

Keep claims work in motion

Indico is the Intake and Orchestration Platform that modernizes how claims work enters and moves through the enterprise.

Why FNOL is still a bottleneck

Claims workbenches and core claims systems promise efficiency, but messy, inconsistent claim intake prevents them from working as designed. Manual cleanup, enrichment, and routing upstream slow claim handling, drain capacity, and extend cycle times.

How Indico automates claims

Indico automates claims operations by transforming messy, unstructured claims intake into clean, system-ready work. The platform ingests claims across channels, extracts and enriches key details, and routes complete work to the right teams and systems before a claims handler ever touches it.

Real outcomes for claims teams

↑ **4x**
INCREASE IN
PROCESSING CAPACITY
F500 Carrier

↑ **85%**
FASTER CLAIMS
SET UP TIME
Global Specialty Carrier

Eliminate workflow friction. Keep work moving downstream.

Ingest

Handle every FNOL format, automatically.

Indico connects to claims inboxes, portals, and file feeds. It unpacks PDFs, ACORDs, photos, emails, and more the moment they arrive.

Enrich

Enrich the fields that matter.

Indico's enrichment agents identify and structure key fields like insured name, date of loss, TIV, location, cause of loss, and coverage indicators.

Orchestrate

Move claims work where it belongs.

Orchestration Agents route complete, validated work to the right systems and teams, keeping work moving without manual coordination.

Chosen by the worlds leading insurers



XL Insurance
Reinsurance



Turn claims intake chaos into operational flow

Purpose-built for insurance operations



Indico ingests messy, inconsistent claims documents and orchestrates them into downstream claims workflows, handling FNOL packets, medical records, emails, and attachments across lines of business, regions, and volumes.

Safe, secure and built to scale



Indico operates securely inside enterprise claims environments, integrating with existing core systems and scaling reliably across claim volumes, coverage types, geographies, and teams.

Practical AI, built for production



Indico's AI supports real claims operations with human review, validation, and exception handling embedded directly into production workflows to increase speed while maintaining control.

Governance you can trust across the claims workflow



Indico provides traceable, auditable claims outputs with built-in data lineage, confidence scoring, and explainability so work moves fast without compliance risk.



Indico is helping us improve the quality and speed of our FNOL process, but more importantly, it's giving our adjusters better data to make faster, more informed claims decisions.

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