Intelligent Applications with Microsoft Chatbot for Digital Transformation

Microsoft Azure

Infosys Ltd. - Intelligent Applications Solution

Infosys Limited is an India based multi-national Information Technology company that provides global business consulting and information technology services. **Infosys** helps clients in 45 countries to create and execute different strategies for their digital transformation.

WHAT WE OFFER

Intelligent Applications Solution is a **package of digital solutions to enable modernization and digital channels across layers in an application**, with options to plug and play digital experience solutions across Mobility, Chatbots (text / voice) or Conversational AI, RPA enabled automation, Intelligent Analytics and more.

As part of this intelligent application solution we offer Chatbot services built on Azure platform. **Infosys chatbot solution is built on Microsoft Bot Framework and can be integrated with virtually any system**. You can also enable the same bot on multiple channels including the custom ones or those not yet supported directly e.g. WhatsApp

On Azure platform it makes use of wide range of Azure services like Bot Registration, App Service, App Insights, Cognitive Services, Cosmos DB, Azure storage etc. While our bot solutions on Power Virtual Agent offers **one stop solution for all bot needs where bot, web service, NLP and bot analytics** are packaged in box and offered as SAAS offering.

With its 24x7 availability and be able to talk to customers, virtually in any language thanks to its Microsoft's translator API's. This helps in **reducing the operational cost to support to wide customer base** and help agents concentrate their time and energy on more complicated tasks.

LEARN MORE

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Microsoft Azure

Microsoft Azure is an ever-expanding set of cloud computing services to help your organization meet its business challenges. With Azure, your business or organization has the freedom to build, manage, and deploy applications on a massive, global network using your preferred tools and frameworks.

WHY AZURE

BE FUTURE-READY

Continuous innovation from Microsoft supports your development today, and your product visions for tomorrow. With 1000+ new capabilities in the past year, you can build on the latest advancements in AI, blockchain, Kubernetes, containers, and databases to keep you ahead of the curve.

Our enterprise grade analytics solution outperforms the competition, costs less, and is fully compatible with your existing development, BI, and data science tools.

BUILD ON YOUR TERMS

You have choices. With a commitment to open source and support for all languages and frameworks, build and deploy how you want to. Take advantage of the full-featured, integrated development environments with built-in support Visual Studio and Visual Studio Code, the most popular IDEs trusted by 15M+ developers.

We embrace open source, drive innovation through collaboration, and contribute back to the community.

OPERATE HYBRID SEAMLESSLY

On-premises, in the cloud, and at the edge—we'll meet you where you are. Integrate and manage your environments with tools and services designed for hybrid cloud.

Enhance security, simplify access, and set smart policies across your different environments with a single identity platform trusted by 90% of enterprises globally.

TRUST YOUR CLOUD

Get security from the ground up, backed by a team of experts, and proactive compliance trusted by enterprises, governments, and startups.

With a $1B+ investment in security R&D and 3,500 cyber security experts, security is foundational for Azure.

Learn more: www.microsoftazure.com