

# DYNAMICS 365 ERP CO-MANAGED SERVICE

Achieve Operational Excellence and Enhance Your ERP Technology with Imperium Dynamics Dynamics 365 ERP Co-Managed Service



## Overview

Navigating the complexities of Dynamics 365 ERP implementations and management for Finance & Supply Chain often requires expertise beyond the capabilities of an in-house team alone. Recognizing these challenges in effectively managing ERP solutions, Imperium Dynamics is here to support your team with tailored Dynamics 365 ERP co-managed services!

Enterprise	Premium	Standard
<b>\$31,750</b> /month	<b>\$13,200</b> /month	<b>\$5,575</b> /month
Features	Features	Features
<ul style="list-style-type: none"> <li>140 Hours of Support ✓</li> <li>180 Hours of Enhancement And Integration Development ✓</li> <li>1-Hour Response Time ✓</li> <li>Unlimited Tickets ✓</li> <li>Clarity Monitoring Setup For Model-Driven App ✓</li> <li>Lifecycle Services Management (LCS Management) ✓</li> <li>Project Governance, Project Management, Coaching And Mentoring ✓</li> <li>License Management ✓</li> <li>Storage Capacity &amp; Constraint Management ✓</li> <li>Backup and Disaster Recovery ✓</li> <li>Break Fix Support ✓</li> <li>Unlimited Warranty ✓</li> <li>Configurations ✓</li> <li>Customization ✓</li> <li>Integrations ✓</li> <li>Environment Strategy ✓</li> <li>Security Review and Strategy ✓</li> <li>Source Control and Release Pipeline Setup ✓</li> <li>Training &amp; Adoption Support ✓</li> <li>Environment Access &amp; Azure AD Account Management ✓</li> </ul>	<ul style="list-style-type: none"> <li>40 Hours of Support ✓</li> <li>80 Hours of Enhancement and Integration Development ✓</li> <li>10-Hour Response Time ✓</li> <li>Unlimited Tickets ✓</li> <li>Clarity Monitoring Setup For Model-Driven App ✓</li> <li>Lifecycle Services Management (LCS Management) ✓</li> <li>Break Fix Support ✓</li> <li>Configurations ✓</li> <li>Customization ✓</li> <li>Integrations ✓</li> <li>Training and Adoption Support ✓</li> <li>Environment Access &amp; Azure AD Account Management ✓</li> </ul>	<ul style="list-style-type: none"> <li>15 Hours of Support ✓</li> <li>25 Hours of Enhancement and Integration Development ✓</li> <li>24-Hour Response Time ✓</li> <li>Unlimited Tickets ✓</li> <li>Break Fix Support ✓</li> <li>Lifecycle Services Management (LCS Management) ✓</li> </ul>
<b>\$28,000</b> /month Discounted Price on Annual Contracts	<b>\$12,600</b> /month Discounted Price on Annual Contracts	<b>\$5,000</b> /month Discounted Price on Annual Contracts

## Why Go For Co-Managed Services

### Technical Expertise

We specialize in tackling technically complex bugs, implementing, maintaining, and optimizing ERP systems with performance enhancements, and ensuring your system runs smoothly throughout Microsoft update wave releases. Our team is comprised of experienced technical and functional solutions architects who can address challenges your in-house administrators may encounter, providing additional resources and expertise.

### Cost-Effective Alternative

Hiring full-time technical and functional solution architects may not be feasible for smaller companies or periodic work. Our co-managed support plans provide expert assistance without the overhead costs of hiring additional staff.

### Governance and Continuous Improvement

Our co-managed services are geared toward governance and driving continuous enhancements. With integration development and support credits/hours, you can utilize our expertise for change requests, system administration, system health checks, and environment management.

### ERP Adoption Support

We understand the importance of setting a strong foundation for an ERP system. Our support plans include Clarity monitoring setup as well as establishing a comprehensive Center of Excellence (CoE) to ensure smooth adoption and utilization of your ERP system.

Ready to elevate your Dynamics Finance & Supply Chain experience? Contact us today to learn more and get started with our Dynamics 365 ERP Co-Managed Service!