WelcomeUP
The Virtual Reception

AN APP FOR VIRTUAL RECEPTION, DIRECTLY FROM THE FUTURE

WelcomeUP is an **application for virtual reception**: a tool from the future coming true in the present.

WelcomeUP is designed for every **medium and large-sized enterprise** with more than one branch and **more than one entrance for each branch**. Thanks to numerous **plug-ins**, the app can be utilized for the management of the **events** being held, can be enhanced by **Microsoft 365** and employed to recognize the **license plates** of every arriving or leaving vehicle.

SIMPLY	FAST	SAFE

Simply, because it's very intuitive.

Fast, because any visitor of the branch can easily sign-in in complete autonomy just by following a few, guided steps.

Safe, because it keeps track of every access to the building and most importantly it's able to measure the temperature and to verify the correct employment of the PPE.

Thanks to its ability to carry out a constant and **accurate monitoring** of the number of visitors, WelcomeUP provides a **precise and updated list of the people inside the facility**, which is helpful in case of emergency evacuations.

WelcomeUP does not require specific set-ups, **nor to be installed on the servers**: the service can be directly inserted in the company's network, via the preexisting **WiFi or Ethernet-based networks**.

COST REDUCTION

An **innovative solution**: not only because it offers a revolutionary 2.0 substitute to the old-fashioned paper record, but also because it allows **cost reduction, while improving the safety and the management of your company's branch**. In accordance to the European Regulation for the processing of general data (GDPR 2016/679).

WWW.WELCOMEUP.IT

INFOR
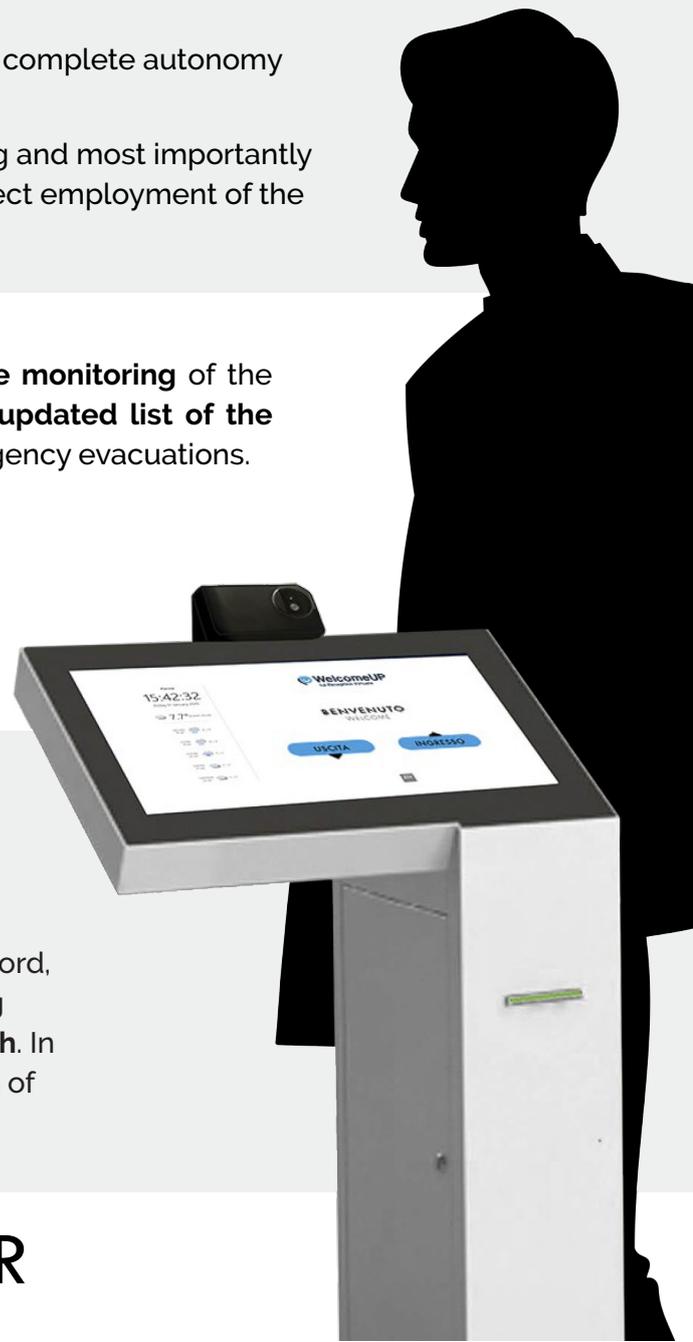
WHY CHOOSE WELCOMEUP?

WelcomeUP is the best choice for **medium and large-sized enterprises** with more than one branch and **more than one entrance for each branch**. Thanks to the advanced features of this solution, the data describing the flux of visitors can be examined singularly or per specific reporting group.

The application can be freely **integrated with external systems and devices**, such as HR systems, access control, automatic door-opening, license plates and vehicle recognition, Microsoft365/AD, etc.

Thanks to the **Events plug-in** you will be able to easily and effectively manage every event organized by the company (both on and off-site), as well as **booking halls, meeting rooms, and company tools**.

Upon request, WelcomeUP is available in **any language** and puts **5×8 telephone support** at your disposal.
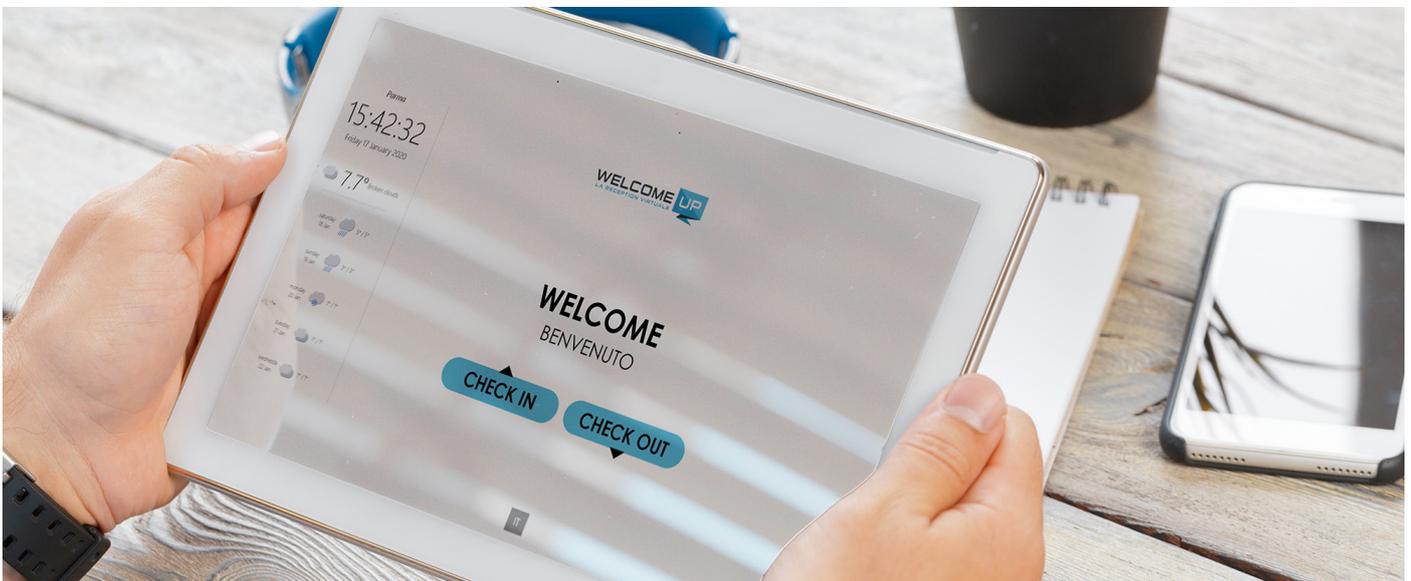
INCREASED HEALTH CONTROLS AT-ACCESS

WelcomeUP can allow companies **increasing their health controls at the entrance**, in order to ensure more safety to the visitors.

The elements that can contribute to health control are:

- The body temperature measurement

- The correct employment of PPE

- The description of the correct, safe behaviors to be kept inside the company.

WelcomeUp has implemented a **non-contact thermometer** in order to **automate the process of body temperature measuring**, which is crucial, as a high temperature might indicate a **Covid-19 infection**. The device is able to determine whether or not the body temperature of the visitor is regular (this software was completely developed in Italy, which means it is **GDPR-compliant**).

INFOR

If the temperature is above the predetermined level, the application will **report the detected abnormal value** to whom might be in charge, via E-Mail or SMS; before authorizing the access of the visitor, the device requests a **second measurement**.

The system is also able to verify **the presence of a face-mask and its correct employment**.

WelcomeUP involves the employment of a temperature sensor, paired with a software that collects and analyzes the data.

Please note that the temperature sensor is not a medical device.

To convey information about the PPE (Personal Protective Equipment) **that must be used inside the company** and are available through automatic dispensers, or to explain **the correct behaviors to be kept**, WelcomeUp can be enhanced with **DisplayUP**: your solution in the cloud for the management of digital content – www.displayup.it

These features increase the safety levels of the company's staff, in compliance with the Health Protocol to prevent the spread of Covid-19 in the workplace, issued on 14/03/2020 by the Italian Government.

FUNCTIONALITY DETAILS

GENERAL FEATURES

- Visitor registration

- Issuance and printing of the paper badge

- Issuance of Wi-Fi credentials to the visitors

- Unlimited daily number visitors

- Multi-branch application to manage more than one entrance door

- Meeting room booking management (3 halls)

- Telephone support

CHECK-IN/CHECK-OUT

 - Group check-in

 - Night-time automatic check-out in case of forgetfulness

 - Quick check-in for close entrance/exit (ex. for the lunch break)

 - Quick check-in by employing the badge received during previous visits

 - Quick check-in via QRcode (Vcard)

 - Possibility of receiving via email the electronic badge with QRcode

 - Pre-registrationn via website (if preferred, can be done in autonomy)

 - The host of the meeting can be notified (via E-Mail or SMS) of the guest's arrival

 - Scan and storage of the identification document

LANGUAGES

- User's interface in English and Italian
- Possibility of additional languages

CUSTOMIZATION

- Customization of fill-in fields
- Definition of the mandatory fields to be filled-in by the visitor
- Management of multimedia content that can be customized (ex. weather forecast, time, etc)
- Custom workflow of the pages shown to the visitor
- Badge can be customized
- View of the itinerary to reach the location of the host inside the company
- Possibility of adding informative disclaimers
- Possibility of sending informative material per E-Mail to the visitor
- Possibility of customizing the URL for the access to the management portal

POLICIES AND GDPR

- Privacy Policy, updated in compliance with the regulations
- Notification after confirmation of the Privacy Policy
- Evacuation plan notice
- Evacuation plan notice automatically sent to the visitor

REPORT AND BACK OFFICE

- The access record can be consulted online
- The summary access dashboard can be found in the management portal
- Recurring report and statistics
- Database in a designated tenant (not shared)
- Can be enhanced by the systems in use (ex. HR, CRM)

AVAILABLE PLUG-INS

PLUG-IN AD/365

- Employment of Single Sign ON (SSO) to access the management portal
- Enhanced by Microsoft 365
- Synchronization of the company's contacts (AD/365)
- Activation AD user for the duration of the visit
- Consultant registration through a multimedia totem for VPN access

WI-FI PLUG-IN

- Issuance of personalized WiFi credentials for each visitor (OTP)
- Issuance of WiFi credentials integrated with a third-party system (ex. Cisco, Aruba)

EVENTS PLUG-IN

- Event management
- Simplified access for communication agencies
- Number of visits report
- The badge can be customized with information about the event
- Participants' management through smartphone

PLUG-IN CONTROLLO ACCESSI

- Door-opening at check-in and/or check-out
- Can be connected to turnstiles/barriers and access control systems
- Visual recognition of license plates with access to automatic check-out
- Automatic dispenser of cards for access control

SENTINEL PLUG-IN

- Temperature sensor to measure body temperature
- Verification of the correct use of the PPE (ex. face-mask)
- Notification to the person in charge in case of a higher body temperature
- Temperature not shown on the monitor for privacy reasons

DIGITAL SIGNAGE PLUG-IN

- Complete with Digital Signage to enhance company communications