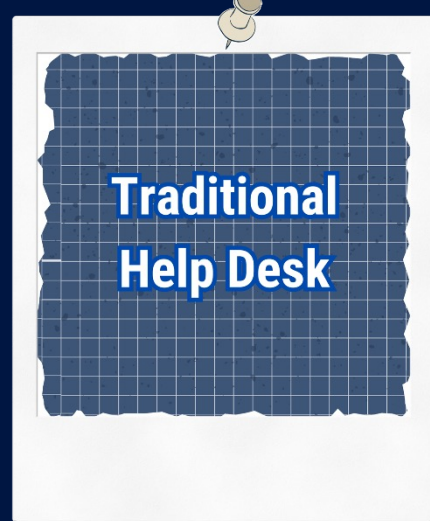
Use Cases

Benefits

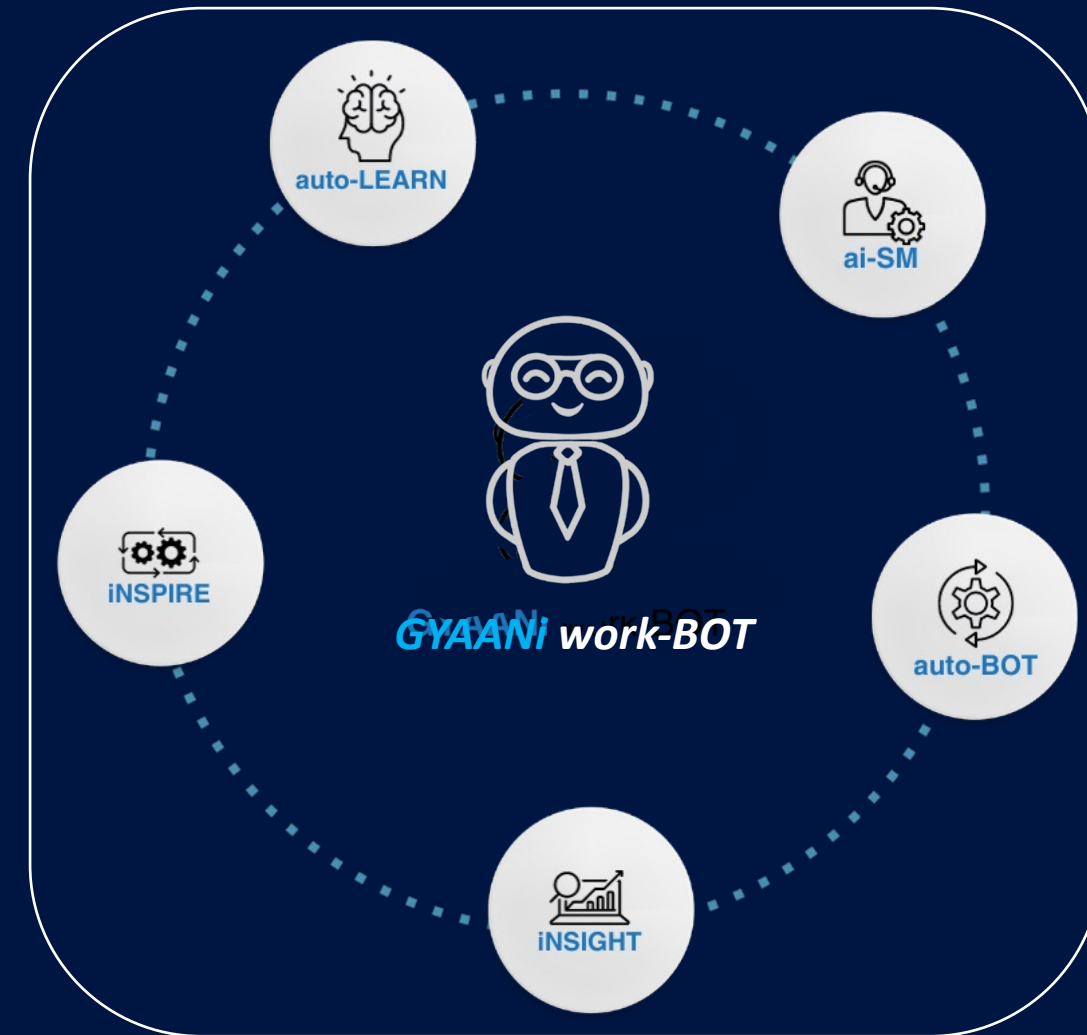
Commercial Approach

Product Introduction: *GYAANi work-BOT*

Enterprise Level GenAI-as-a-Service Platform



GYAANi work-BOT with 5 Engines



Features & Benefits



auto-LEARN

Gen ai Engine

GPT LLMs NLP-ML technology | AI bot with natural language response | Enterprise intelligence on specific business domain | Million+ error databank for problem detection and solution recommendation across IT platforms like SAP, MS, Oracle & Business processes like IT Services, Finance, Sales & HR

auto-BOT

Automation Engine

Automation Solution Portal | Automation Configurator

iNSIGHT

Analytics Engine

Dashboards | Reports | Reporting Automation

iNSPIRE

Workflow Engine

Form Designer | Workflow Mapping | Role Based Access

ai-SM

Service Engine

Helpdesk | KM | KEDB | Asset Mgmt | ITIL v4 Compliant Processes

GYAANI work-BOT

Just ask, it's served

1. **1-Click business outcome: Autonomous productivity up to 70%**
2. **40% TCO reduction**
3. **Consistent outcome with speed**
4. **Seamless scaling of operations**
5. **Self-Reliant Enterprise Status**

Customer Success

300,000+
Platform
Users

1.5 Mn
Service
Calls/ Yr

99.5%
Process
Compliance

25+
Countries,
24x7x365

Retail & FMCG

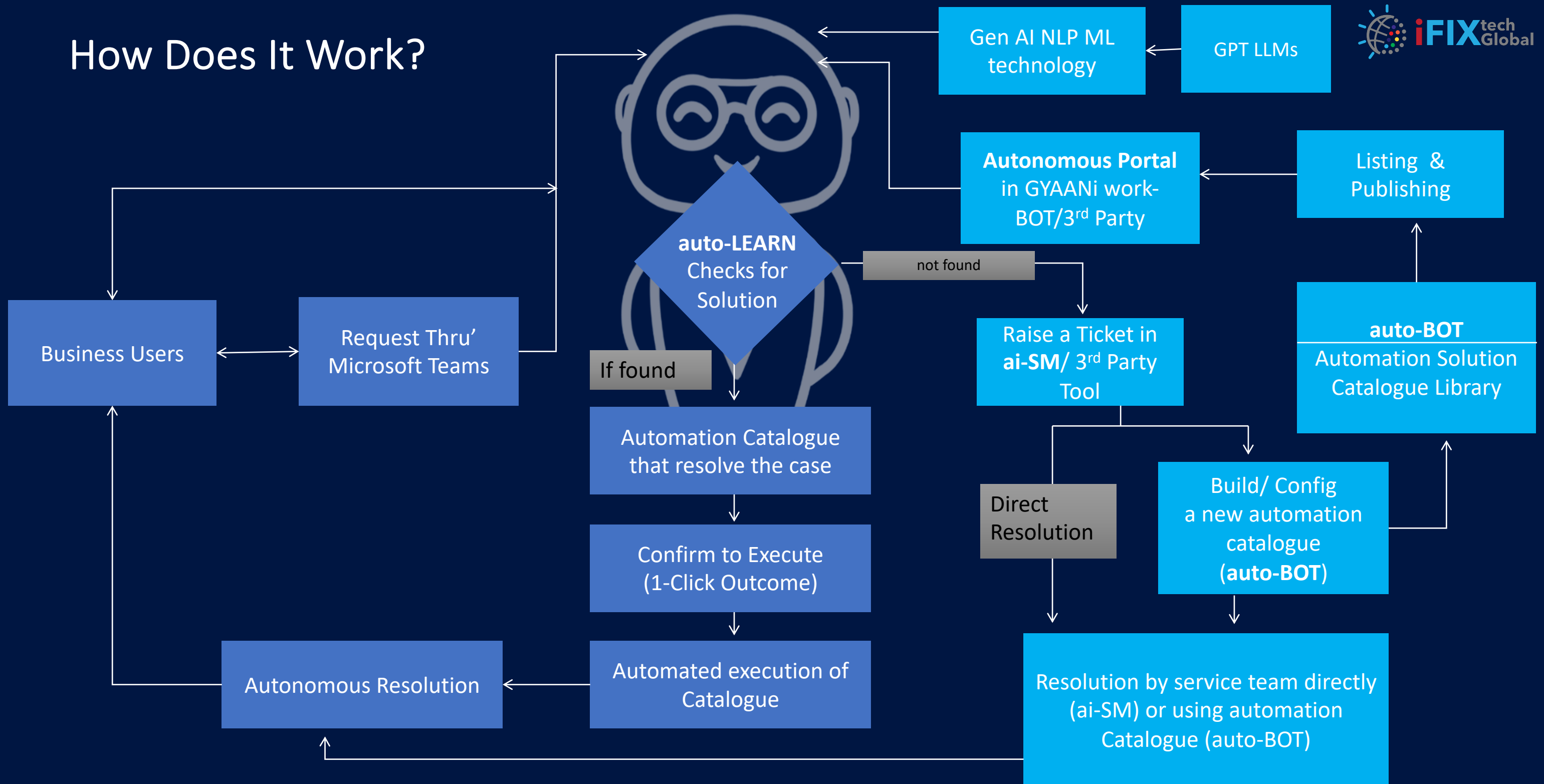
Mfg., Engg., & Constrc.

BFSI & Legal

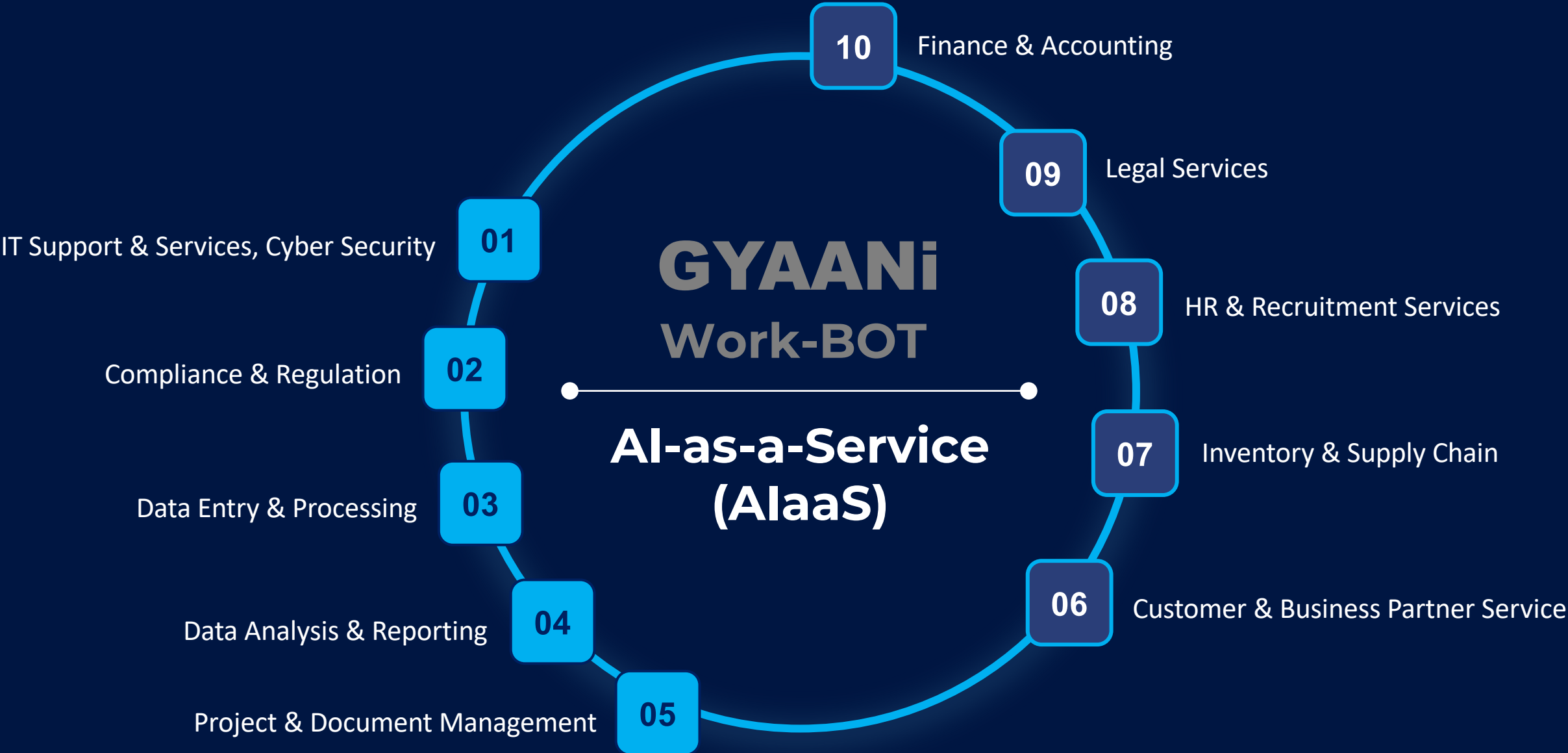
Airlines & Aviation

All Others

How Does It Work?



Use Cases



Use Cases & Benefits: 'Autonomous Productivity' -1/2

Domain	Use Case	Benefits
IT Support & Services	<ul style="list-style-type: none"> • One-click IT support for fixing problems, installing software, etc. • Automate software testing, Log & patch management, etc. 	reduce TAT to resolve IT issues, improve IT stuff productivity, and reduce costs.
Cyber Security	<ul style="list-style-type: none"> • Monitor network security and respond to security threats in real-time. 	Normalize the threats, consistent and reliable response
Compliance & Regulation	<ul style="list-style-type: none"> • Quickly identify the checklist action items • Monitoring and reporting on adherence to industry standards and regulations. 	Timely compliance to regulatory mandates with minimal efforts
HR & Recruitment	<ul style="list-style-type: none"> • Onboarding new employees, record updates, leave request processing, pre-screen job applicants, schedule interviews, processing payroll, managing benefits. 	save time and cost, improve efficiency and accuracy of HR processes.
Customer Service	<ul style="list-style-type: none"> • Answer customer questions 24x7, provide support, resolve issues, schedule appointment, track orders, process returns, support to whole-sale and retail partners. 	reduce wait times, improve C-SAT, improve FG inventory turnover, free up human agents for complex issues.
Financial & Accounting	<ul style="list-style-type: none"> • automate financial data entry, reconciliation, and reporting. • Invoice processing, expense tracking, financial report preparation. 	Reduce time and efforts, Timely reporting

Use Cases & Benefits: 'Autonomous Productivity' – 2/2

Domain	Use Case	Benefits
Legal Services	<ul style="list-style-type: none"> • Extract relevant information from legal documents. • Review and classify legal doc (e.g., contracts and agreements). 	Fast track legal research and due diligence, Faster preparation of legal case
Inventory & Supply Chain	<ul style="list-style-type: none"> • monitor inventory levels, reorder supplies, and track goods movement. 	Optimize inventory turnover, reduce carrying costs.
Manufacturing & Quality Control	<ul style="list-style-type: none"> • automate assembly line tasks (e.g., product assembly, welding, and painting), perform quality control inspections, identify defects and inconsistencies. 	Faster & improved product quality
Data Analysis & Reporting	<ul style="list-style-type: none"> • analyze large datasets to extract insights, generate reports, and identify trends. 	Generate business intelligence, drive data-driven decision-making.
Data Entry & Processing	<ul style="list-style-type: none"> • Data entry tasks like transferring data from documents or forms into databases, updating CRM data – orders, customer records. 	improve accuracy & speed, reduce costs, and free up employees for strategic tasks.
Document Management	<ul style="list-style-type: none"> • Scan, organize, and categorize documents for easy search and retrieval, version control and archiving. 	Up-to-date record keeping
Project Management	<ul style="list-style-type: none"> • Task tracking, progress reporting, and issue resolution. 	Speed up project delivery

GYAANi work-BOT: Commercial Approach

1. GYAANi work-BOT license charges based on:

- No. of **business users** deployed
- No. of Service Agent users deployed
- Chat GPT 4 enterprise account integration/ LLM Model deployment
- Optional APIs for **Chat GPT/LLMs, SSP , MS Teams, Ticketing Tool, etc**
- Remote support Monday to Friday from 10 AM - 5 PM

2. Hosting Charges

- Hosting charges if hosted in iFIX cloud.

3. No. of iFIX automation catalogue subscribed

4. Additional Integration and professional service charges for custom build automation catalogue and other integration services as per business need.

Note: The solution is available as an On-Prem or Private cloud-based solution.

Thank You