

inFlow EngageAI

Intelligent Customer Conversations

Overview

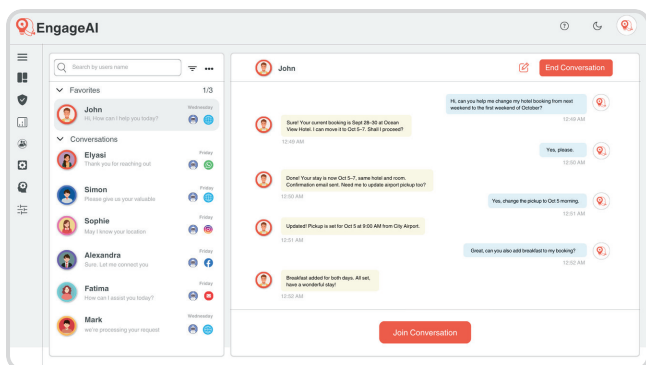
Deploy smart, multilingual AI agents to automate support, handle transactions, and personalize interactions on WhatsApp, web, voice, and more.



Understands intent and context to deliver human-like responses, engaging users seamlessly across web, WhatsApp, Teams, voice, and more.



Goes beyond chat to act — automating processes, triggering systems, and driving real business outcomes.



Current Gaps

Despite rapid digital adoption, businesses have an opportunity to elevate customer and employee engagement, streamline operations, and unlock new growth potential. Today's customers expect:

01

Faster Responses

Instant, accurate answers that keep interactions smooth and efficient.

02

Personalized Experiences

Tailored interactions that make every customer feel valued and understood.

03

Intelligent Automation

Seamless workflows that simplify processes, reduce effort, and deliver meaningful outcomes.

Turn conversations into conversions with inFlow EngageAI — where every chat becomes an opportunity.

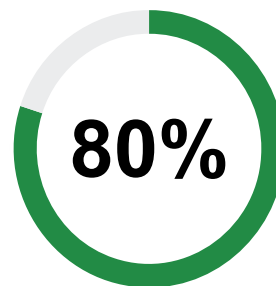
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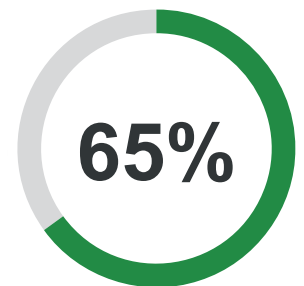
AI-Powered Excellence

EngageAI brings intelligence and action together, enabling enterprises to connect, automate, and scale effortlessly. It combines conversational understanding with agentic automation to deliver faster responses, smarter workflows, and meaningful outcomes across every channel.

- **Conversational Intelligence & Automation:** Understands intent, context, and language to deliver human-like responses, while automating processes, triggering systems, and driving real business outcomes.
- **Omnichannel Engagement:** Powers seamless interactions across web, WhatsApp, Teams, voice, and avatar—bringing authentic, personalized, and multilingual conversations to life.



Reduction in support team workload



Increase in Customer Satisfaction

Key Benefits

- **Enhanced Decision Making**

Seamlessly connect with CRMs, helpdesks, order systems, payment gateways, and more, streamlining workflows efficient

- **Tailored For Every Industry**

Offers customized AI solutions for sectors like retail, healthcare, finance, and e-commerce to address industry-specific needs.

- **Cost Optimization**

Lower operational costs through automated analytics and optimized resource allocation powered by AI.

- **Scalable Growth**

Reach millions of data points instantly and expand analytical capabilities with enterprise-grade infrastructure.

Email
info@inextlabs.com

Head Office
60 Paya Lebar Road #10-07 Paya
Lebar Square Singapore 409051

Other Locations
Malaysia | USA | India