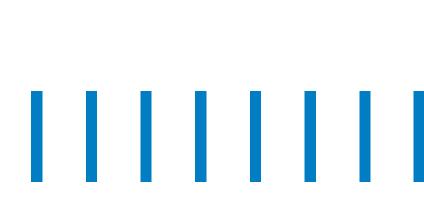
# **NAVIGATE YOUR NEXT**

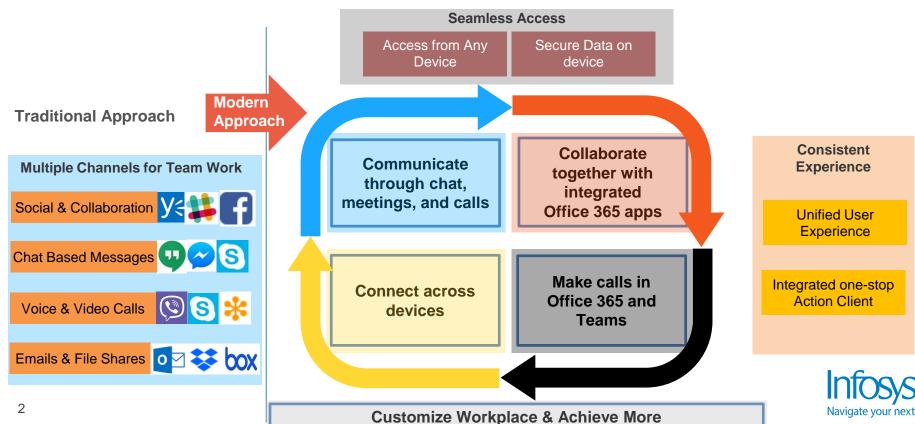






## Microsoft Teams – the hub for teamwork in Office 365

Microsoft Teams is a hub for teamwork that gives your teams easy access to the information they need to get more done. A productivity solution offers fully integrated experiences with enterprise-grade security



## Our Teams Service Offerings

#### **Consulting Services**

- Understand vision, goals and define project scope
- Network assessment
- Persona assessment
- Organization Change Management
- User adoption support
- Training

## Implementation Services

- Teams upgrade journey
- Deployment
- Pilot
- Rollout/ Upgrade

### **Operations Services**

- L2/L3 support
- Diagnosis of Issue and provide the resolution
- Governance & compliance
- Incident & Escalation management



## **App Dev-Int Services**

- Custom Tabs
- Intelligent Bots
- Adaptive Cards



## Infosys – Skype for Business to Teams Implementation Approach

- Identify pilot users & test scenarios
- Prepare test plan and feedback survey
- Conduct pilot in a selected Coexistence mode (IT Pilot followed by Business Pilot)
- Review feedback, usage data, network data and helpdesk tickets
- Review Adoption\Change management Strategy
- Support Readiness

- Upgrade from Skype for Business to Teams
- Set Teams upgrade configurations and polices
- Communications
- Monitor quality
- Prepare for new functionality

Technical & Legal Assessment

Network Assessment

Security Assessment

Persona Assessment

SFB Roadmap / Strategy

SPO, EXO, OD4B Assessment

Build Configure Migrate

**Pilot** 

Plan, Upgrade & Org Rollout

Upgrade to Teams

Adoption and Ongoing Support

- Environment Readiness for Teams
- Office 365 IP Address & Firewalls
- Migration/Provisioning of SPO, EXO, OD4B
- Governance
- Desktop Readiness for Teams
- Security & Compliance Configuration

- Plan for Groups when creating Teams
- Plan upgrade journey path, Co-existing mode and interoperability for chat & calling
- Plan for Teams Governance
- Manage user-level licenses to Teams
- Install Teams App using MSI
- Enable Teams
- Manage Teams features and policies
- Manage devices

- Training
- Usage information
- Drive User adoption and operations
- Weekly Reviews
- Monitor quality
- Address service tickets
- Enhancements Enhancements Enhancements



## Infosys - Teams Governance Tool

## Infosys built Governance Tool solves challenges Organization face with Teams



#### **Automation**

- Teams Lifecycle
   management Teams
   Provisioning and
   Archiving.
- Naming Policy
- Teams Classification
- Organize Teams by Departments/ Projects





- Teams AppManagement
- o eDiscovery
- Retention
- Audit



# Reporting

- Teams With Guests
- User Access to Teams
- List of Teams and their Owners / Orgs / Projects



## Infosys - Teams Rollout Case Study

Client	Business Context	Challenges	Solution	Benefits
Infosys Ltd We are a 200,000 employee company with offices in	Ltd • Establish a connected collaboration platform with defined governance for the internal teams to create internal Teams, Channels for focused discussions, ajor meetings, calls, integrated O365 Apps experience	<ul> <li>Team member distributed across regions and countries. Difficult to communicate.</li> <li>All communication with teams was via email.</li> <li>No Access on mobile due to secuity.</li> <li>The Sharepoint 2010 Platform was out dated</li> </ul>	<ul> <li>Separate Internet Lines between development centers for Office 365 Workloads.</li> <li>60% of users were migrated to Office 365 and Teams</li> </ul>	Almost 30% increase in productivity within Teams. 50% faster response due to use of mobile.
around 50 Countries. Teamwork / Collaboration plays a major role in increase in productivity.			<ul> <li>Microsoft Intune deployed to ensure mobile security. Multifactor authentication enabled.</li> <li>SharePoint on premise content migrated to SharePoint online.</li> <li>In Progress to migrate form Skype For Business to Team Only.</li> </ul>	

# Microsoft Teams for a leading Agri-science Company in the US

Client	Business Context	Capabilities Delivered	Benefits
Client is one of the world's largest U.S. producer of hybrid seeds for agriculture. They are a major producer of genetically modified organisms (GMOs), including genetically modified crops with insect and herbicide resistance.	Corporate leadership embarked on Microsoft Teams as a next generation collaboration tool for improved productivity and connectedness	<ul> <li>Web hook connecters to post a message to MS Teams channel</li> <li>Demonstrated ways to create MS Teams through UI, PowerShell and Graph API</li> <li>PowerShell scripts to extract or list all SharePoint URLs which are created by Microsoft Teams, Office 365 groups and to set the IRM policy on MS Teams SP site</li> <li>Start guides, announcement templates, invitations and FAQs</li> <li>Teams provisioning process for business groups to request new teams</li> <li>Robust renewal and archival process</li> </ul>	<ul> <li>Seamless integration with other office products</li> <li>Replacement for other collaboration tools like Slack</li> <li>Conversations and improved sharing of content including TFS integration</li> <li>Mobile and Desktop Apps to collaborate from anywhere and any device</li> <li>True hub for teamwork backed by Microsoft Graph</li> </ul>

### THANK YOU





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