METHOD AND IMPLEMENTATION TEAM OF D365 BUSINESS CENTRAL

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Presentation

- Microsoft Implementation Methodology
- Structure of Implementation Team
- Project Follow-up and Schedule
- Evolution and Maintenance Plans

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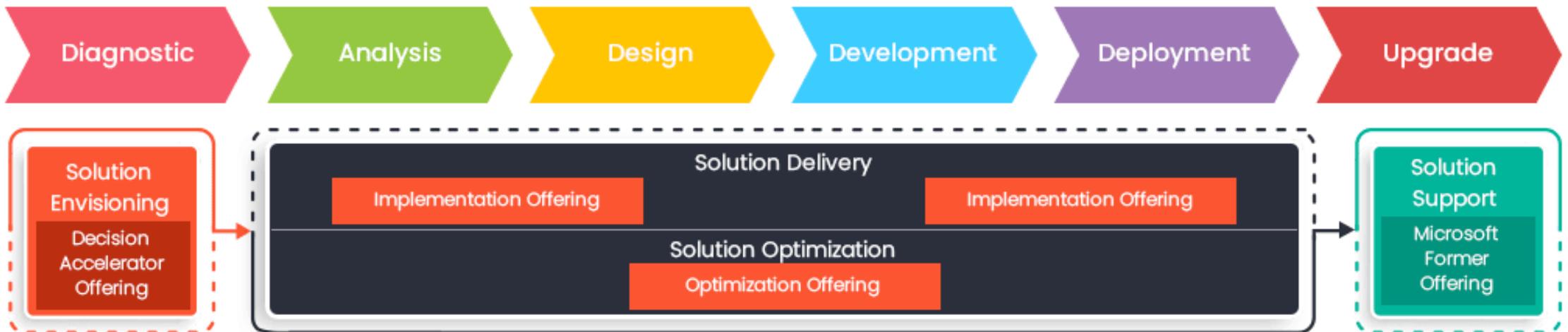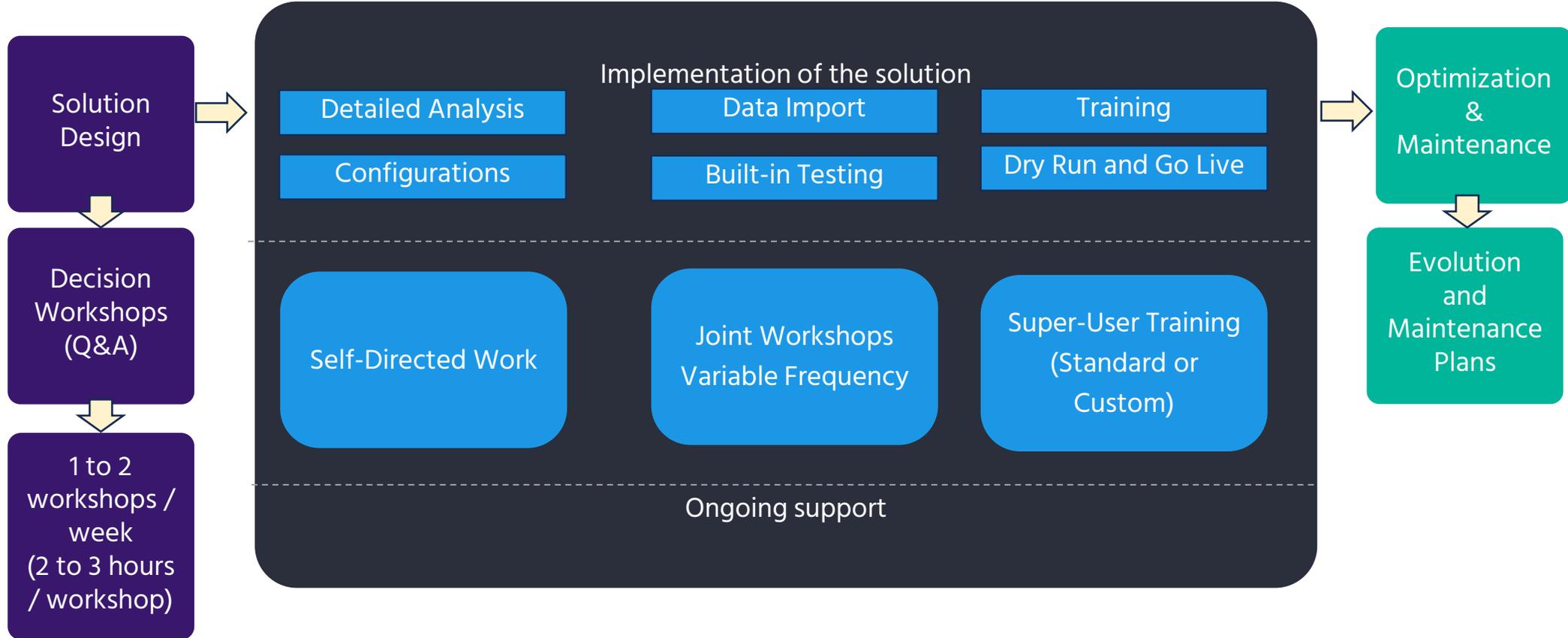
Methodology

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Microsoft Approach

- Inmind draws inspiration from the Microsoft SureSteps methodology by adopting a hybrid approach that combines the principles of the Waterfall model and agile methodology.
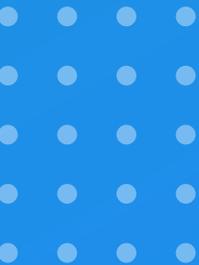
Inmind Approach

| Diagnostic | Analysis | Configuration | Development | Deployment | Operation |

Solution Design

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Decision Workshops (Q&A)

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1 to 2 workshops / week (2 to 3 hours / workshop)

Implementation of the solution

| Detailed Analysis | Data Import | Training |
| Configurations | Built-in Testing | Dry Run and Go Live |

Self-Directed Work

Joint Workshops Variable Frequency

Super-User Training (Standard or Custom)

Ongoing support

Optimization & Maintenance

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Evolution and Maintenance Plans

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Implementation team

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Structure of the implementation team


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Project Manager        Account Manager

├─ Project Controller (PCO)
│   ├─ Finance
│   ├─ Distribution
│   └─ Production
├─ Business Analysts
├─ Technical Team
├─ Solution Architects & Developers
│   ├─ Integrations between solutions
│   └─ Personalization in Business Central
└─ Power Platform team
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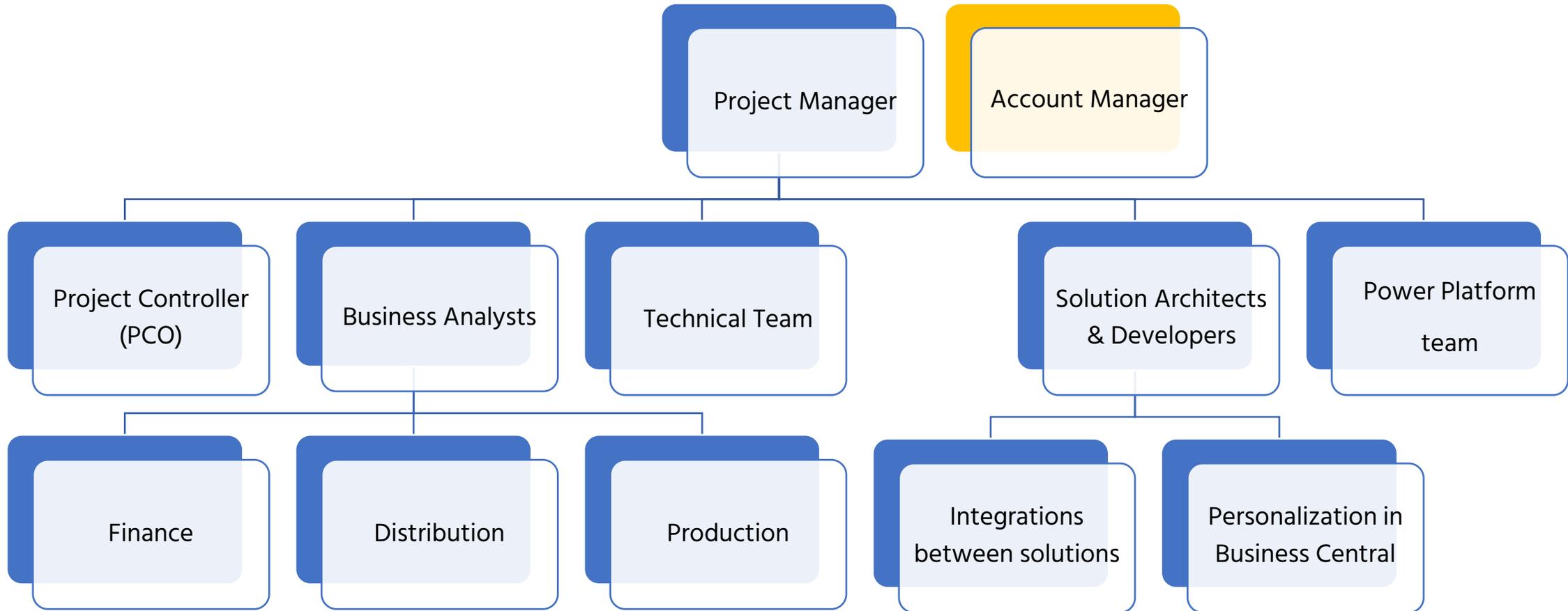
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The project and Timeline

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Project Follow-ups

Project Team

Experience with the implementations/deployments of all Dynamics products

Weekly project follow-up meeting

Project Tracking Tools

Excel
Project follow-ups

Zoho
Requests and Issues follow-ups

Communicated weekly following the project follow-up meeting

Regular follow-ups during sessions with business analysts

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Evolution and Maintenance Plans

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Evolution and Maintenance Plans

- Service Scope
  - Microsoft D365 Business Central

  - INMIND Customizations
    - Extensions to D365 Business Central
    - Custom integrations with the BC ecosystem
    - Custom development on BC and/or Power Platform

  - Third Parties (ISVs)
  - Products owned by INMIND

Upon Request

Managed Services

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