



Business Applications
Data & AI (Azure)
Digital & App Innovation (Azure)
Infrastructure (Azure)
Modern Work

Innoware

Powering Business

Company Profile & 4-Week Assessment and Gap Analysis

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UNITED ARAB EMIRATES

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ABOUT US



- Established in 2001
- Servicing clients in 18 countries

 UAE, Ukraine, Czech Republic, Poland, UK, Latvia, Serbia, Switzerland,,
 Cyprus, Moldova, Georgia, Kazakhstan, USA, Austria, Kenya, Ruanda,
 Sri Lanka, Israel.
- Our portfolio includes more than 500 projects on implementation and support
- Have experience with companies of different size the biggest client employs 64 000 people



OUR EXPERTISE



ERP



Microsoft Dynamics 365 Finance & SCM (AX)

Microsoft Dynamics 365 Human Resources (HRM)

CRM

Microsoft Dynamics 365 Sales

Microsoft Dynamics 365 Customer Insights – Journeys

Microsoft Dynamics 365 Customer Service

Microsoft Dynamics 365 Field Service

Al services

Microsoft 365

CLOUD

▲ Microsoft Azure

Microsoft Power Platform

Security & Compliance

OUR SERVICES



- Implementation of Microsoft Dynamics 365 (ERP, CRM, HR)
- Support of Microsoft Dynamics 365 (ERP, CRM, HR)
- Migration to the new version of ERP or CRM system (Upgrade)
- Data migration from existing system
- Rollout projects (ERP, CRM)
- Al services & Microsoft Copilot
- Set-up of reporting in Microsoft Dynamics 365 (ERP, CRM, HR)

- Business process automation
- Implementation & data migration to Microsoft 365
- Microsoft Azure platform & Infrastructure
- Data Visualization & Analytics
- Information security
- Adoption and Change Management
- Technical support and maintenance of Microsoft 365, Azure, on-premise
- Integration of ERP and CRM with third party systems

OUR DIFFERENTIATORS



- Team of professionals with many experts of 20+ years of experience
- Effective project methodology (IW URM)
- We work hard to prepare detailed project documentation (User Guides & Design review)
- High project management skills



REALIZED BUSINESS PROCESSES



Production / Procurement / Sales / Inventory

- Budgeting and forecasting / planning
- Integration with banking software (Client-bank), industrial software solutions
- Full accounting process in correspondence with the legislative requirements

- Consolidation and consolidated reporting
- Tax accounting

Financial and management reporting



SOME OF OUR CLIENTS



Manufacturing













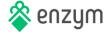












Logistics and distribution





































Professional services



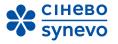






















Powering Business

4-Week Assessment and GAP Analysis

GAP ANALYSIS PROCESS



System functionality review

analysis of deployed modules, configurations, and customizations versus standard capabilities and local UAE requirements.



dive session

identified issues, pain points, and enhancement priorities.

Focused deep-

discussion of



Innoware





STEP

Review of documentation

analysis of available project and design documentation

STEP

STEP

Process discovery sessions

online workshops per key business area to complete a functional classifier and assess actual use and satisfaction with implemented processes.





STEP

Final audit report

FINAL AUDIT REPORT

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- **Full list of business** processes analyzed
- **Evaluation of** satisfaction level per process
- **Degree of process** implementation
- **Prioritization of** improvement actions



- Identified risks and root causes
- **Expert** recommendations for optimization
- **Optional training or** re-implementation plan
- **Estimated cost and** effort for recommended actions