

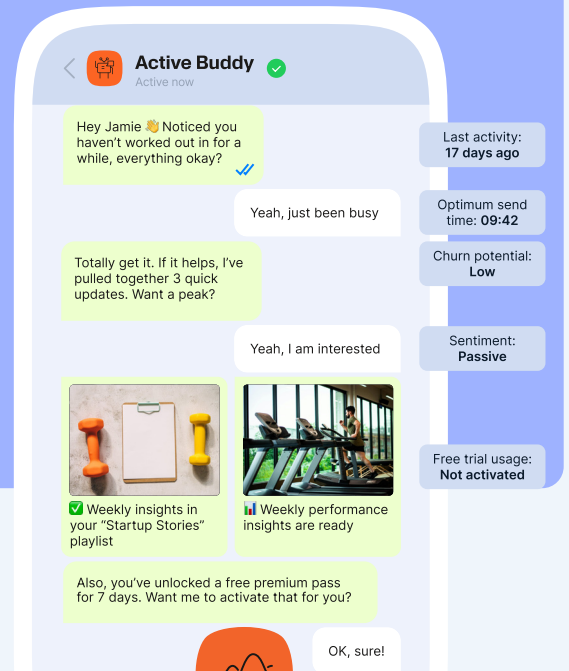


## CX Orchestration Platform

# Every interaction optimized by billions of conversational data points

Granular insights, AI agents, and smart orchestration for hyper-personalized, outcome-driven engagement

Combine your proprietary data and our extensive interaction insights. AI workforce manages, personalizes, and optimizes all customer interactions



### AI Orchestration:

Design adaptive, multistep journeys across channels based on intent, optimized by data, and orchestrated to achieve hyper-personalized engagement



### Agentic AI:

Deploy outcome-focused AI agents that autonomously complete tasks like onboarding, issue resolution, and re-engagement



### Instant Personalization:

Leverage 530B+ interaction signals to personalize tone, content, and timing of every exchange in real-time



### Performance Optimization:

AI continuously fine-tunes campaigns, conversations, and agent actions based on live performance signals to maximize outcomes

### Unify disjointed data

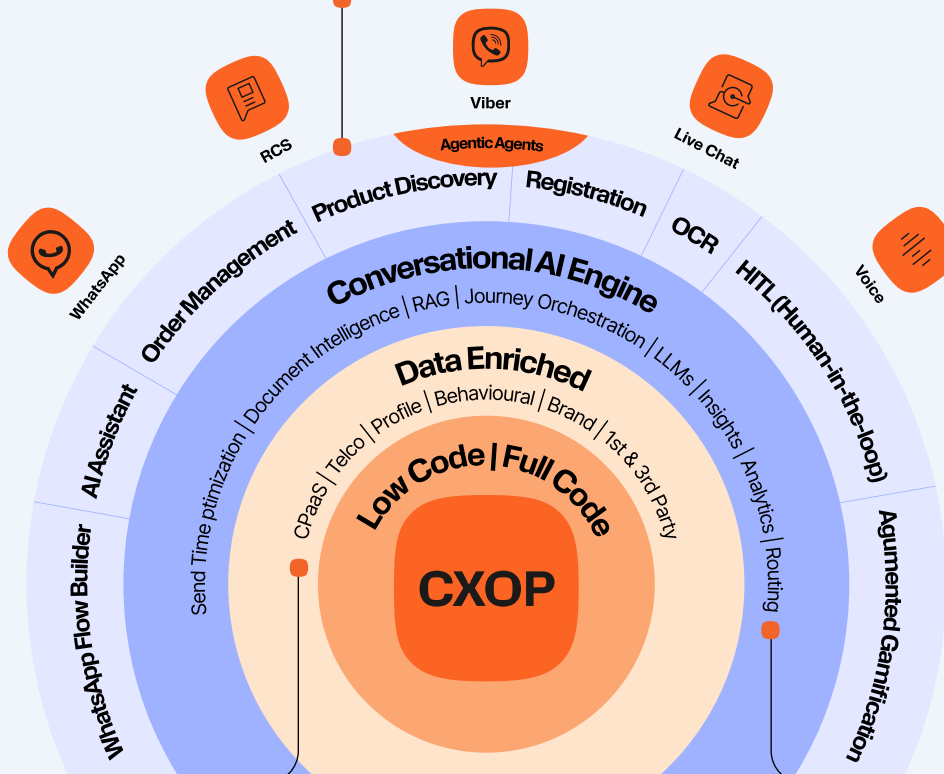
- Fetch data from conversational CDP, APIs, CRM and proprietary data
- Context is maintained across sessions, devices, and channels
- Agents are informed in real-time to act, not just respond

### Solve fragmented user journeys

- Autonomously resolve issues and reduce per ticket cost.
- Auto-escalate issues to live agents when detected.
- Continuous learning and decision making within flows

### Performance Optimization

- Every interaction hyper-personalized with segmentation, sentiment and behavior.
- Adjust tone, content and channel based on live profile data



Proactively detect issues | Autonomously resolve with AI agents | Reduce ticket cost and response time | Boost engagement through real-time optimization

Ready to move faster?  
[Visit our website](#) and trial for free