

CAD (Computer-Aided Dispatch) Workplace Offering

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US | UK | Dubai | India | **South Africa** | **Kenya** |
Ghana | **Namibia** | **Uganda**
Singapore | Australia



Snapshot of In2IT – Global

1100+ Consultants

72+ Global Engagements

25%+ Digital Revenue



Automation LED Transformation 40+

Innovative Engagement and Commercial Models

Integrated Application Services with Strong Partner Eco System

BBBEE Level 1

4 Global Delivery Centres
Dallas | J'oburg |
Sydney | Delhi |

Offices across 10 Countries
US | UK | Canada | UAE | India
South Africa | Kenya | Rwanda | Singapore |
Australia |

Operational Presence
Uganda | Ghana | Botswana

Brazil | Netherlands | Russia

ISO/IEC 27001:2013

ISO 9001:2008

ISO/IEC 20000-1:
2005

CMMi Level-5



NASSCOM®



About CAD

CAD – Powering Smart Dispatch & Emergency Response

Stay Ahead with CAD – a unified platform connecting emergency services call centers, and responders through automation and real-time data.

Real World Impact

Pain Point:

- Disconnected Emergency Communication
- Delayed dispatch and coordination
- Limited visibility and live tracking
- Manual reporting and siloed systems

CAD Solves it with:

- AI-driven, map-based Computer-Aided Dispatch System
- Real-time integration with voice, video, GPS, and IOT Data
- Automated incident classification and workflow routing
- Unified dashboards for dispatchers, supervisors, and field units



Smart Dispatch: Enable real-time call-taking, incident creation and resource allocation with live geolocation intelligence.



Connected Operations: Connect dispatchers, responders, and citizens via voice, video, social and IoT Alerts.



AI-Powered Decisions: Use machine learning for predictive insights, route optimization & automated resource mobilization.

Core Capabilities

- + Incident Management – Create, track, and close incidents with complete visibility
- + GIS & Mapping – Real-time location tracking of vehicles and responders
- + Voice and Video Integration – Handle calls, streaming and surveillance feeds within one console
- + Predictive Analytics – Leverage AI to detect patterns, anticipate crises, and improve response time

Advantages

- + End-to-End visibility across command centers, vehicles and responders
- + AI-Powered situational awareness and rapid decision support
- + Integrates with PABX: Radio, GPS, IoT Sensors and Mobile Apps
- + Supports multi-agency operations, Police, Fire, EMS, and Disaster Response

Why choose CAD

- + Reduces response time through intelligent automation and live coordination
- + Enhances citizen safety with unified, AI-driven dispatch, and communication
- + Proven success across large-scale healthcare, law enforcement, and smart city deployments



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THANK YOU



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In2IT Offices

- US, UK, Dubai, India
South Africa, Kenya, Ghana, Namibia,
Uganda, Singapore, Australia
- Time zone sensitivity, specialised
technical expertise language/customs,
statutory requirements

Global Operations Centres

- South Africa, India, USA, Australia
- Repetitive automated and routine
service operations work activities,
24/7 highly skilled.
- Engineers deliver L2/L3 support in
collaboration and customer experience.