

OMNIXSLOT

Ensure safe store visits and manage time better



LEVERAGING THE POTENTIAL OF **OMNIXSLOT**

Enhanced Customer Engagement with Personal Attention and minimal wait time

- Allow customers to enter store at a **time that best suits** them

Minimizes customer time in-store

- Provide a **time bound service for customers**
 - For BUY ONLINE AND PICKUP INSTORE
 - Get a particular product/ service

Limits the number of customers in-store and supports social distancing measures

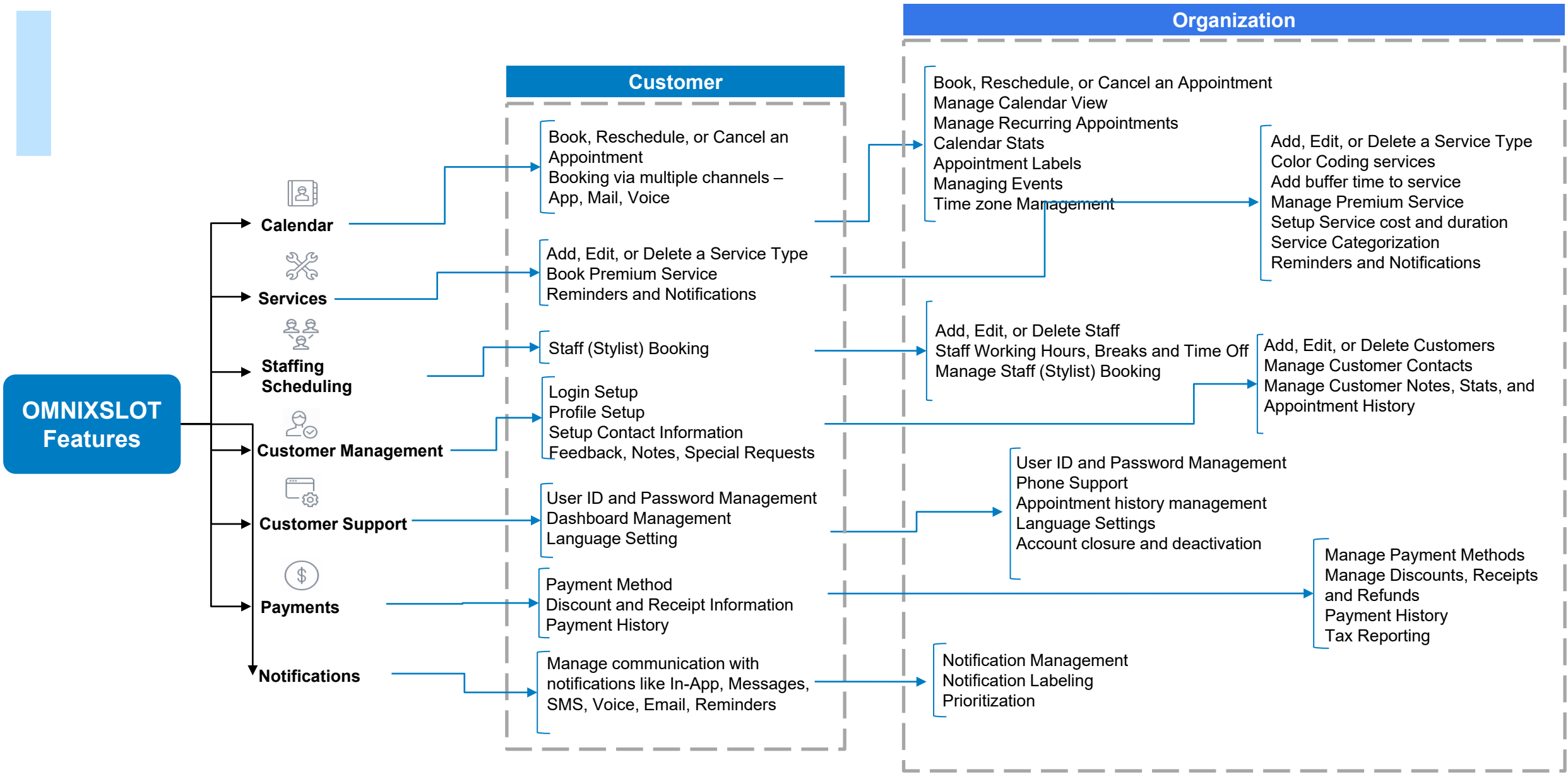
- Limit the number of customers present In-Store at any given time
- **Instore Occupancy indicator** too can be planned

Allows retailers to better manage store associates

- Store management teams will be able to **prepare for busier periods**
- Resource allocation can be planned effectively

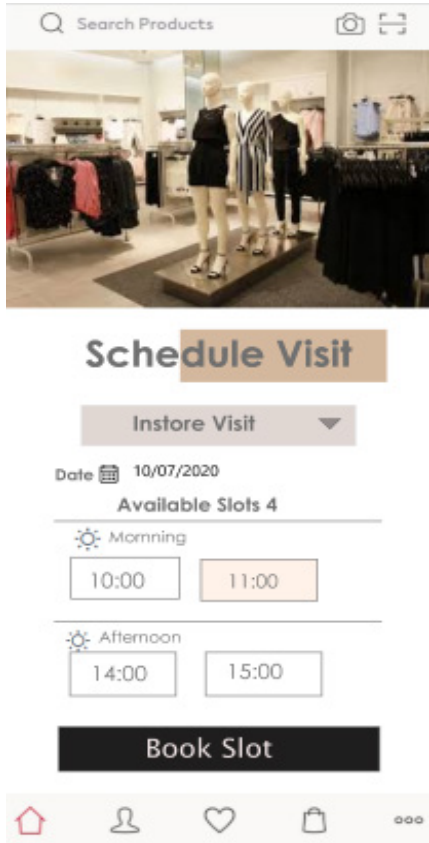


OMNIXSLOT– TYPICAL KEY FEATURES



OMNIXSLOT PROTOTYPE

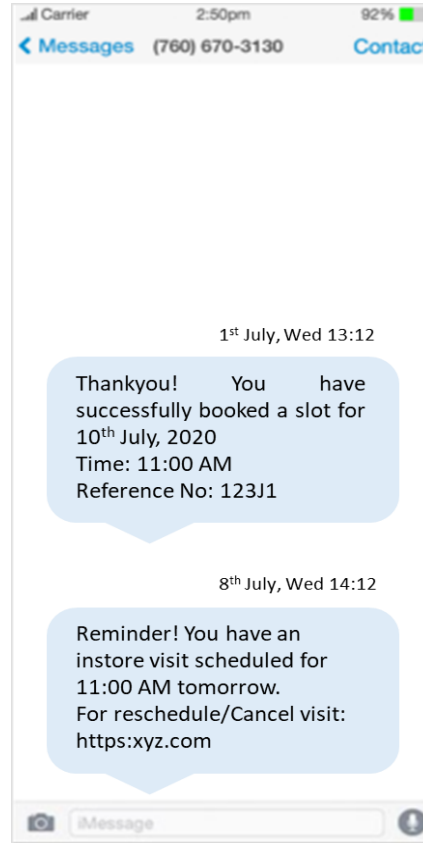
POST COVID -19 managing social distancing and safe deliveries will be one of the main concerns for both retailers as well as customers. Slot Booking feature will help to address this concern.



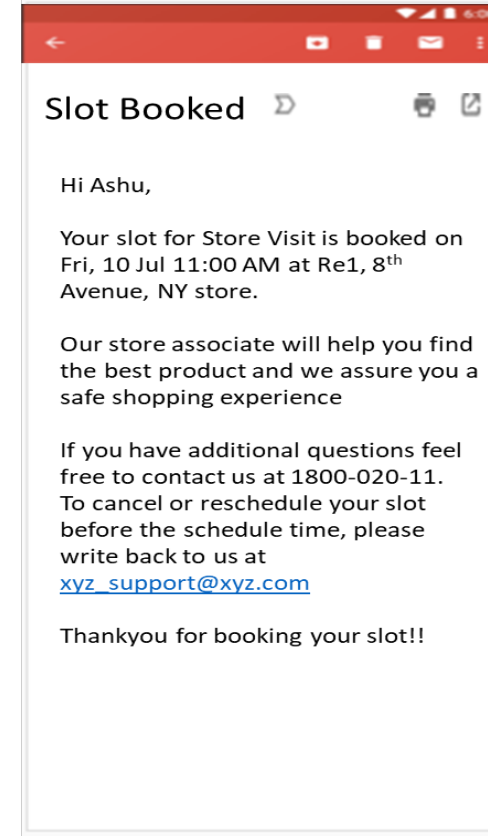
Selects store location and purpose of visit from the dropdown



Depending upon the Purpose, the app displays 30 mins/1-hour timeslots



Once the slot is booked gets a success message with a QR code for slot booking



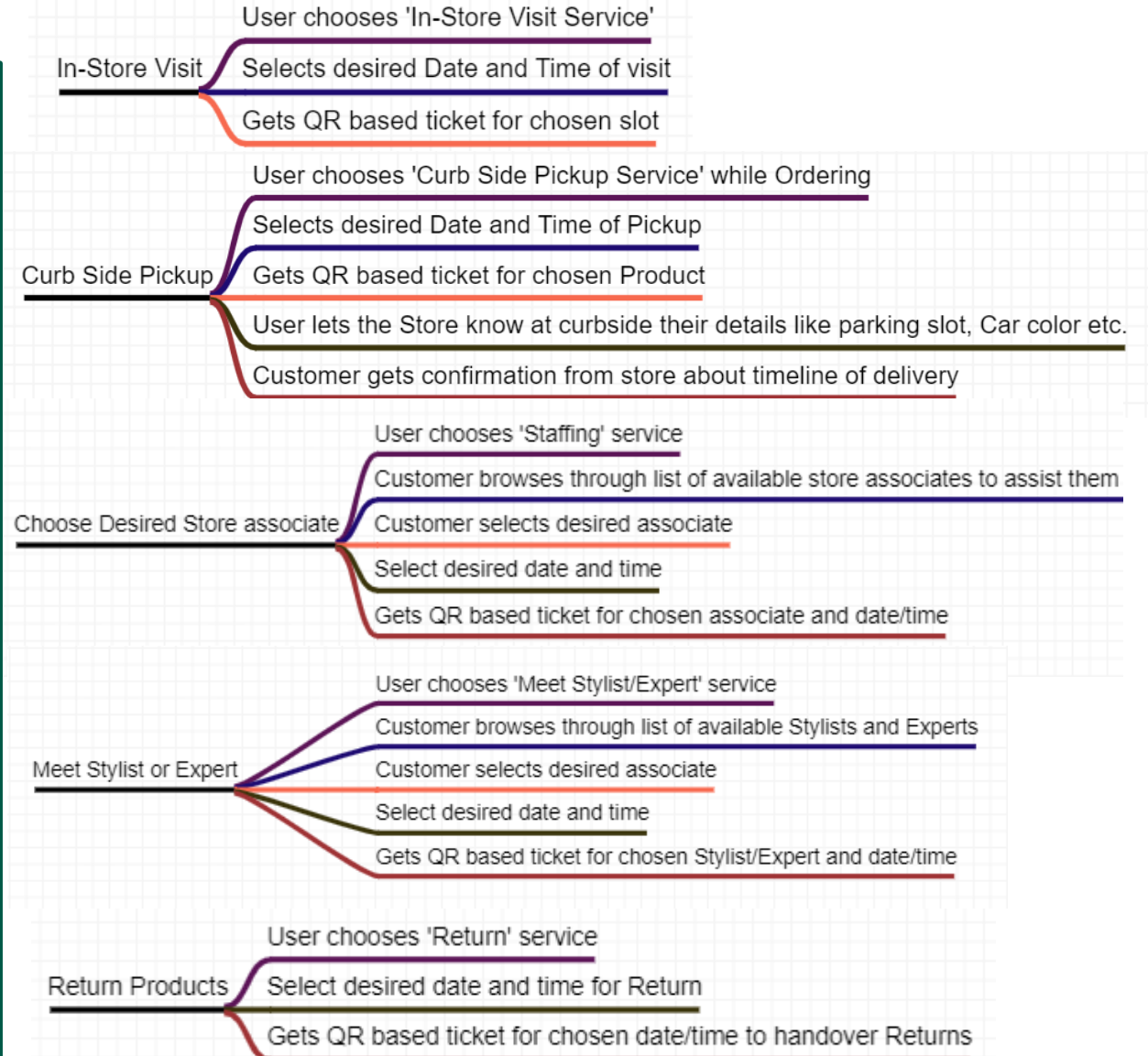
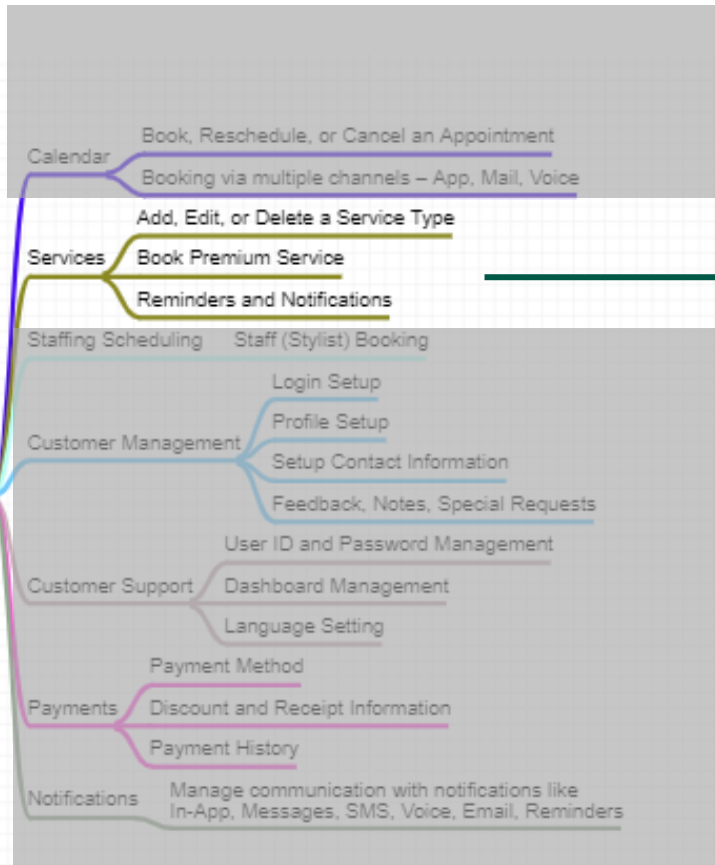
Get an SMS and Email notification with the booking details.
Get reminder through SMS on the day of the store visit

OMNIXSLOT Booking feature can be extended for

- Curb Side pick up**
- BOPIS**
- Meet Stylist**
- Virtual Appointment**




OMNIXSLOT – PROTOTYPE FEATURES

OMNIXSLOT FEATURES







OMNIXSLOT BOOKING – POSSIBLE INTEGRATIONS






Social Integrations

-  Facebook – Book customers directly from your Facebook Page
-  Instagram – Stream photos by hashtag directly to your Booking Page
-  Slack – Receive Alerts directly in Slack



Payment Integrations

-  RazorPay – Secured payments
-  Amazon Pay – Pay using Wallet money and UPI
-  Square – Accept all kinds of payments for appointments
-  Stripe – Take Credit and Debit card payments












Website Booking

-  WordPress – Add your booking page to your WordPress website
-  Shopify – Add a book appointment button to your Shopify page
-  Muse – Add a book appointment button to your Muse website
-  Weebly – Add a book appointment button to your Weebly page
-  Drupal – Add a book appointment button to your Drupal website

Calendar Sync

-  Google Calendar – Sync calendar events between Google and your application
-  Office 365 Calendar – Sync calendar events between Google and your application

Business Integrations

-  Zoom – Add Zoom meetings to your appointments
-  Salesforce – Import new customers to Salesforce Client list
-  Google Analytics – Get Visitor and behavior data
-  Gmail – Book appointments from your Inbox
-  HubSpot – Add your new customers to HubSpot
-  Xero – Export your customer payments to Xero
-  Serviceminder – Export contacts to Serviceminder
-  AnswerConnect – Enable call agents to book appointments
-  Constant Contact – Export contacts for email campaigns
-  Zendesk – Book appointments and tackle helpdesk queries
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OMNIXSLOT BOOKING – BEST PRACTICES

- Should not become slow with more appointments
- Mobile friendly interface
- Booking widget/plugin for your website
- Microsite: In case you do not have a website
- Integrated Payments Options
- User-friendly and intuitive interface
- Automatic reminders
- Rescheduling
- Approval feature before finally confirming the appointment
- Multiple and easy calendar views
- Integration with CRM tools
- Integrated video or voice call meeting links
- Two way integration with your personal / google calendar to avoid conflicts
- Integration with google maps look up and link sharing
- Should support Multiple Languages for Global appeal

