Infosys InfoPath Modernization: A Strategic Move towards an Intelligent Digital Future



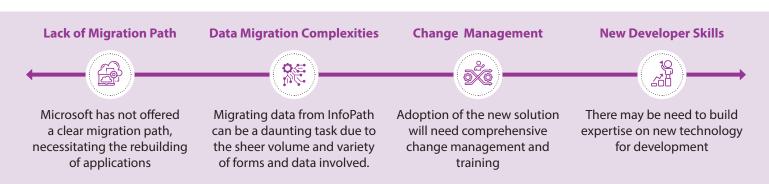


Microsoft InfoPath reaching its End-of-Life in July 2026

Microsoft InfoPath is a tool widely used in several enterprises (over 1,800) to create hundreds of forms. This application is reaching its end of life in July 2026 and will no longer be supported on Microsoft 365. To avoid disruption, organizations must find alternatives for their forms in the next two years.

Hidden Hurdles of Form Migration

Microsoft InfoPath, over the years, has greatly helped business streamline their process through its forms-creation and data-gathering tools. To avoid disruption organizations must take steps to migrate to a new platform. And while, migrating away from InfoPath is the desired solution, it may give rise to certain challenges causing disturbance while shifting to the new application.



These challenges provide us with a time boxed multi-million-dollar opportunity to help our clients modernize these applications leveraging AI.



Unleash AI for Intelligent Forms and Enhanced Experiences

Microsoft suggests Power Apps and Power Automate as successors to InfoPath. The true value of modernization lies in unlocking the potential of Artificial Intelligence (AI). Modern solutions can leverage AI to:

- Automate tasks intelligently: Streamline workflows and reduce manual effort.
- Extract data-driven insights: Uncover valuable trends and make informed decisions.
- Personalize user experiences: Deliver more engaging and efficient experience for users.

By leveraging our proven methodology, automation tools, and integration expertise, we can help our clients migrate swiftly to future-proof, Al-powered solutions. This goes beyond simply replacing InfoPath; it is about transforming forms into powerful tools that drive business growth.



Assess & Rationalize

- Evaluate existing InfoPath forms and workflows
- Identify unused forms, duplicate forms and functionalities available in other applications
- Create disposition for all apps and workflows to identify apps to eliminate, consolidate and migrate
- Design future state considering Low code and AI



Migrate

- Rebuild identified apps with Conversational User Experience
- Move InfoPath forms and associated workflows to Low-code No-code platform
- · Use tools and accelerators
- · Reuse pre-built components



Improve & Integrate

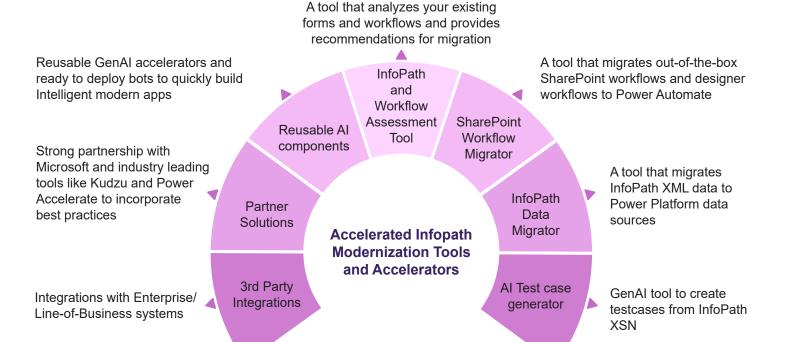
- · Adopt modern experience
- Build new category of Intelligent Apps that leverage AI and stay in the flow of work
- Connect enterprise applications through native connectors
- Build custom connectors, plugins and copilots to improve the app

Unlock Greater Efficiencies with our Accelerated InfoPath Modernization Offering

Leveraging Infosys' end-to-end services and solutions for InfoPath Modernization, you can offer your clients a seamless transition from legacy forms and workflows to modern, Al-driven, cloud-based solutions. Infosys offers:

- **Consulting services**: To assess your clients' existing landscape, identify the best target platform and technology for their needs, and design a migration strategy and roadmap.
- **Development services**: To build alternate solutions using Power Platform, SharePoint Online, or any other technology, leveraging Infosys' proven tools and frameworks.
- **Change Management services**: To ensure your clients' users are ready and comfortable with the new solutions, and to provide training and support.
- **DevOps support**: To automate and optimize the deployment, testing, and maintenance of the new solutions, and to ensure security and compliance.

With our in-house and partner solutions, we can help your clients achieve their digital transformation goals with minimal disruption and maximum value. Some of the solutions are:



Success Stories

Modernize InfoPath applications for a leading Australian energy provider

150+ Forms

100+ Workflows

25K USD Cost Savings

5+ Custom Solutions

- Infosys assessed and rationalized over 400 forms and identified the ones that needed migration, consolidation, or retirement
- Transformed 150+ InfoPath forms and 100+ workflows into Low-code No-code platform
- 25K USD reduction in 3rd party license costs yearly
- Creation of templates helped in reducing the development time by 20%

Transforming InfoPath applications for a global animal health company

150+ Workflows 70+ Actions

100K USD Cost Savings

10+ Webinar Training

- · The client had a large number of legacy forms and workflows built on InfoPath and SharePoint Designer, which were reaching end of support and posed security and compliance risks
- Infosys assessed the client's estate and classified InfoPath as ones that needed migration, consolidation, or retirement
- Migrated 50+ InfoPath forms and 30+ workflows to Power Platform, enhancing user experience, security, and efficiency
- Infosys also supported end user communications, Organizational Change Management and adoption of the new platform

For more information, contact askus@infosys.com



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