Indent

Access requests for cloud apps and infrastructure





sam 8:32 AM

hey mary! I have a call with Example Corp in 30 minutes and need to see their purchase order, but I can't access Box for some reason. any ideas?



mary 8:39 AM

ah sorry about that, I didn't know you still needed it. you can submit an IT request and I'll approve right away!



Sam Example <sam@example.com>

to Helpdesk v

Hi there! I need access to Box for a customer call at 9am today - can you please expedite this request? Thank you!



sam 8:54 AM

@henry do you have Box? could you please grab Example Corp's PO for me?



henry 8:56 AM

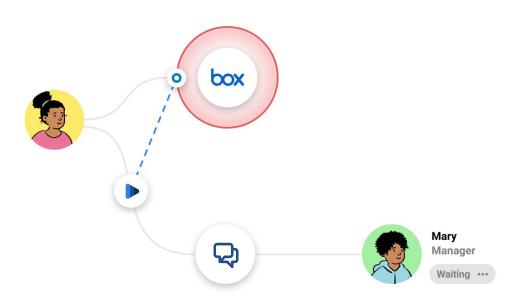
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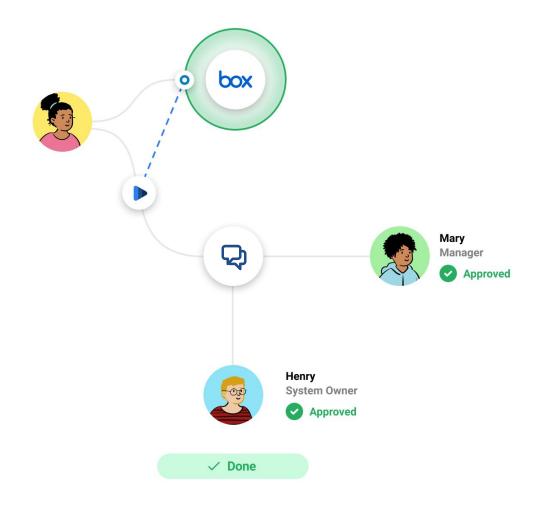


Example_Corp_FY2020_PO_SIGNED.pdf

Waiting …

X Compliance Violation







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