

Patient Check In Solution

A guided check in process

Infosys patient check in app enables Physician Assistants, Admins to check in patients at providers office. It digitizes the complete experience of patients from the time he/she walks into the provider office and exit out of the office, it serves all the needs of customer starting from check in, reschedule appointment, schedule follow up, record payments, print/email consultation summary.

This custom branded solution for healthcare provider allows for full customization to increase efficiency for the business while providing market leading experience for patients. This solution is realized by leveraging Microsoft Power Platform.

- New Patient registration.
- Schedule new appointment, reschedule and cancel appointments.
- Check in patient on arrival to provider's office.
- Physician Assistant login to add/update consultation summary.
- Print/email consultation summary.
- Check out patient and schedule follow up

- ✓ Automates Appointment Confirmation
- ✓ Frees Up Time for the admin Staff and physician's assistance
- ✓ Improves Patient Care
- ✓ Improves Waiting Experience
- ✓ Streamlines Workflows
- ✓ Fewer Missed Appointments



Experience

This solution provides enhanced experience for patient from the time walk into provider's office till exit out through guided check in, optimized wait time, paperless consultation summary

Productivity

Admin in providers office is enabled to server patients through digitally curated process, Physician's assistants documenting consultation summary and check out within same platform.

Connected

beside in app notifications, SMS and emails are triggered upon change in appointments helps patients to stay connected with doctor's office all the time.