

Designed to give you and your team a comprehensive review of your Dynamics 365 and Power Platform implementation and road map for future changes

Overview

The Infinity Solution Audit allows Infinity Group to undertake a full review of at your existing implementation. We'll also sit down and discus with you your current challenges and how you want to see your Dynamics journey evolve over the coming months. We'll then take that away and conduct our in-depth review and provide you with our findings and a set of recommendations.

What will we do?

We'll take a look across your environment to get a full overview of what you have and how you're using it. We'll look at things such as:

- Making sure you're using the correct licenses
- Storage
- Application Lifecycle Management
- Review of Power Automate Flows for deprecated connectors
- Review of system processes
- Code review
- Use of Document Templates
- Data Management

We'll also take some time to have a discussion with you and key members from your team about your current challenges, where you want to see your Dynamics journey. This will all be documented and our findings presented to you and your team along with recommendations for next steps.

Why do I need it?

A Solution Audit allows us to undertake an in-depth review of your current environment to establish a base line. This is particularly important if you are moving to Infinity Group from another partner. It also allows us to plan and develop a road map with you so that you can get the most out of your Dynamics and Power Platform solution.

How long does it take?

Our initial discussion with you and your team will take a couple of hours. We'll then go away and complete our review of your environment after which we'll have a final review to present our findings. The whole solution audit will take around a week to complete.



