

(In)Business Customer Experience

Inception brings a cutting-edge virtual assistant solution that delivers consistent, personalized customer interactions

Provide a **virtual assistant** across chat, voice, Avatar and web channels, **enhancing customer experience** with natural, dynamic responses and **customizable solutions** for seamless integration into existing systems

Deliver Better Self-Service Options

Deploy a pre-built, pre-trained virtual assistant to digital and voice without having to rebuild the experience from scratch. Give customers an extraordinary experience, no matter the channel.

Update Your Call Center

Improve cost savings with an AI-native call center solution that integrates fluidly with your existing systems.

Natural Answers, Not Keywords

Answer Generation delivers dynamic and human-like answers to your customers, resulting in a wider range of results including press releases, white papers, and not just product information.

Solutions Workbench

Utilize the solution workbench to rapidly customize your virtual assistant to fit your brand, derive crucial insights from conversation analytics, and expand past initial use cases to truly transform your business.