

RETURN TO WORK SOLUTION

All organizations across the spectrum are experiencing the impact of COVID-19, more so now with the lockdowns coming to an end in most geographies and employees coming back to the office spaces. We at Infosys have offerings that enable “Return to Work” for Safe, Experience Driven, Re-imagined, Agile Workplaces.

Key Drivers & Imperatives we Focus on for “Return to Work” Scenarios:

Innovating to support the enablement of critical resources, remote working staff and support teams and systems become the next big mission for all organizations to survive and thrive in the times of this pandemic. We dive into few pressing questions organizations face whilst enabling its employees and customers alike to interact and engage with the core and branches of its systems remotely, to help reimagine and change, and to drive resilience and relevance.



Are you sensitive to mental and physical needs of stakeholders ?



Safety of Employees & Customers

Workplace safety, adherence of Covid-19 norms, exception handling, communication, review & adjust, respecting privacy

Are you rethinking the experience – its simplicity and adapt to the ever-changing needs of the users and customers?



User Experience Overhaul & Rethink

Simplified user flows, micro-process orchestrations, experience beyond organizational boundaries, seamless adoption

Are you ready to respond to changing supply & demand side equations, unforeseen events, external triggers and internal realities?



Re-imagination of business operations

Using data to advantage, safe experimentation, alternate operating model, understanding value chain impact

Are you agile enough to respond to changes centrally or locally and ensure distributed responsiveness?



Execution Agility & Resilience

Autonomous processes, automation in execution, scenario analysis, traceability, remote processes, real time data, digital capability building

Our “Return to Work” Solutions are Built on an Elastic Microsoft platform:

The Microsoft Dynamics Stack provide Solutions completely on Azure platform, a future proof architecture, extensible and tried and tested with structured support processes. Some Key Differentiators :

- Power Platforms a Low Code no Code offering from Microsoft for quick time to market of about 4-5 weeks on an average.
- Bots enabled by the Microsoft Bot Architecture on Azure.
- Built in Digital Experience across the Product Suite, tightly integrated with the Microsoft365 landscape.
- Superior Data Visualization leveraging capabilities rendered by Power BI.
- Reduced TCO.

Some of the Benefits we Help Drive :



Rapid Pandemic Response



Faster time to market



Anytime Anywhere Access



Resilient Business Operations

We've Segmented Our Offerings Into 5 Phases to Enable "Return to Work" :

ISOLATE

Helping Employees work remotely

- Employee apps to Apply for work from Home, Track Policy & Updates/ communications.
- Crisis Communication, training ,registration ,and schedules.
- Track Employee fitness tracking apps.
- Time and Expense submissions.

PREPARE

Lay out the overall approach towards bringing employees back to work.

- Shift Management apps for work from office.
- Work from Office approval apps & Bots.
- Facility Management Apps/ Bots.
- Facility Sanitation tracking apps.
- *MS Template – Preparing Locations

PREVENT

Establish measures and prerequisites to enable a seamless return to work and continuity

- Employee Self Health Screening solutions.
- Facility & Occupancy Management apps for controlled return to work of employees.
- Training and Reskilling of employees.
- Travel and Transport management for employees.
- *MS Template – Workplace Care Management

PROTECT

Drive Daily Rigor in Employee operations

- Health-Pods and Wellness Solutions
- Contactless Biometric.
- Continuous Survey and Feedback Mechanisms.
- Remote Approval Management apps and RPA.
- *MS Template – Employee Health care and Safety Management

THRIVE

Pivot changes in business functions to the new normal.

- Remote Employee Skilling & Performance Management.
- Safety and Security assessment / Compliance apps.
- Virtual Event Management – Remote Onboarding.
- AI and IOT driven Space Management.
- Employee Self Services.
- *MS Template – Location Management

*Microsoft's Return to Work Offers

Microsoft, as a platform provider, also offers few pre-built solutions aligned to these themes:

Check out the Return to Workplace Template Solution by Microsoft :

<https://powerplatform.microsoft.com/en-us/return-to-the-workplace>

For more information, contact askus@infosys.com

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Navigate your next

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