

Immeo is a business-oriented
IT consultancy creating digital
solutions that empower people
and business

Immeo

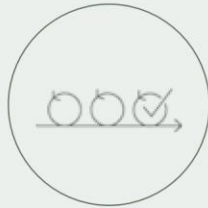
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We deliver digital services that help our customers with strategic execution through proactive advisory and the implementation of innovative digital solutions:



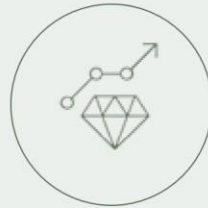
Digital Advisory

Business development & Process optimization
Enterprise architecture consulting
Cloud & Data strategy Organization & Change management
Technology & Platforms



Solution Delivery

Program & Project management
Solution design & development
Agile delivery teams
Testing, QA & Deployment



Digital Excellence

Organizational onboarding
Platform training & Enablement
Analytics & Insights
Personalization & Automation
Experience optimization



Managed Services

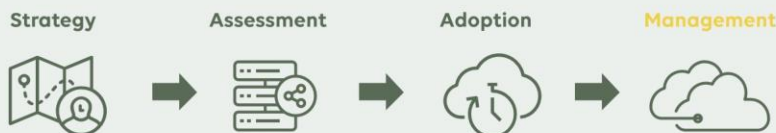
Proactive monitoring
Application Management
Cloud Operations Service & Support (24/7) DevOps

Managed Services for Azure

Immeo removes the complexity of architecting, hosting and maintaining client's workloads and applications run on Microsoft Azure with a professional services team consisting of experienced and certified Microsoft Azure architects and cloud operations engineers.

The service is offered to clients in order to ensure a profitable, secure and optimal settlement of their Azure platform and services and their business-critical applications. Immeo focuses on business-oriented operations, i.e., acts as Single-Point-of-Contact for Cloud Operations Services and Application Management Services.

Immeo offers a range of deployment and Azure infrastructure platform options for applications, customized to suit every specific need. The deployment options and their associated service levels will be customized in order to deliver optimal platform and application performance.



Management includes:

Cloud Operations Services

- 24/7/365 Monitoring and Support
- Service, Change and Incident Management
- Cloud Platform Management
- DevOps Practice
- Application Performance Management
- Cost Management
- Service Delivery Management

Application Management Services

- Application Development, Support and Maintenance
- Release and Deployment Management

BUSINESS BENEFITS AND OUTCOME

Service Level Agreement

Obtain a Service Level Agreement with 24/7/365 support and management of your Azure platform.

Skills and capabilities

Overcome the lack of Microsoft Azure skills and capability barriers.

Total Cost-of-Ownership

Decrease overall TCO by reducing the cost of development and operations significantly.

Scaling and cost optimization

Scale application on demand using auto-scaling features of Azure and optimize cloud spend.

Performance

Ensure higher application health and service availability.

Agility

Perform daily releases to deliver business value faster with Immeos application driven service approach.

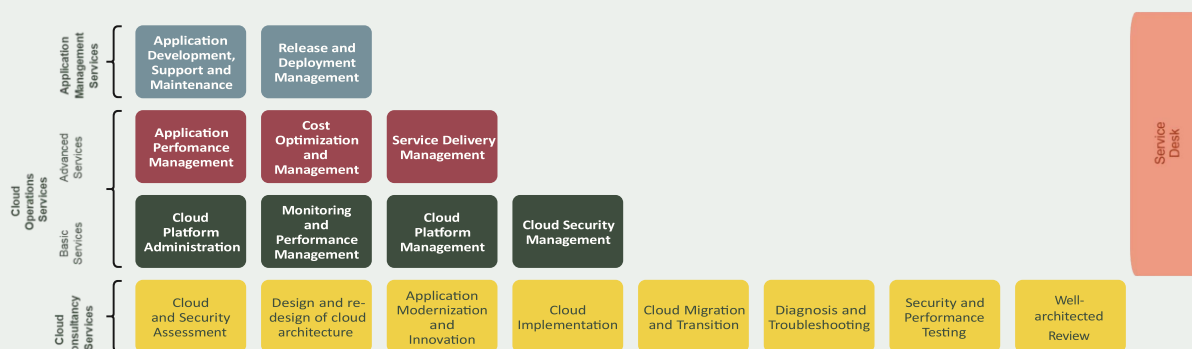
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[Read more here](#)

IMMEO MANAGED SERVICES

Service offerings overview



Managed Services

Cloud Operations Services

Immeo provides Cloud Operations Services with different service level options, depending on the client's own cloud capabilities and strategic choices. In other words, Immeo together with the client determines the appropriate cloud operating model for the current client situation.

The cloud operations services consists of 24/7/365 monitoring, a service desk with service, change and incident management handling capabilities and the cloud platform operations, including maintenance and optimization of the Azure platform and services. Additionally, offered services include application performance management, cost optimization and management and service delivery management services.

Application Management Services

Immeo provides Application Management Services consisting of further development, support, maintenance and optimization services of the Sitecore application as well as release and deployment management services.

COMPANIES, WE HAVE HELPED

Deloitte.

Nykredit

ROCKWOOL



Ivan Beltoft
Partner

Email: ibe@immeo.dk
Phone: +45 2222 0252



Scope, terms and pricing of the Managed Services are agreed and regulated in the respective service agreement with the client. Please contact us for an introduction to our service catalogue and a detailed Service Level Agreement.