

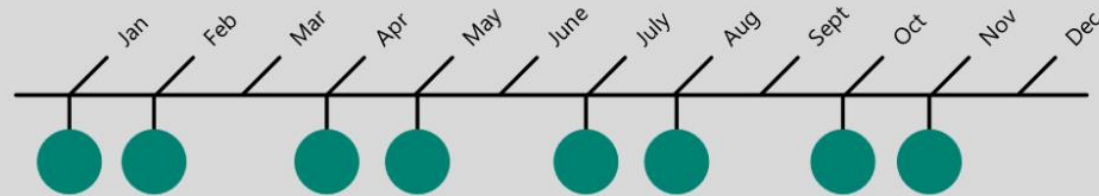
# Implema D365 One Version Service Update

2021

# One Version

In July 2018 Microsoft announced that they will change the way they deliver Dynamics 365 updates that will help their customers to stay current in a consistent, predictable and seamless manner. With the concept One Version all customers can benefit from being on the same version with access to latest capabilities and no one is stuck on less capable older version. The continuous updates will lead to no more expensive upgrade projects.

## 8 updates delivered per year



### Points to remember

- Customers have the option to pause up to 3 continuous updates.
- Microsoft services the current version (n) and the previous version (n-1).

# Implema D365 One Version Service Update



## Release Management

4 yearly updates



## Test & Feature Management

Support with Test Management  
Guidance through Feature  
Management

## Technical Upgrade

Upgrade of Technical  
Environments and Support with  
3rd party products

# What do you get?



**System always on  
the latest  
supported version**



**Predictable and well  
planned updates**



**Guidance through  
new functions and  
features**

# Set-up

## 4 yearly updates

- Release Management
- Technical Preparation
- Technical Upgrades
- Test Management